

UPDATE TMS > HUB

Thanks to the recent integration between TMS and HUB, you can obtain real-time information on hotel room status, in different sections in HUB.

In this first phase of the integration, data is transferred from TMS to HUB. In the second phase, from HUB to TMS, transferring all the necessary information to improve the daily operations of your hotel.

1.- WEB ENVIRONMENT

1.1.- Dashboard

1.2.- Building View

2.- APP

2.1.- Housekeeping

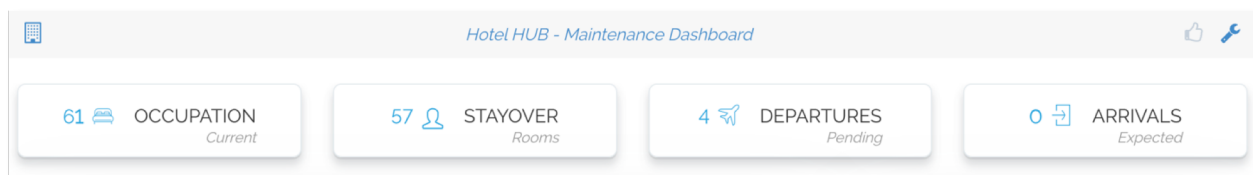
2.2.- Maintenance

1.- WEB ENVIRONMENT

The new functionalities from the web environment are:

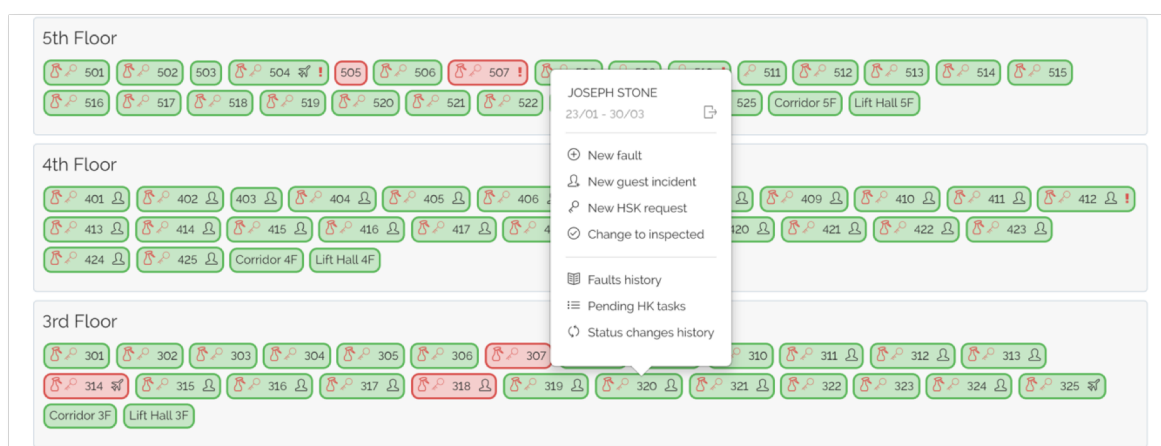
1.1.- Dashboard

At the top of maintenance dashboard there are various details on the daily status of the hotel: the total occupancy, the number of guest rooms, departures and arrivals.

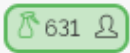
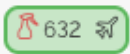
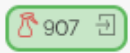

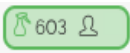




1.2.- Building View

By clicking on the room, you obtain the reservation details: guest name and surname, as well as the date of arrival and departure.




The icons and color code to consider are the following:

	Stay-over room
	Departure room
	Arrival room
	Vacant room
	Inspected status
	Clean status
	Dirty status

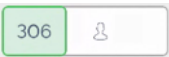
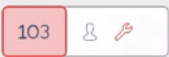
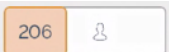
2.- APP

2.1.- Housekeeping

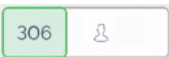

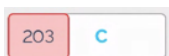
In the housekeeping profile, through the global view, you can check in real time the rooms and common areas status.

