Packages



Creation of Packages



11H HOTEL GROUP



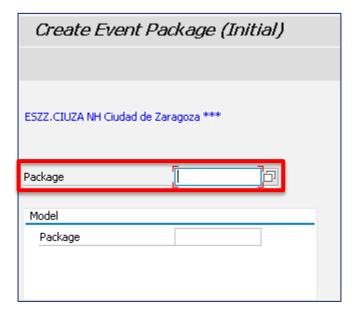


nhow

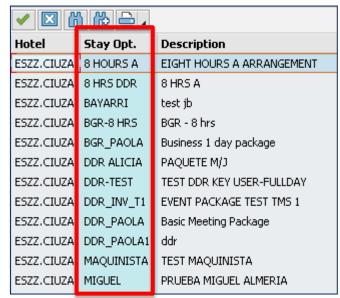




- RESERVATIONS
 - > 🛅 Individuals
 - Groups / Events
 - > 🗀 Booking File
 - > Groups /Families
 - > Convention groups
 - - Create Event
 - Modify Events
 - Oisplay Events
 - > E F&B Menus
 - - Create Event Package
 - Modify Event Package
 - Display Event Package

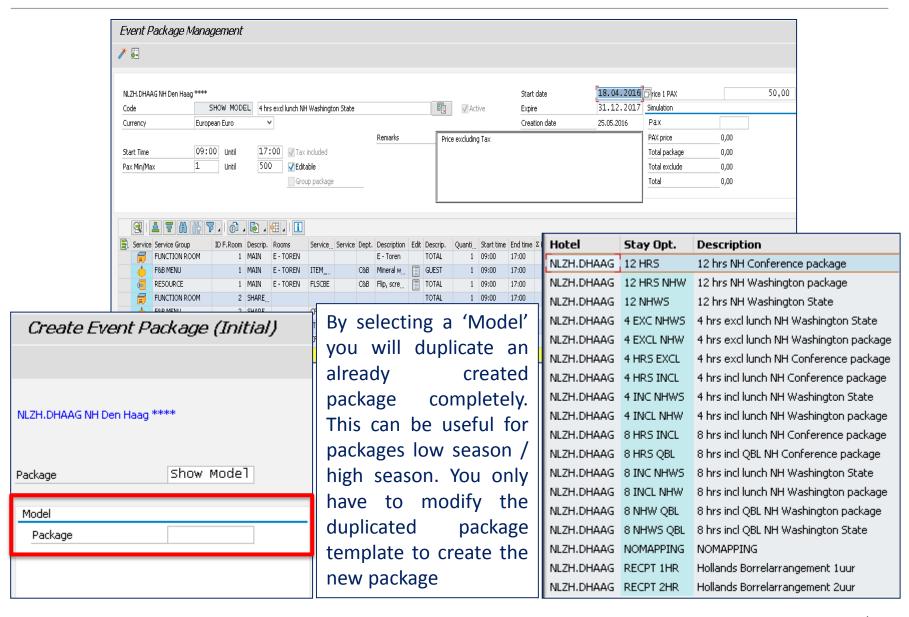


Here create a 'code' (maximum of 10 characters) for your package or select a model (already created package) as a basis for your new package creation

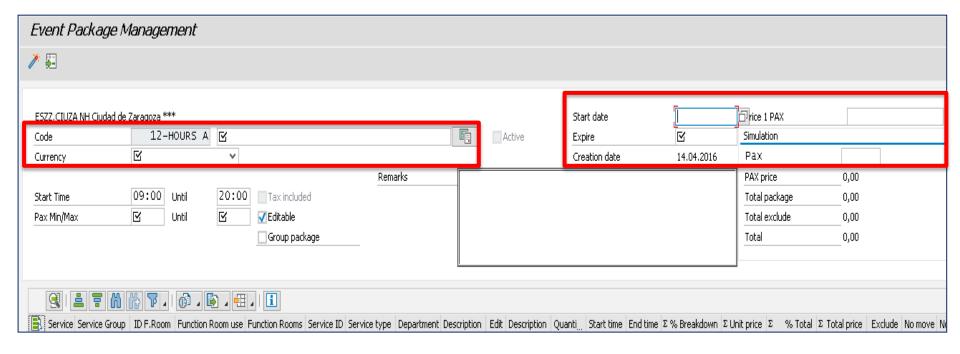


Examples of the codes given to a package









Give a full description of the created code (for example 12-Hours arrangement A)

Currency: Select 'European Euro'

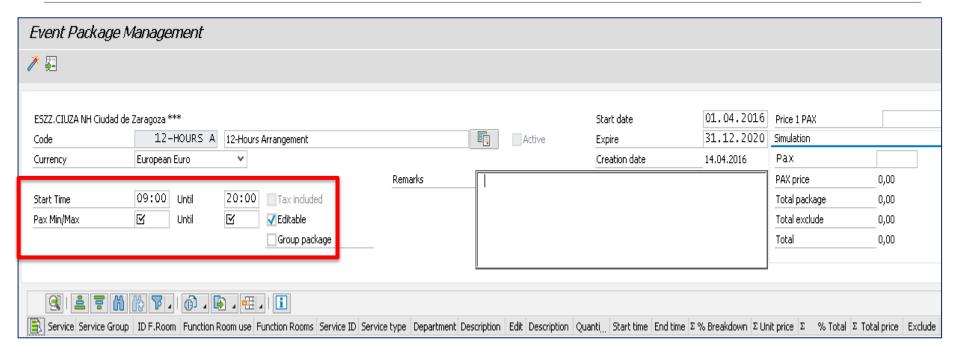
Start date: Fill in the cut-off date of your hotel

Expire: Fill in until when the package needs to be active

Price 1 PAX: Leave this field empty, will be filled automatically and modified later

PAX: Leave this field empty, will not be used





Start time: Fill in the start time of the package

Until: Fill in the end time of the package

Please note that the package can only be booked within the time range you enter

Pax Min/Max: Fill in the minimum of pax for which the package can be used

Until: Fill in the maximum of pax for which the package can be used (Tip: use the biggest

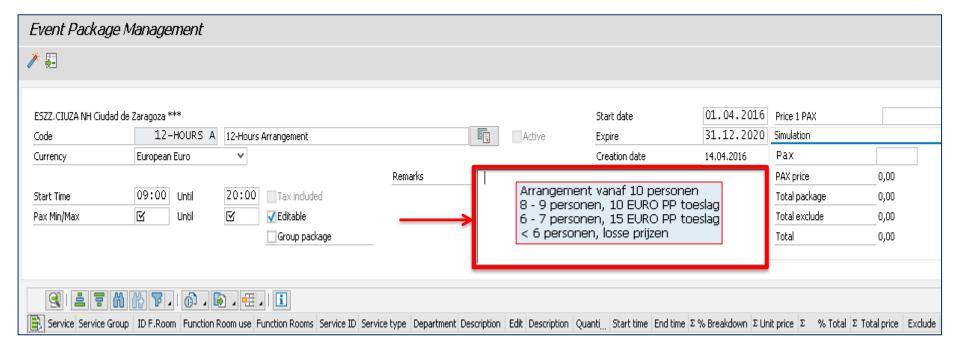
room with the largest set-up to indicate)

Tax included: <u>Tick the box always</u> to indicate tax will be included in the final sales price

Editable: Tick the box to indicate the package can be modified when attached to a reservation

Group package: Under construction





When creating a package where the min. pax is more than 1 (for example minimum of 10 persons) and a supplement is requested if the package is used for less then the required number of pax, we request you to advise the supplements in the remarks field.

For the GSO department this is very useful as all hotels use different prices and supplements.

