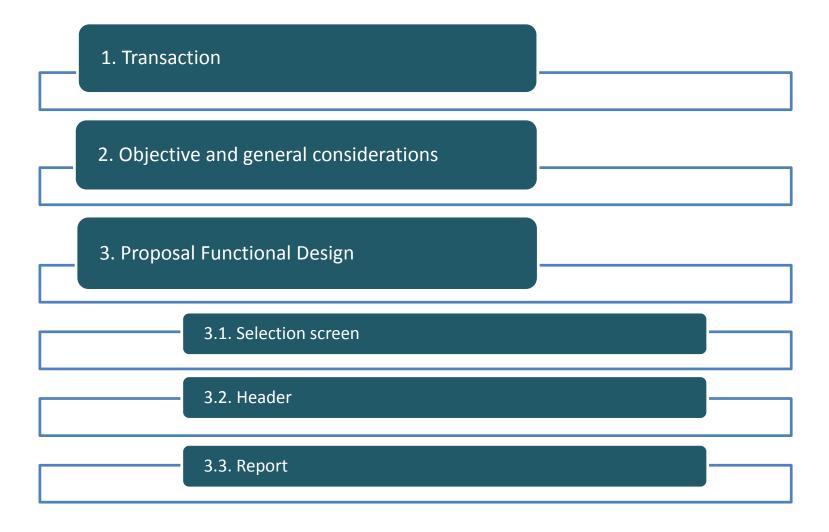


M&E Function Room Occupancy Nov_18





1. Transaction in Menu TMS





Transaction

ZEY_FROOM_OCCUPANCY → Function Room Occupancy

RESERVATIONS → **Information Systems** → **Events** → Function Room Occupancy

▼ TMSforHotels CCSHT/ENTRA_HOTEL - Change hotel CRM FRONT-OFFICE ▶ □ LOYALTY ▼ PRESERVATIONS Individuals Groups / Events Mass changes to several reservations ▼ Information systems Events CCSHT/RS BOOKING GR - Room event booking ZEY FROOM OCCUPANCY - Function Room Occupancy
 • CCSHT/LISTADO_COMP - Actions List
 • CCSHT/SB_R_EVENT03Q - Individual Reservations

 • CCSHT/SB_R_EVENT032 - Group Reservations

 • CCSHT/SB_R_EVENT04Q - Meeting Rooms

 • CCSHT/SB_R_EVENT05Q - Room Attendees

 • CCSHT/SB_R_EVENT07 - Situation Report

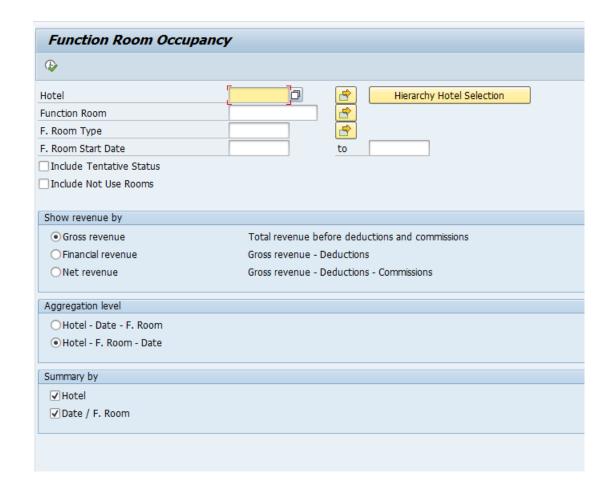
 • CCSHT/SB_R_EVENT04 - Event Program

 • CCSHT/SB_SERV_ORD - Service Order CCSHT/SB_ORD_SERV - Service Order (Old)





ZEY_FROOM_OCCUPANCY → Function room Occupancy





Use

Report for measure and analyze the % occupancy of the meeting room in a hotel, based in the booked hours in real time.

1.

Report shows % occupancy by meeting room, in real time, based on the booked hours.

Information is coming from % occupancy (gross, net and optimum) for every meeting room and the total revenue for the line of meeting room in confirmed status of MB.

2.

To get the % Occupancy report considers:

Schedule: Gross: 24 hours

Net: Commercial schedule (from 9 to 18, scope 9 hours)

Opt. Often Schedule (optimum schedule from 8 to 20, scope 12 hours)

Settings of meeting rooms (Connecting and Shareable)

3.

Considerations

Every meeting rooms has a setting as individual meeting room in TMS4M. For example a hotel has a meeting room connecting in two meeting rooms.

We will see in the report: Meeting room A

Meeting room B
Meeting room A + B

If hotel has sold A, it is not possible to sell A + B. This combination doesn't affect to the % although we see in the report 0 %.

4.

There are shareable areas (coffee break areas, restaurants...) where we can offer more than an event. If we use the same area in the same hours, reports will only show one of them.