By default, it opens the Rooms view  where you can verify the status sent by TMS to HUB:

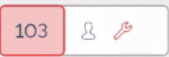

Housekeeping Status

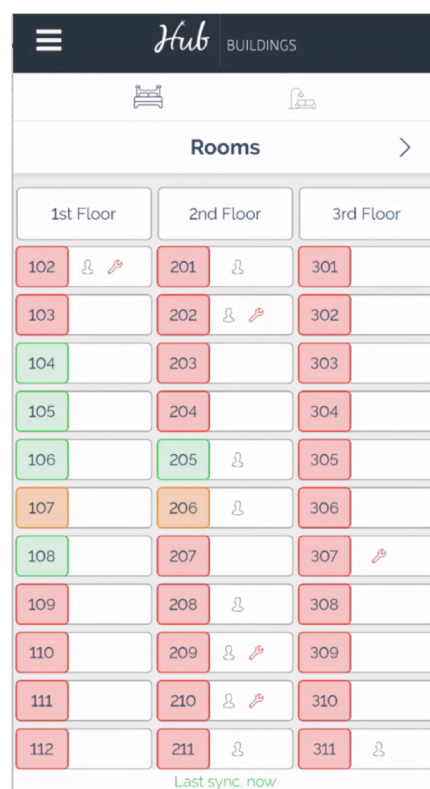
	Inspected room
	Dirty room
	Clean room

Rooms Status

	Stay-over room
	Departure room
	Room with Check-out completed

Other Status

	Room with pending faults
	Out of service (OS) or Out of order (OO) room



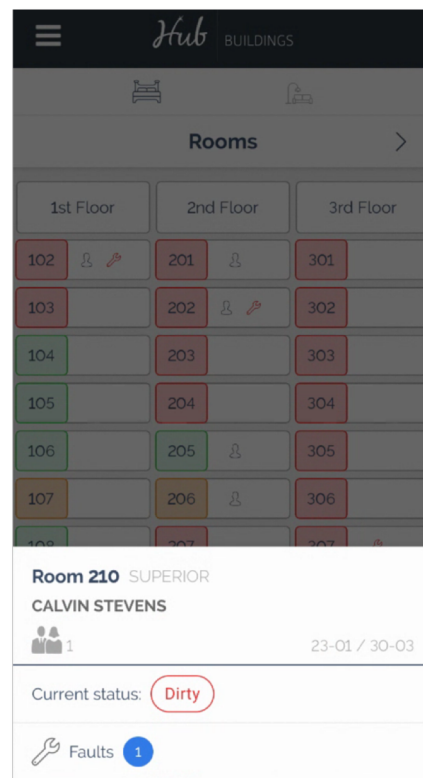
Rooms		
1st Floor	2nd Floor	3rd Floor
102	201	301
103	202	302
104	203	303
105	204	304
106	205	305
107	206	306
108	207	307
109	208	308
110	209	309
111	210	310
112	211	311


Last sync. now

Clicking on any room, a new window appears with the reservation details:

- Guest name
- Number of guests
- Type of room
- Arrival / Departure date
- Room status
- Pending faults

By clicking on Faults you can verify the faults or report a new one.



On the Common Areas view  you can check the other hotel areas.



2.2.- Maintenance

In the maintenance profile, from the building view, you can see the rooms status (dirty/clean), if there are guests in the room, if departed already or if it is a vacant room.

In the list of pending faults, you have the reservation type with the associated faults, identified by the icons for when is a stay-over, departure or a vacant room, but also the guest name.

The screenshot shows the 'Hub BUILDINGS' interface with a menu icon on the top left. The main content is divided into two columns: 'PENDING (10)' and 'POSTPONED (0)'. The 'PENDING' column lists various faults with their associated reservation types and guest names. Each entry includes a red wrench icon, a room number, a fault description, a reservation type icon (person, car, or key), and a duration in days. The 'POSTPONED' column is currently empty. At the bottom of the list, it says 'Last sync. now'.

PENDING (10)	POSTPONED (0)
407 Bathroom - Mirror	21 days
606 Bathroom - Cistern Not Working	27 days
102 Room - Safe	20 days
210 Bathroom - Toilet	21 days
Public Bathrooms light not working	25 days
209 Room - Safe	27 days
318 Bathroom - Bathtub Handle	35 days
314 Room - A/C Not Working	35 days
202 Room - Safe	70 days

Last sync. now