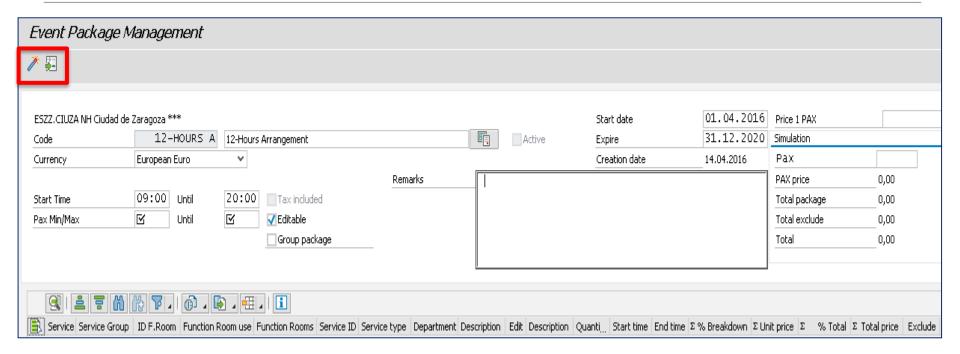
The example shows:

8 – 9 pax: supplement of € 10 per person

6 – 7 pax: supplement of € 15 per person

Less as 6 people, use single items



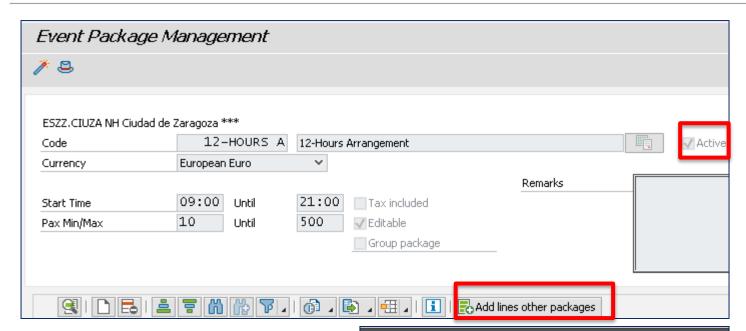




Activate the package by using this button



Click this button to start creating the content of the created package



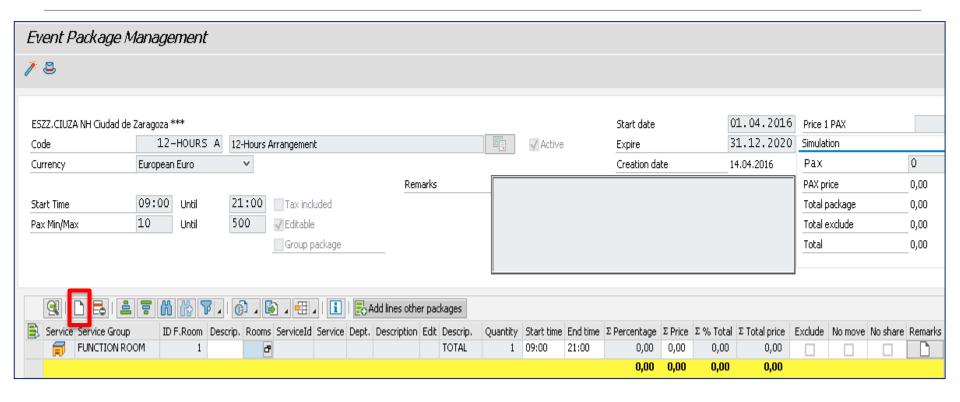
The box 'Active' is ticked now



If preferable, the concept of an already created package can be used by selecting 1 of these created packages (See the list for examples)









Select this button to create a new line for your package. When starting the creation of a complete new package, the first line will be a 'function room' automatically



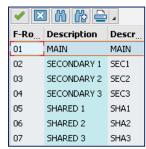


Descrip.

Select the type of room – Function Room will be always 'Main'

Rooms

Leave this field empty. When this package can <u>only be used in 1</u> <u>specific room</u> in the hotel, select this room over here



Start time	End time
09:00	17:00

Select the start time and end time when this item of the package will be used. Those times will also be displayed on the Service Order and can be modified when the package is linked to an event

Σ Price 0,00 Fill in the **value percentage** of this item. **Use the same percentages as loaded in CRSM**. The correct pricing will take place later during the process

Exclude

Only active for 'Function Room' type lines. Tick if the room will be excluded from the final price of the package

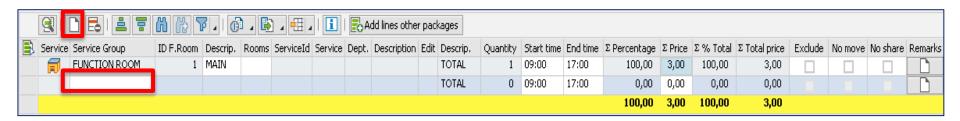
No move

Only active for 'Function Room' type lines. Tick if the selected room is specific and may not be changed

No share

Only active for multi event rooms. Tick if the room may not be shared with another event

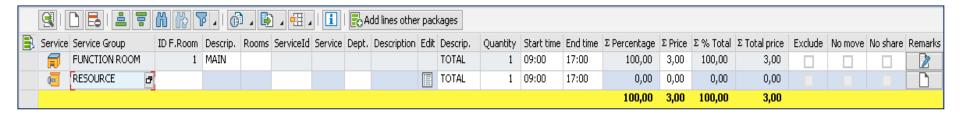




Select to create a second line for additional package items

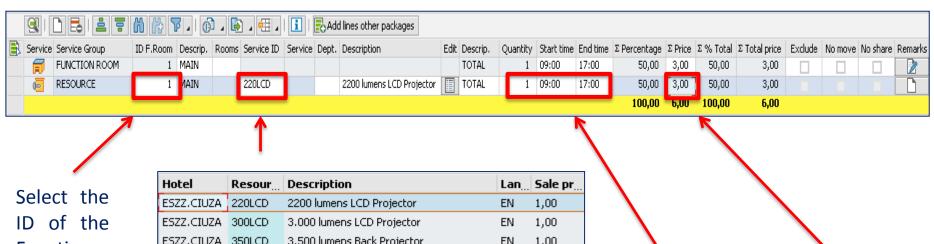
Start with selecting the service group as shown in the list: (for example Resources)





Fill in all the requested data for the line 'resources'





Select the ID of the Function Room to which the Service Group belongs (in this example: 1 – Main)

Hotel	Resour	Lan	Sale pr	
ESZZ.CIUZA	220LCD	2200 lumens LCD Projector	EN	1,00
ESZZ.CIUZA	300LCD	3.000 lumens LCD Projector	EN	1,00
ESZZ.CIUZA	350LCD	3.500 lumens Back Projector	EN	1,00
ESZZ.CIUZA	500LCD	5.000 lumens LCD Projector	EN	1,00
ESZZ.CIUZA	700LCD	7.000 lumens LCD Projector	EN	1,00
ESZZ.CIUZA	ADSLMB	ADSL temporary line + MB number (Ej: Te	EN	1,00
ESZZ.CIUZA	AUDEXH	Audiovisual Technician extra hour/ weeke	EN	1,00
ESZZ.CIUZA	AUDT4H	Audiovisual Technician 4 hours / holiday	EN	1,00
ESZZ.CIUZA	AUDTE4	Audiovisual Technician 4 hours / Workin	EN	1,00
ESZZ.CIUZA	AUMX12	Audio Mixer 12 chanels	EN	1,00
ESZZ.CIUZA	AUMX16	Audio Mixer 16 chanels	EN	1,00
ESZZ.CIUZA	AUPCCA	Audio-PC Cable	EN	1,00
ESZZ.CIUZA	BHOS4H	Bilingual Hostess 4 hours / bank holiday	EN	1,00
ESZZ.CIUZA	BHOS8H	Bilingual Hostess 8 hours / bank holiday	EN	1,00
ESZZ.CIUZA	BHOST4	Bilingual Hostess 4 hours / working day	EN	1,00
ESZZ.CIUZA	BHOST8	Bilingual Hostess 8 hours / working day	EN	1,00
ESZZ.CIUZA	BIKEFD	Bike Rent day	EN	1,00
ESZZ.CIUZA	BIKEHD	Bike Rent 1/2 day	EN	1,00
ESZZ.CIUZA	BIKREN	Bike Rent	EN	1,00
ESZZ.CIUZA	BLAC15	Blackboard + 150*120 cm	EN	1,00
ESZZ.CIUZA	BWCOP	Black & white photocopies	EN	1,00

Insert the quantity of the resource and the related time (mostly same as the time of the function room

Fill in the value percentage of this item. Use the same percentages as loaded in CRSM. The correct pricing will take place later during the process



Service	Service Group	ID F.Room	Description	Function Rooms	Service ID	Service	Dept.	Description	Edit	Descrip.	Quantity	Start time	End time	Σ Percentage	Σ Price	Σ % Total	Σ Total price
F	FUNCTION ROOM	1	MAIN							TOTAL	1	09:00	20:00	2,48	5,00	2,48	5,00
Ċ	F&B MENU	1	MAIN		ITEM_0003			Mineral water		GUEST	1	09:00	20:00	1,74	3,50	1,74	3,50
0.000	RESOURCE	1	MAIN		FLSCBE			Flip, screen,beamer		TOTAL	1	09:00	20:00	1,49	3,00	1,49	3,00
0.000	RESOURCE	1	MAIN		LAPTOP			Laptop		TOTAL	1	09:00	20:00	64,52	130,00	64,52	130,00
F	FUNCTION ROOM	2	SECONDARY 1							TOTAL	1	09:00	20:00	2,48	5,00	2,48	5,00
000	RESOURCE	2	SECONDARY 1		FRHATS			Free hands telephone (spider)		TOTAL	1	09:00	20:00	0,00	0,00	0,00	0,00
F	FUNCTION ROOM	3	SHARED 1	PLAZA				Plaza		TOTAL	1	09:00	20:00	0,00	0,00	0,00	0,00
Ċ	F&B MENU	3	SHARED 1	PLAZA	CFBRK_0001			Tempting break		GUEST	1	09:00	20:00	7,44	15,00	7,44	15,00
F	FUNCTION ROOM	4	SHARED 2	NHUBE REST				Nhube Restaurant		TOTAL	1	09:00	20:00	0,00	0,00	0,00	0,00
Ċ	F&B MENU	4	SHARED 2	NHUBE REST	BGR_0002			Tempting lunch		GUEST	1	09:00	20:00	19,85	40,00	19,85	40,00
														100,00	201,50	100,00	201,50