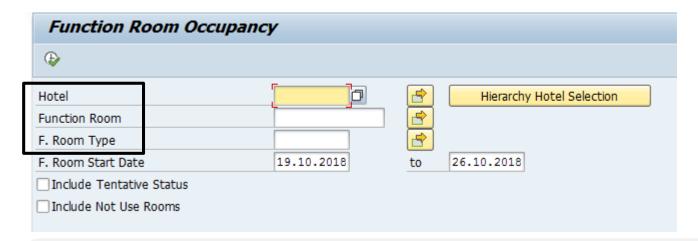
3.1. Selection screen



All search fields will apply or not, according to the user logon.



Function Room Occupancy	
&	
Function Room F. Room Type F. Room Start Date Include Tentative Status Include Not Use Rooms	Hierarchy Hotel Selection to
Show revenue by	
Gross revenue	Total revenue before deductions and commissions
O Financial revenue	Gross revenue - Deductions
ONet revenue	Gross revenue - Deductions - Commissions
Aggregation level	
O Hotel - Date - F. Room	
● Hotel - F. Room - Date	
Summary by	
✓Hotel	
✓ Date / F. Room	



Hotel:

Hotel selections to create the report (if the user initially selects only one hotel, after that will not be able to add another one to the search).

Hotel display hierarchy:

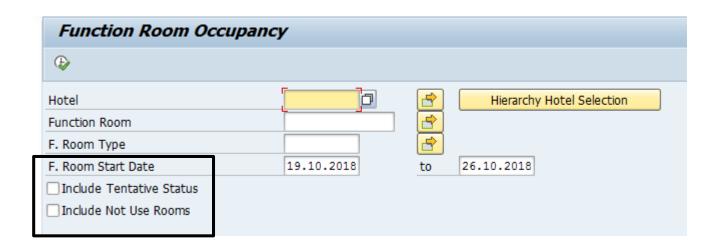
Hierarchy based on business unit and center group.

Function Room:

Report will show the meeting rooms of the hotel(s) selected previously.

Function Room Type:

You can filter for type of meeting room (restaurant, bar, foyer...)



F. Room Start Date:

It shows the day of service of the meeting room and if there is a range of dates, report will show the revenue for every day. By default current day and range of dates.

Include Tentative Status:

Firstable report reviews status of the meeting room and if it is not informed, status of the event.

Include Not Use Rooms:

If it is marked, these meeting rooms will be included in the report.

Show revenue by	
Gross revenue	Total revenue before deductions and commissions
O Financial revenue	Gross revenue - Deductions
ONet revenue	Gross revenue - Deductions - Commissions
Aggregation level	
O Hotel - Date - F. R	oom
Hotel - F. Room - [Date
Summary by	
✓Hotel	
✓ Date / F. Room	

Show revenue by:

You can select how you want the revenue of the meeting rooms

Aggregation level:

You can organize the report from two different ways.

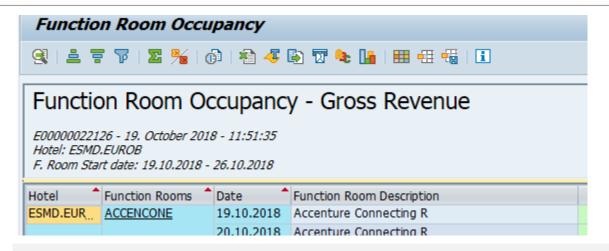
Hotel - Date - F.Room

Hotel - F. room - Date

Summary:

Occupancy by hotel and/or by meeting room and day.

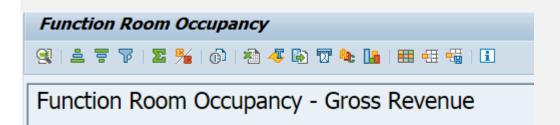
By default both marked.



We will have a summarize of our search: dates, hotels... in the header.

While you see the results, you can check the search you did.

You will have the standard options of the reports in TMS.



You have quite columns with information to adding...

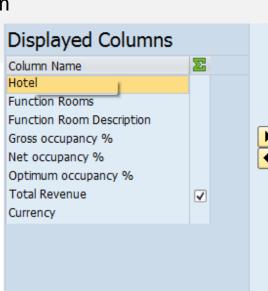


STEPS

You can add this information and creating your own layout.