Create all lines per function room with all related information:

Function Room 1 (Main) = Meeting room

Function Room 2 (Secondary 1) = Extra meeting room 1

Function Room 3 (Shared 1) = Plaza for coffee break

Function Room 4 (Shared 2) = Nhube restaurant for lunch

Resource 1 = All equipment belonging to Meeting room 1

Resource 2 = All equipment belonging to the extra meeting room (Secondary 1)

F&B Menu 1 = Created F&B menu belonging to Meeting room 1

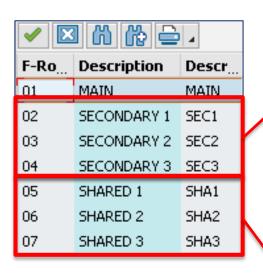
F&B Menu 2 = Created F&B menu belonging to the Breakout room (for example

coffee break / afternoon break / unlimited coffee-tea)

F&B Menu 3 = Created F&B menu which belongs to the Restaurant (Shared 2 for

example) (lunch & dinner menus can be used for example)





Secondary 1, 2 and 3 we use as extra rooms next to the main, used as <u>meeting</u> space and not as a space for breaks, lunches etc.

Example: 2 extra F. Rooms beside main

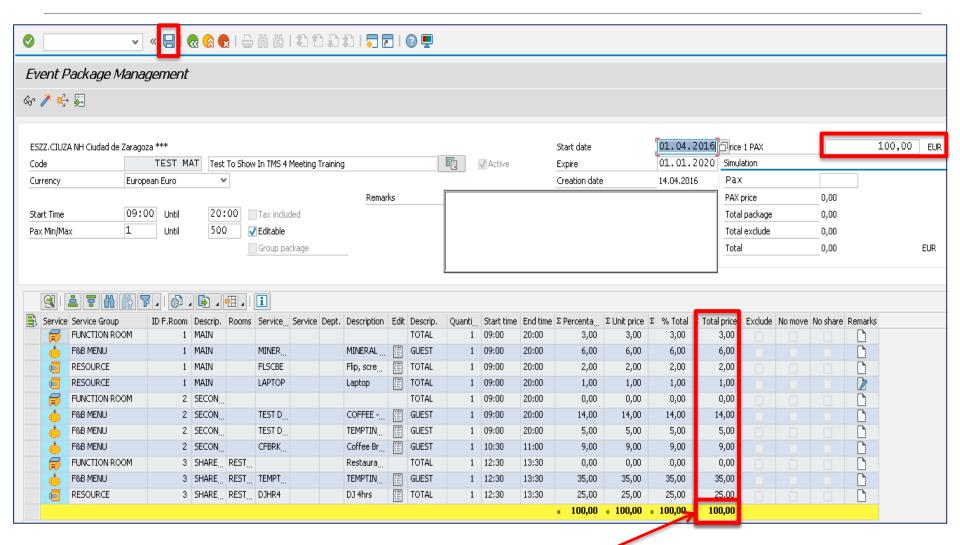
- ✓ 1st extra function room for breakout and part of the package Secondary 1
- ✓ 2nd extra function room for breakout and part of the package Secondary 2

Shared 1, 2 and 3 we use for areas such as restaurant for lunch, areas special for tempting breaks, etc.

Example:

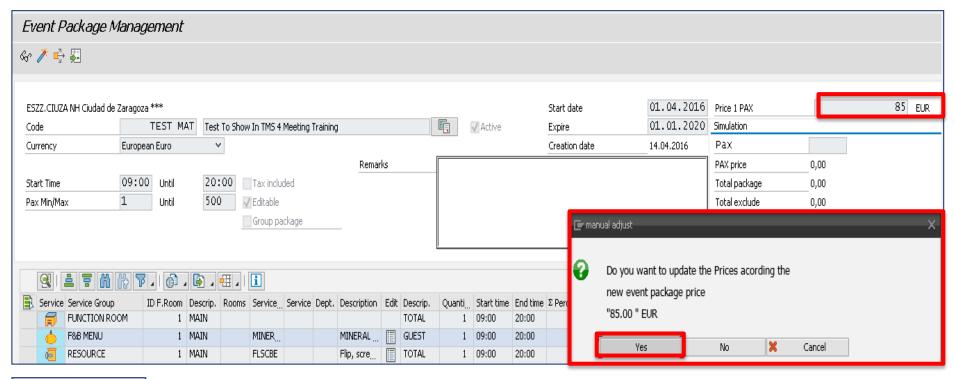
- √ 1st coffee break Shared 1
- ✓ 2nd coffee break (in another area than 1st coffee break) Shared 2

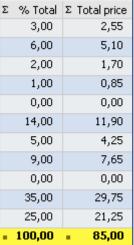




Ones created all lines, make sure the total price will be € 100 (as this are the percentages from CRSM for all items of the package. If the total price is € 100, save the booking by using the 'save' button







Now change the Gross price of the created package to the correct selling price in the top of the screen. A message will pop-up, select 'yes' to **confirm the new pricing and a new package is created**

As you can see, the 'Total price' is changed to the correct selling price. The '% Total' will stay like we have informed during the creation of the package. This means the correct split is used for the package (as it was in CRSM)





Sometimes the split of the created packages changes when adding the final sales price:



New price € 45,- New price € 53,50

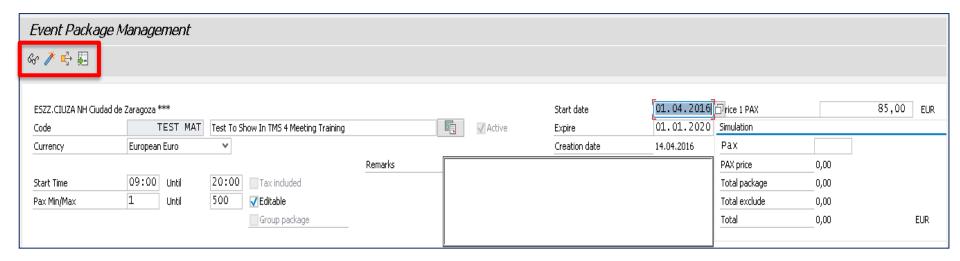
ORIGINAL SPLIT								
%	Price							
5,00%	5							
3,00%	3							
3,00%	5 3 3							
0,00%	0							
22,00%	22							
0,00%	0							
6,00%	6							
19,00%	19							
0,00%	0							
42,00%	42							
0,00%	0							
100,00%	100							

NO ROUNDING NEEDED							
%	Price						
5%	2,25						
3%	1,35						
3%	1,35						
0%	0						
22%	9,9						
0%	0						
6%	2,7						
19%	8,55						
0%	0						
42%	18,9						
0%	0						
100%	45						

ROUNDING NEEDED							
%	Pric	:e					
5%		2,675					
3%		1,605					
3%		1,605					
0%		0					
22%		11,77					
0%		0					
6%		3,21					
19%		10,165					
0%							
42%	22,47						
0%	0						
100%	% 53,5						

If the system needs to create a rounding for the new package price, prices with 3 decimals are used. This is not possible in the system so TMS will recalculate the new split in prices as well as in the percentages. TMS will slightly change the split in percentage instead of the split in price in order to keep the correct sales price.







To view the modification history of the package



To activate of inactivate the package



Identifies all the events that include the package



To modify the grid of the package

Link packages to an event



11H HOTEL GROUP

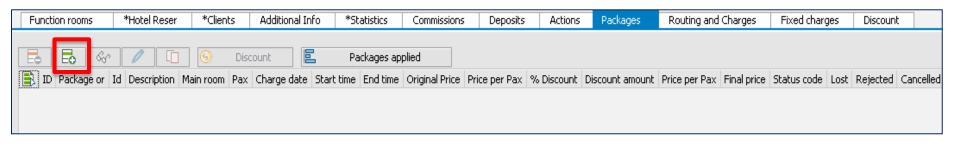




nhow

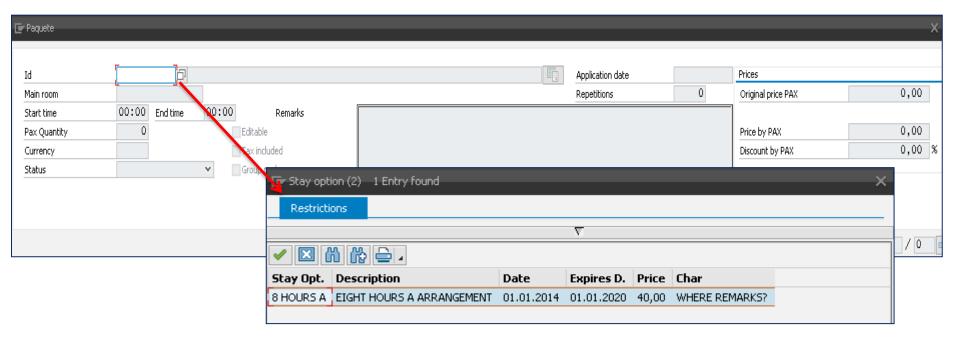




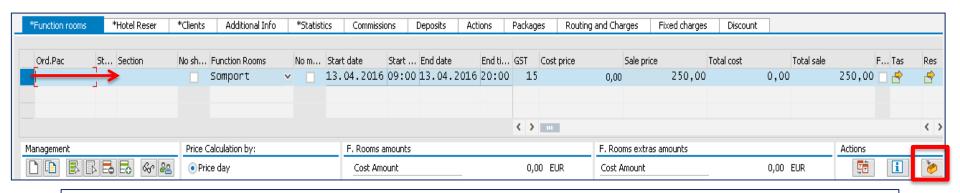


In the event at the tab 'Packages', select the sign to add a created package







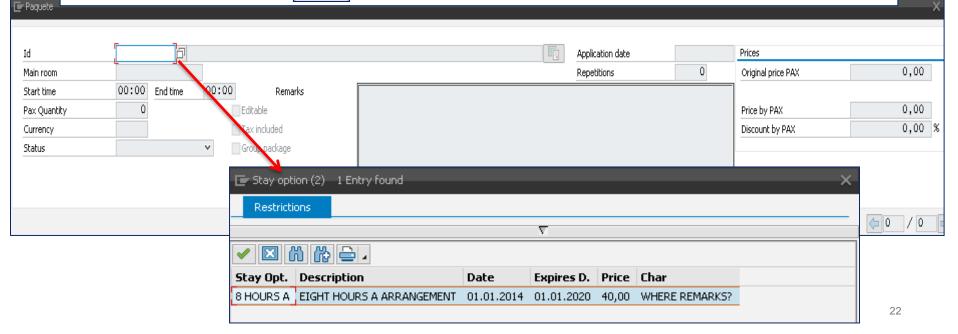


When rooms are already informed in the tab 'function rooms' you can add a package to the specific room by selecting the line of the room.

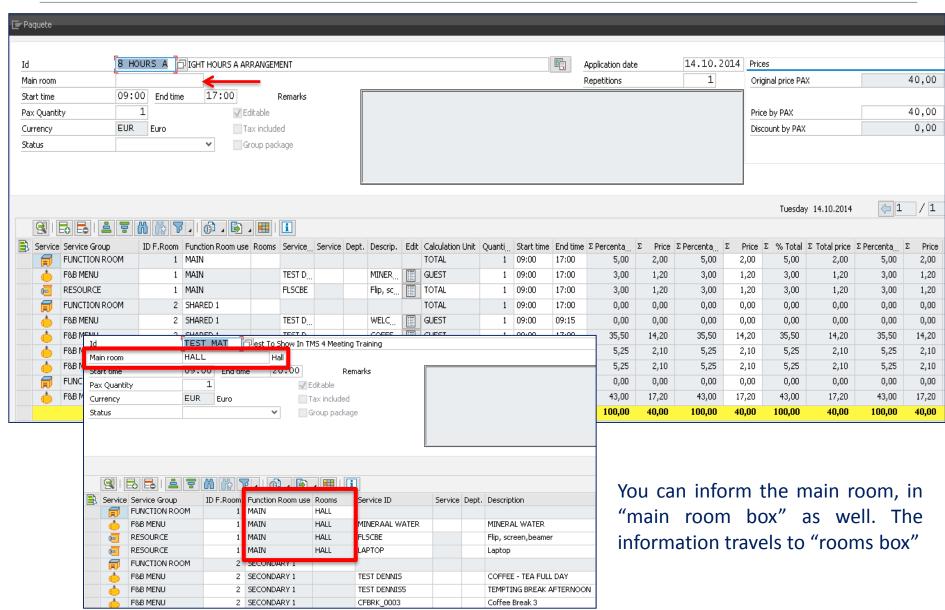
Press the package button



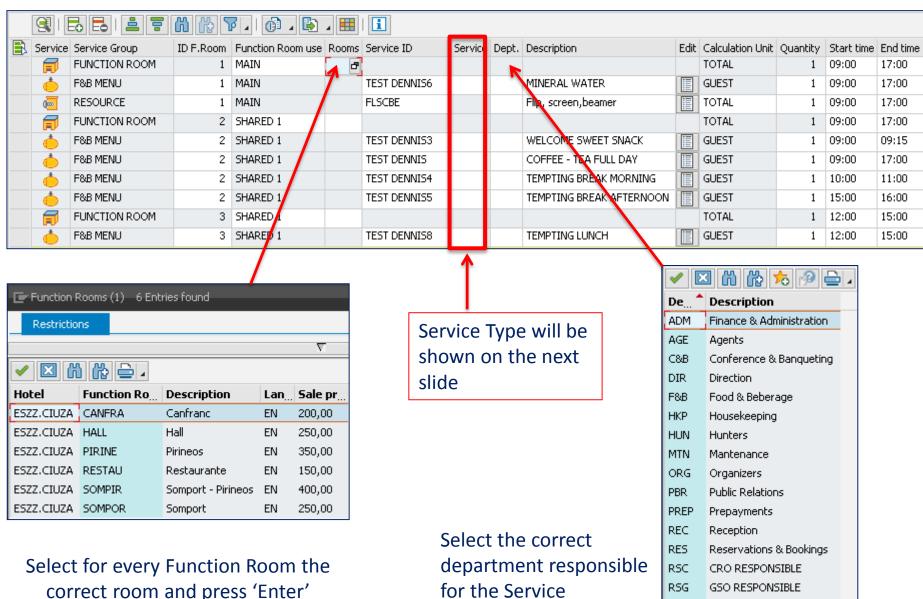
,select the correct package you want to add and press 'Enter'











SAL

Sales



Edit Calculation Unit Quantity Start time End time

1

1

1

1 09:00

1

1

09:00

09:00

09:00

09:00

10:00

1 15:00

1 12:00

1 12:00

1 09:00

17:00

17:00

17:00

17:00

09:15

17:00

11:00

16:00

15:00

15:00

-								
					8 4 I 📵 .			
3		Service Gr	•		Function Ro	om use		
	F	FUNCTION		1	MAIN		ð	
	Ċ	F&B MENU		1	MAIN			TEST DENNIS6
	000	RESOURC	E	1	MAIN			FLSCBE
	司	FUNCTION	I ROOM	2	SHARED 1			
	Servic	е туре	Descrip	otion		P	roduc	tionconcept
ı	BSBKF	S	BUSINE	SS BREAK	(FAST	C	FBR	
ı	BSCOO	T	BUSINE	SS COCK	TAJL	M	ENF/M	ENB/MENH
ı	BSDINN	4	BUSINE	SS DINNE	R	M	ENF/M	ENB/MENH
ı	BSLNC	Н	BUSINE	SS LUNCH	1	M	ENF/M	ENB/MENH
ı	BUSBU	IF	BUSINE	SS BUFFE	T	M	ENF/M	ENB/MENH
(CATER	1	CATERI	NG		0	TGF/C	TGB/CTBH
- (COFBR	K	COFFEE	BREAK		C	FBR	
- (GALBL		GALAE			В	QTF/B	QTB/BQBH
-	GALCO	C		OCKTAIL				atb/babh
- (GALDII	V	GALAD			_		QTB/BQBH
	GALLC	H	GALAL			_		atb/babh
	LEIBKF				BREAKFA			
ı	LEIDIN				DINNER			IB/DIBH
_	LEILCH			GROUP	LUNCH			ICB/LBBH
	PICNIC		PICNIC				ICN	
	SNACK		SNACK	000110.0	DE ALCEA O			(TB/CKBH
	SPRBK				REAKFAS		KFS	
	SPRDIN	-			INNER			IB/DIBH
	SPRLC			GROUP L				ICB/LBBH
	SPRSN			GROUP S			ICN JEDEAN	EDBANEBU
	WEDBL			IG BUFFE		_		/EDB/WEBH
1 1	WEDCO			G COCKT				EDB/WEBH
	WEDDI			IG DINNER				ÆDBAVEBH ÆDBAVEBH
٦	WEDLO	.H	MEDDIN	O LUNCH		ψ.	ACDL W	ACDOMACD II

By selecting the Service type, you inform the system on which revenue concept the production will be booked