- Area unit
- F. Room Type Description
- Function Room Max. capacity
- Function Room Types
- Gross available hours
- Gross occupied hours
- Shareable
- Logical or connectable room
- Net available hours
- Net occupied hours
- Optimum occupied hours
- Optimum available hours
- Optimum occupied hours



Rev. Actions

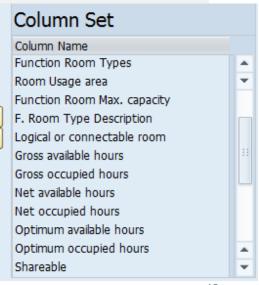
Rev. Resources

Room Usage area

Rev. Menu

Rev. Setup

Rev.DDR

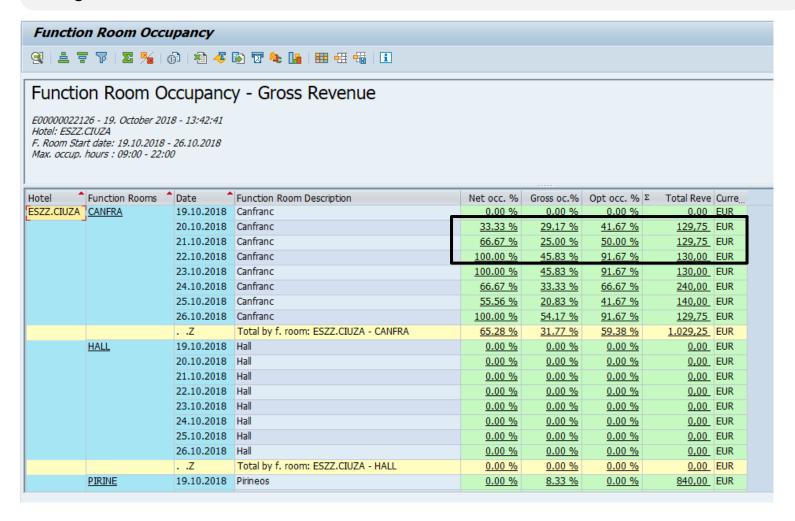


Be in mind:

- Area unit: square meters.
- F. Room Type Description; bar, meeting room, foyer...
- Function Room Max. capacity without set up capacities.
- Shareable: there will be marked (for example spaces as restaurant, bar...)
- Logical or connectable room: there will be marked the meeting rooms with the option individually or connected.

We will get this screen.

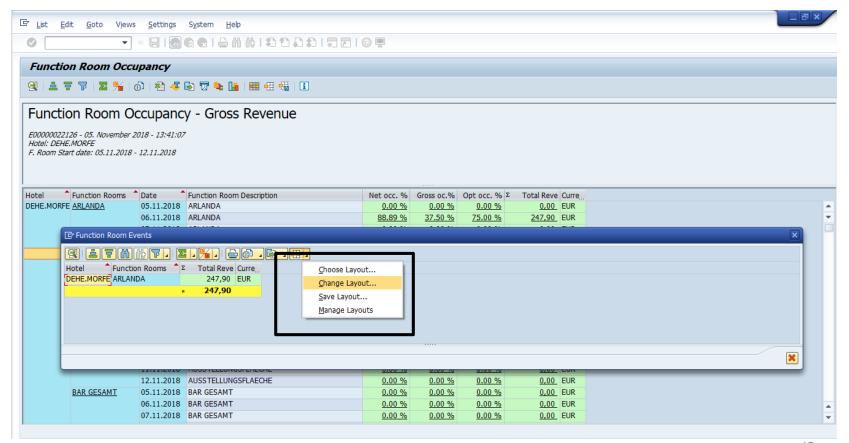
If you click over the amount with percentage you can look for the event and navigate.



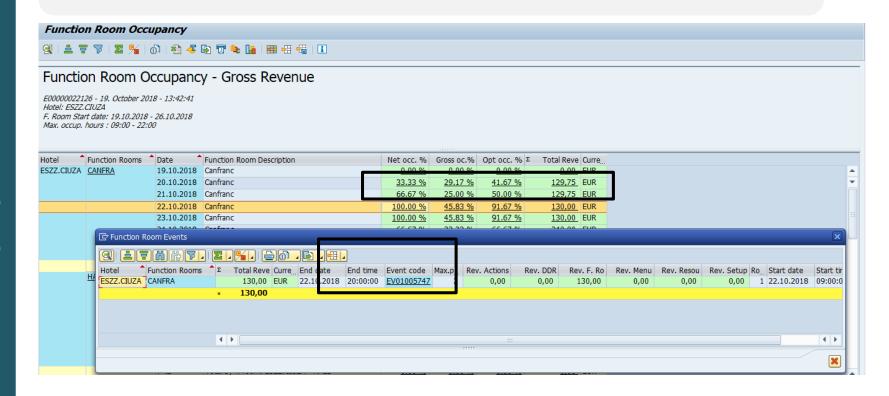
To see the information when you click over % you have to add the columns.

We don't recommend to create a layout because it modifies the main report.

Add only the columns which you need.



After adding the columns you can see this information.



THANKS!

11H HOTEL GROUP





nhow