TOTAL

GUEST

TOTAL

TOTAL

GUEST

GUEST

GUEST

GUEST

TOTAL

GUEST

Dept. Description

MINERAL WATER

Flip, screen, beamer

TEMPTING LUNCH

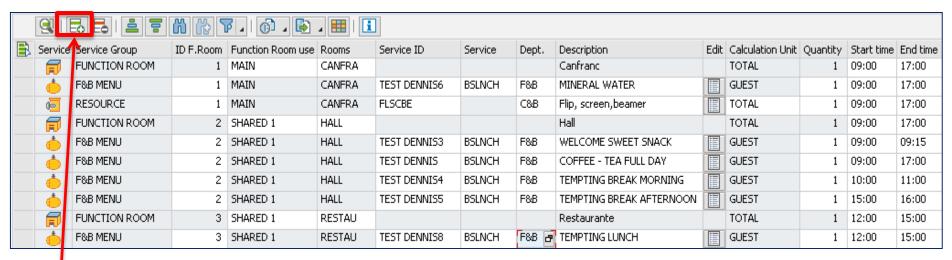
WELCOME SWEET SNACK

COFFEE - TEA FULL DAY

TEMPTING BREAK MORNING

TEMPTING BREAK AFTERNOON

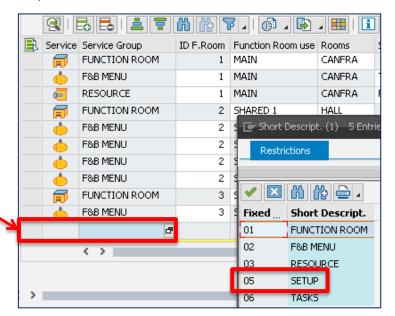




Ones filled in the Room, Service and Department you have the option to modify all white fields (like description, quantity and start/end time)



Use this button to add the (mandatory) setup for each function room



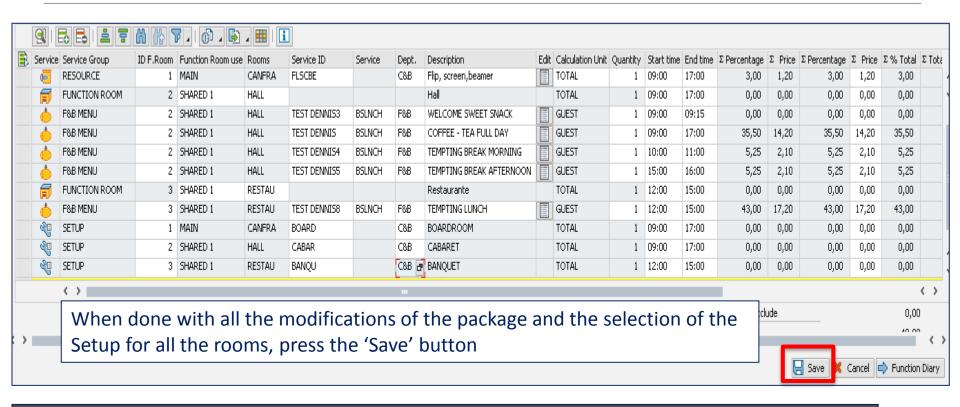


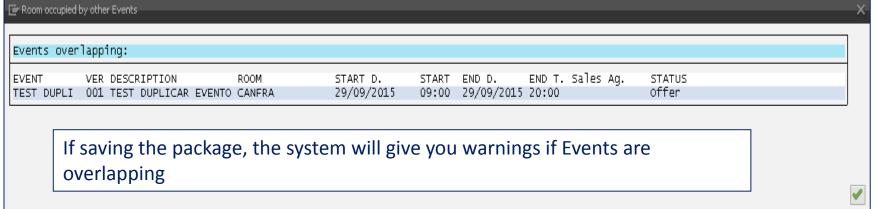
Service	Service Group	ID F.Room	Function Room use	Rooms	Service ID	Service	Dept.	Description	Edit	Calculation Unit	Quantity	Start time	End time
000	RESOURCE	1	MAIN	CANFRA	FLSCBE		C&B	Flip, screen,beamer		TOTAL	1	09:00	17:00
F	FUNCTION ROOM	2	SHARED 1	HALL				Hall		TOTAL	1	09:00	17:00
Ċ	F&B MENU	2	SHARED 1	HALL	TEST DENNIS3	BSLNCH	F&B	WELCOME SWEET SNACK		GUEST	1	09:00	09:15
ė.	F&B MENU	2	SHARED 1	HALL	TEST DENNIS	BSLNCH	F&B	COFFEE - TEA FULL DAY		GUEST	1	09:00	17:00
•	F&B MENU	2	SHARED 1	HALL	TEST DENNIS4	BSLNCH	F&B	TEMPTING BREAK MORNING		GUEST	1	10:00	11:00
Ċ	F&B MENU	2	SHARED 1	HALL	TEST DENNISS	BSLNCH	F&B	TEMPTING BREAK AFTERNOON		GUEST	1	15:00	16:00
F	FUNCTION ROOM	3	SHARED 1	RESTAU				Restaurante		TOTAL	1	12:00	15:00
-	E&B MENU	3	SHARED 1	RESTALL	TEST DENNISS	BSI NCH	F&B	TEMPTING LUNCH		GUEST	1	12:00	15:00
€ 10	SETUP	1	MAIN	CANFRA	BOARD		C&B	BOARDROOM		TOTAL	1	09:00	17:00
₹	SETUP									TOTAL	1	09:00	17:00

Ones filled in the ID of the Room, select the setup and the department

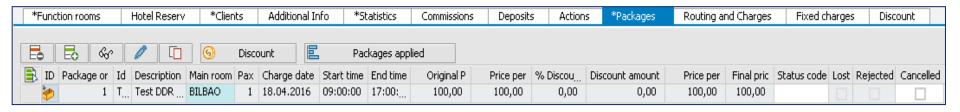
	✓ 🗵 况					
	Hotel	Function Ro	Setup	Description	Sale pr	Lan.
	ESZZ.CIUZA	CANFRA	BANQU	BANQUET	0,00	EN
-	ESZZ.CIUZA	CANFRA	BOARD	BOARDROOM	0,00	EN
	ESZZ.CIUZA	CANFRA	CABAR	CABARET	0,00	EN
	ESZZ.CIUZA	CANFRA	CHAIR	CHAIRS	0,00	EN
	ESZZ.CIUZA	CANFRA	CLASSR	CLASSROOM	0,00	EN
	ESZZ.CIUZA	CANFRA	COCKT	COCKTAIL	0,00	EN
	ESZZ.CIUZA	CANFRA	COFBK	COFFEE BREAK	0,00	EN
	ESZZ.CIUZA	CANFRA	EXIHB	EXIHIBITION	0,00	EN
	ESZZ.CIUZA	CANFRA	TEST NEW	SETUP TEST MASS	0,00	EN
	ESZZ.CIUZA	CANFRA	THEAT	THEATRE	0,00	EN
	ESZZ.CIUZA	CANFRA	USHAP	U-SHAPE	0,00	EN
	ESZZ.CIUZA	CANFRA	WCHTB	WITHOUT CHAIRS AND TABLES	0,00	EN
	ESZZ.CIUZA	PIRINE	BANQU	BANQUET	0,00	EN
	ESZZ.CIUZA	PIRINE	BOARD	BOARDROOM	0,00	EN
	ESZZ.CIUZA	PIRINE	CABAR	CABARET	0,00	EN
	ESZZ.CIUZA	PIRINE	CHAIR	CHAIRS	0,00	EN
	ESZZ.CIUZA	PIRINE	CLASSR	CLASSROOM	0,00	EN
	ESZZ.CIUZA	PIRINE	COCKT	COCKTAIL	0,00	EN
	ESZZ.CIUZA	PIRINE	COFBK	COFFEE BREAK	0,00	EN
	ESZZ.CIUZA	PIRINE	DINDA	DINNER DANCE	0,00	EN
	ESZZ.CIUZA	PIRINE	EXIHB	EXIHIBITION	0,00	EN
	ESZZ.CIUZA	PIRINE	THEAT	THEATRE	0,00	EN
	ESZZ.CIUZA	PIRINE	USHAP	U-SHAPE	0,00	EN
	ESZZ.CIUZA	PIRINE	WCHTB	WITHOUT CHAIRS AND TABLES	0,00	EN
	ESZZ.CIUZA	RESTAU	BANQU	BANQUET	0,00	EN





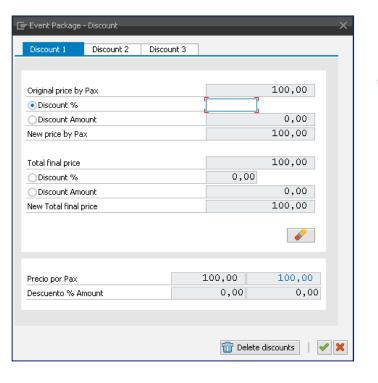






The package is now added to the event.

All modifications related to the items of the package(s) need to be made from this tab. Select the line of the package you want to modify and press the



When applying discount, select the package involved and this screen will appear.

One Discount

Fill in the discount % and the price will be modified. You have the option to give up to 3 discounts.

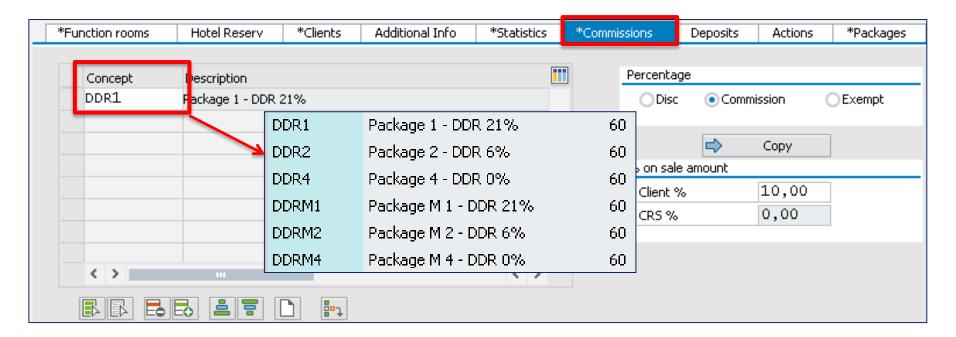
Example:

- 1- 10% of €10,- package price: €9,-
- 2- 10% of €9,- package price: €8,10
- 3- 10% of €8,10 package price: €7,29





When commission to the package needs to be applied, a special line with the DDR concept needs to be create in the tab 'commissions'

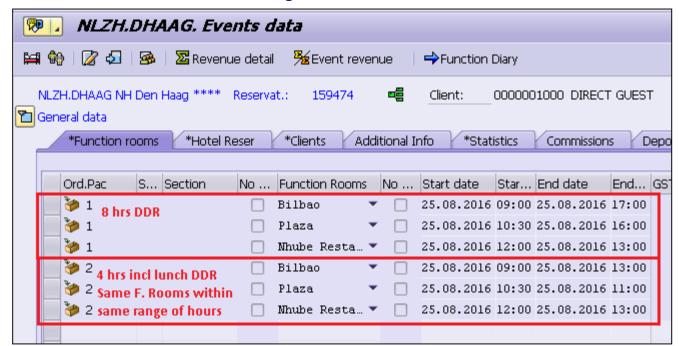




It is also possible to book on the same day 2 or more types of packages for the same F. Room(s) within the same range of hours

Example

- √ 1 day
- √ 10 pax 8 hrs DDR
- √ 5 pax 4 hrs DDR including lunch
- ✓ For both DDR's you will book same main F. Room + same F. Room for tempting breaks + same F. Room for lunch. All within the same range of hours as both groups are attending same schedule and same meeting, some are just not attending the afternoon program, so you book them a 4 hrs DDR including lunch.







When the key-user informs the hotel that you can proceed with modification of F&B menus and the creation of packages, you may **only create 1 menu of the possible options applicable for your country**.

For example for Dutch hotels, menus with:

- Food only (if the hotels needs to create such a menu)
- Beverage no-alcoholic only (if the hotels needs to create such a menu)
- Food + beverage no-alcoholic (if the hotels needs to create such a menu)
- Alcoholic only (if the hotels needs to create such a menu)

Once you have finished 1 of each possible menus, you need to inform your key-user, so they can review and check. If not correct they will inform you, so you can modify and proceed correctly for the remaining F&B menus.

Same for the 1st package you create. Before you continue with the 2nd you need to inform your keyuser, so they can review and check. If not correct they will inform you, so you can modify and proceed correctly for the remaining packages.

Modify F&B menus migrated packages



11H | HOTEL GROUP





nhow





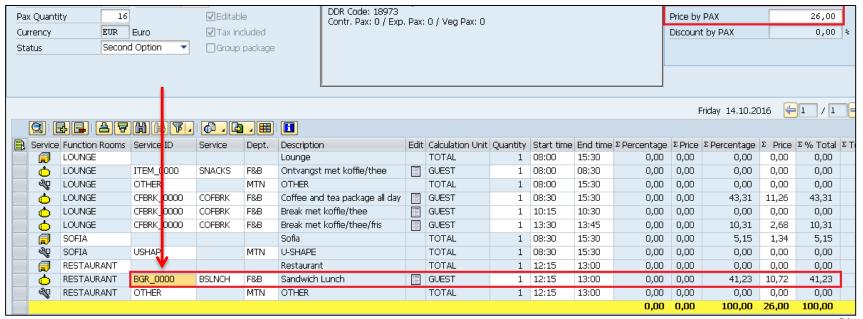
MODIFICATION OF A <u>MIGRATED</u> PACKAGE TO TMS4M FOR WHICH YOU NEED TO MODIFY F&B MENUS

The BF's migrated from CRSM which included packages - NO MAPPING PACKAGES in TMS4M

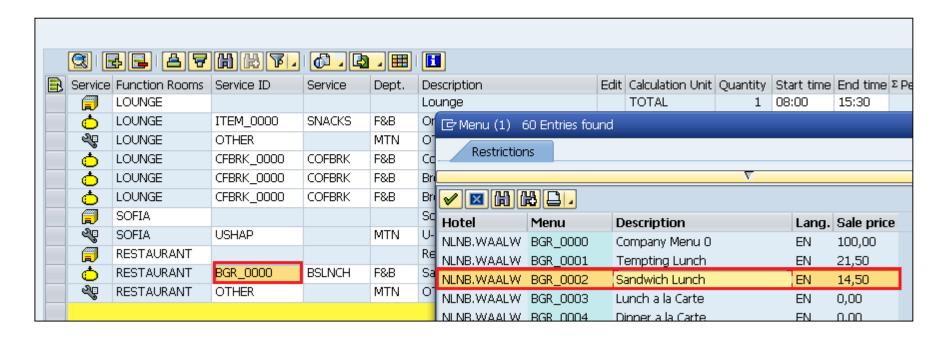
When you apply another Service ID in a package, the price of the item is updated to the recent created price in TMS4M and the split is recalculated

NOTE: same when you modify a F&B menu not part of package – when changing MENU 0000

You must correct the price of the item once you have applied the correct Service ID NOTE: same as you do when modifying a F&B menu not part of package – when changing MENU 0000

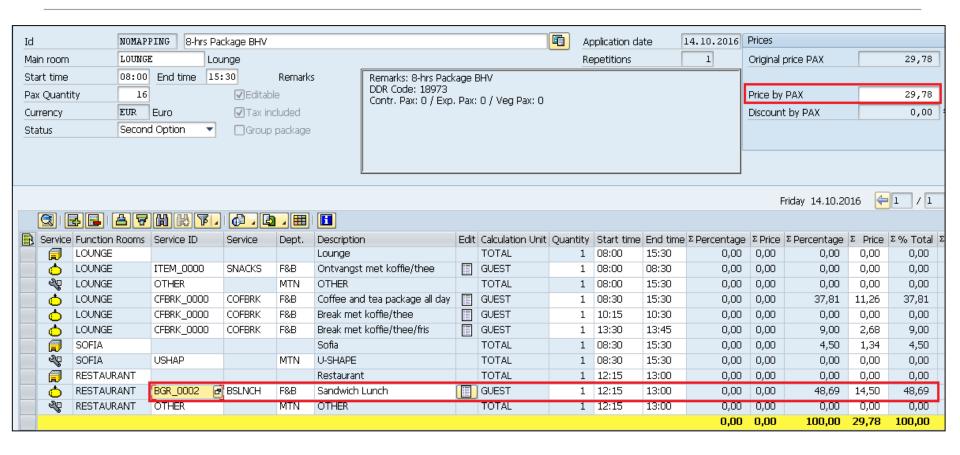






In the migrated package you need to change the Service ID 'BGR_0000' to a menu which is created by the hotel. In this example we change the Service ID 'BGR_0000' to 'BGR_0002' with a set price of € 14,50

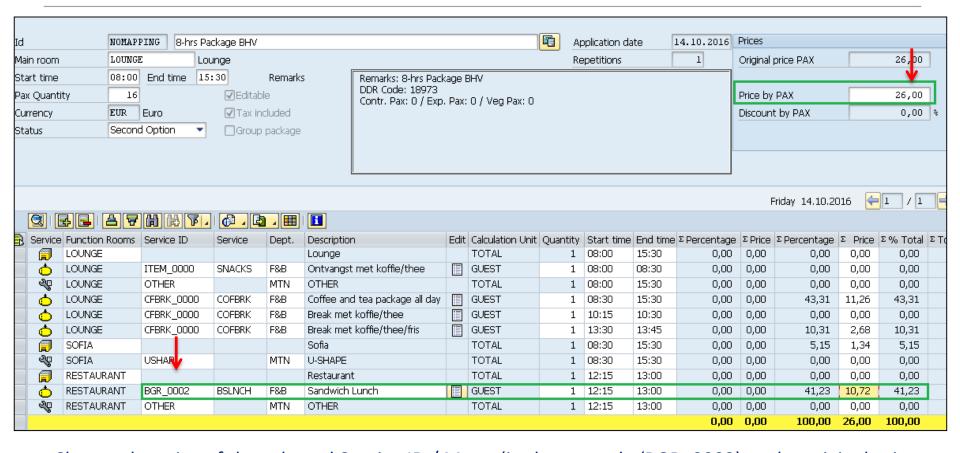




When the correct Service ID / menu is applied, the Service ID is correct, but with a price of €14,50 which is not applicable, as you want to remain the same price for the package.

For now (with the correct menu, but with the incorrect price) the package has a 'Price by PAX' of €29,78 where the price should be €26,- as it was originally.





Change the price of the selected Service ID / Menu (in the example 'BGR 0002) to the original price of €10,72. Now the final 'Price by PAX' is back to the original price of €26,-

Summary:

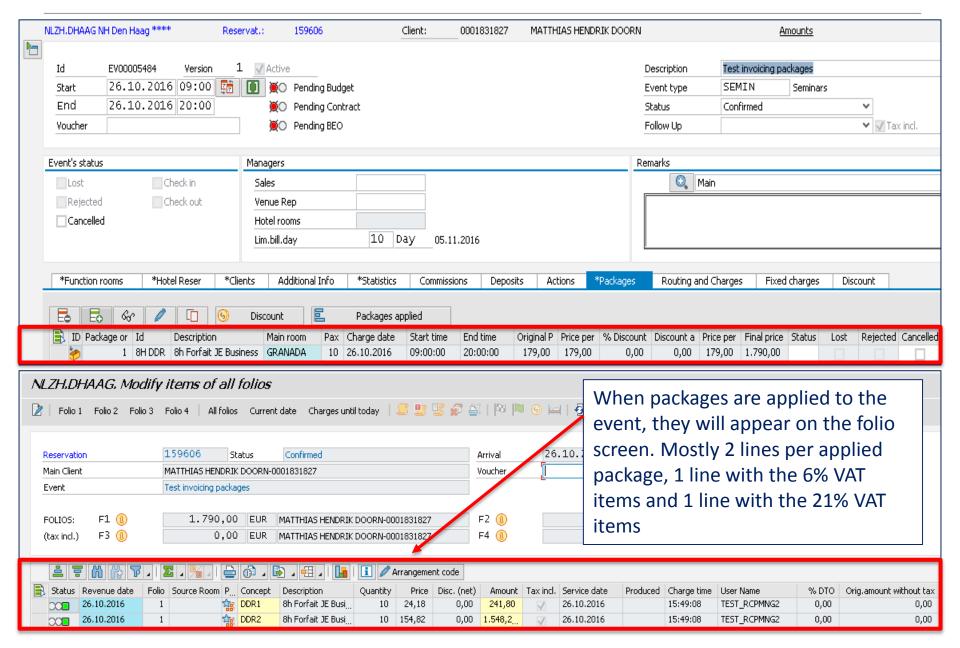
When you apply the correct Service ID, the system applies the price of the Service ID selected and recalculates the split. Correct the price of the menu item back to the original and as a result the original split and price by pax is applied. Make sure you select the correct Service Type as well!

TMS for MEETINGS

Package Invoicing









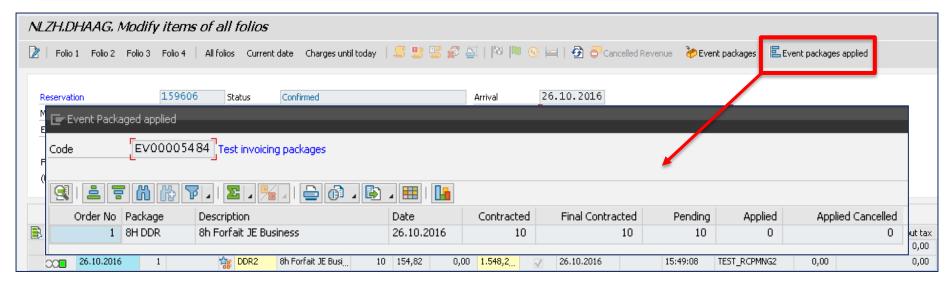
	FOLIOS: (tax incl.)	F1 ①) F3 ①		9,97 0,00	EUI		EST ***DO NOT MODIFY* F2 ① EST ***DO NOT MODIFY* F4 ①		0,00 EU				OT MODIFY*
	A THE TIME IN LANGE Arrangement code												
E00	Status	Invoice nu	Revenue date	Folio	P	Concept ID	Description	Quantity	Price	Disc.(net)	Amount	Tax in	Service date
	000		21.12.2016	1		AUDV	Free hands telephone (spider)	1	30.00	0.00	30.00	V	21.12.2016
	000		21.12.2016	1	*	DDR1	4H AM Meeting package: Sandwich buffet	2	6,21	0,00	12,42	✓	21.12.2016
	000		21.12.2016	1	8	DDR2	4H AM Meeting package: Sandwich buffet	2	53,79	0,00	107,58	✓	21.12.2016
	00 0		21.12.2010	1		FRINT	Orly 1	i	330,00	0,00	330,00	✓	21.12.2010
	000		21.12.2016	1		GASTROEV	Afternoon break	10	8,00	0,00	80,00	✓	21.12.2016
	000		21.12.2016	1		SETUP	CLASSROOM	1	0,00	0,00	0,00	✓	21.12.2016

21.12.2016	2	4H AM Meeting package: Sandwich buffet	120,00
21.12.2016	10	Afternoon break	79,97
21.12.2016	1	CLASSROOM	0,00
21.12.2016	1	Free hands telephone (spider)	30,00
21.12.2016	1	Orly 1	350,00

You cannot 'join' (via arrangement code) the package, but the system adds the 2 lines automatically together.

It is important when creating packages the given description for the package is clear to understand as this is printed on the invoice.

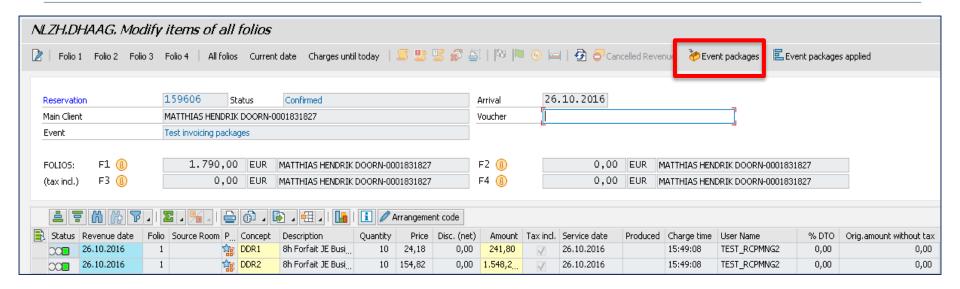




Using the button 'Event packages applied' gives you an overview of the status of the packages

As you are not allowed to split Details Cancel/Unlink packages, you need to apply them to Final **Applied** Situation Contracted Pending Applied Contracted Cancelled related reservation numbers or Day Initially contracted 10 10 10 0 0 Guest Billing accounts. 2 packages applied 10 10 0 Information Unlinked 1 package 9 10 10 1 0 Event packages cannot be separated 4 packages applied 5 0 10 10 Cancel 1 package already 10 5 9 4 1 applied



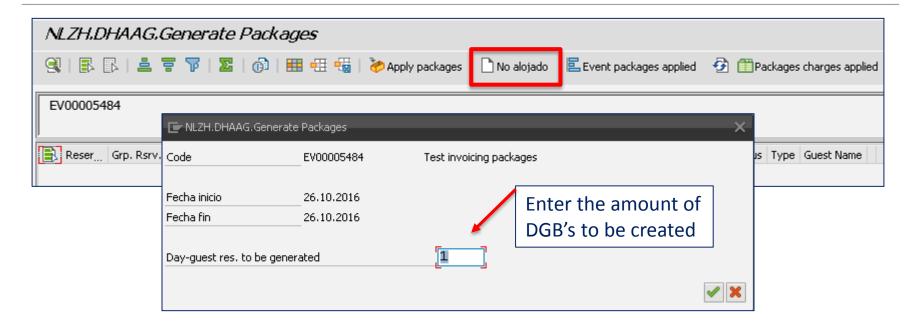


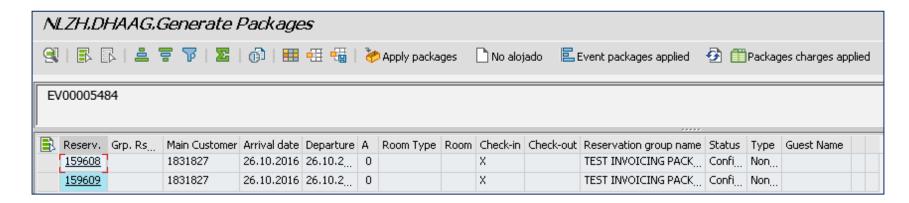
To apply packages (so to split the line of 10 packages on the folio's), use the button 'Event packages'



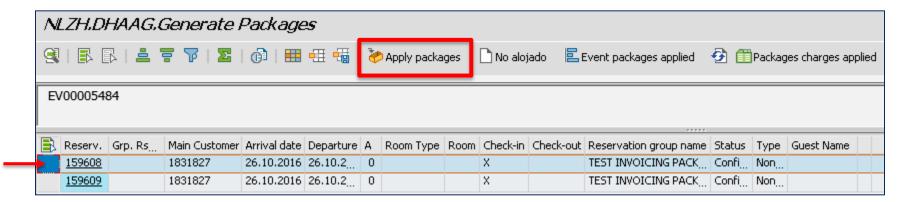
If applicable, convention and or individual reservations are displayed. If empty or needed, a Day Guest Billing (DGB) can be created by using the button 'No alojado'



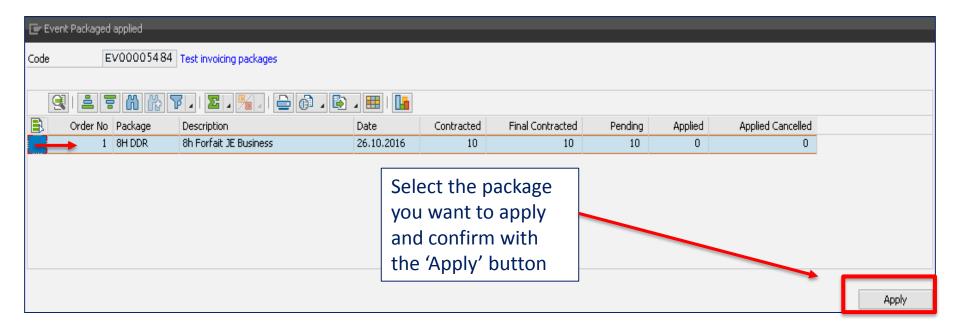




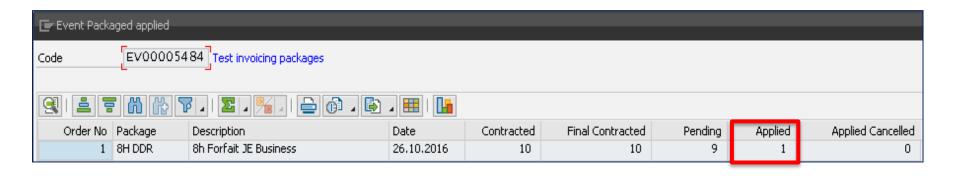




Select the row where you want to apply (split) and press the button 'Apply packages"

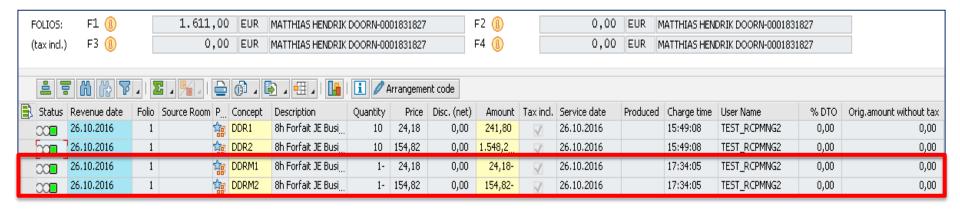




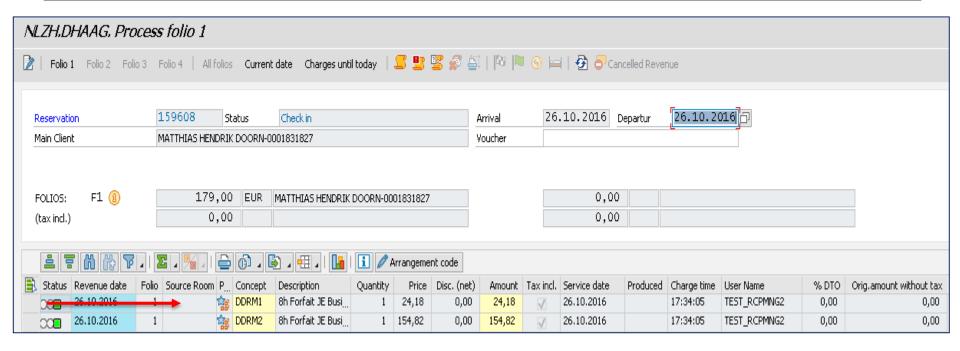


When looking for the Event packages applied you can see the 1 package is applied and 9 are pending so still linked to the Event

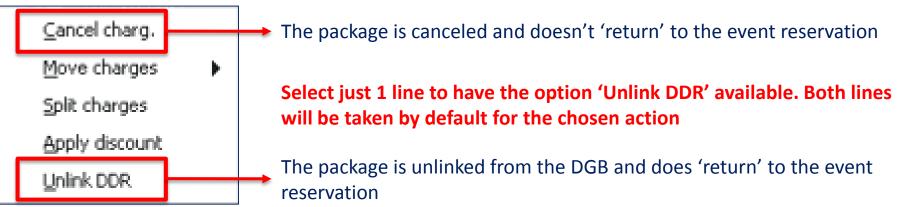
Also on the folio maintenance you will see 1 package 'deducted' (-1) from the folio as we have applied (split) this package to a different reservation number (the DGB in this case)



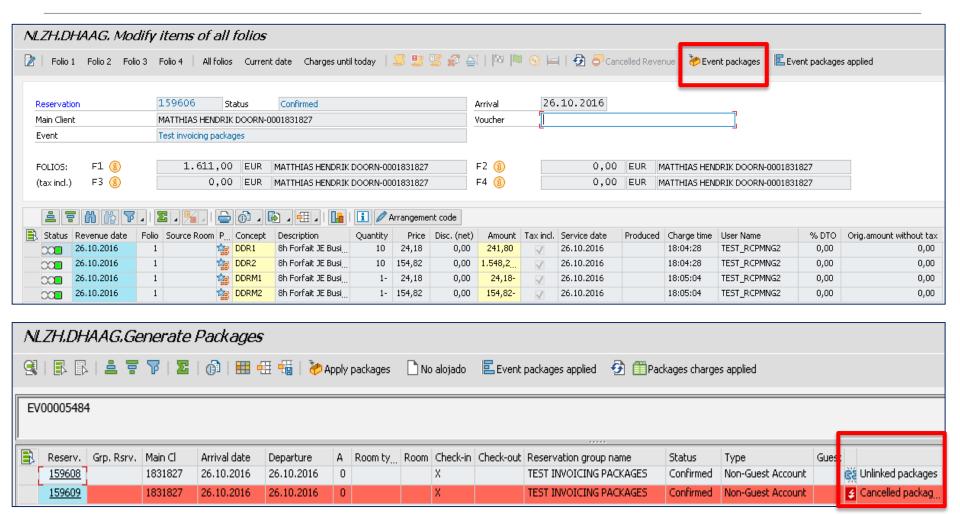




When going to the DGB where you have applied the package to, the following 2 options are available:

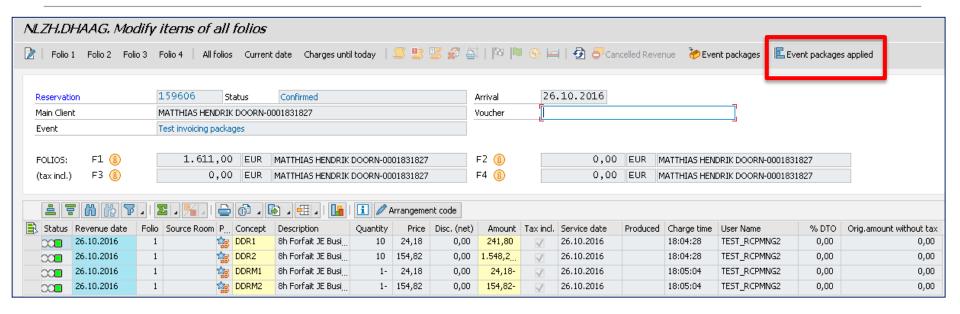


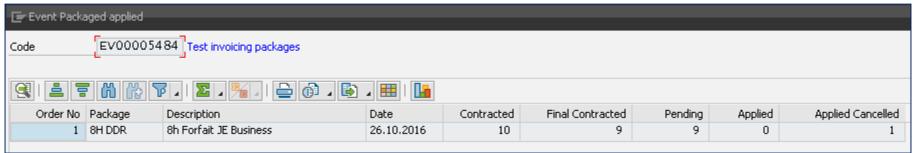




If packages are unlinked from the DGB or canceled, it will be displayed when selecting the button Event packages





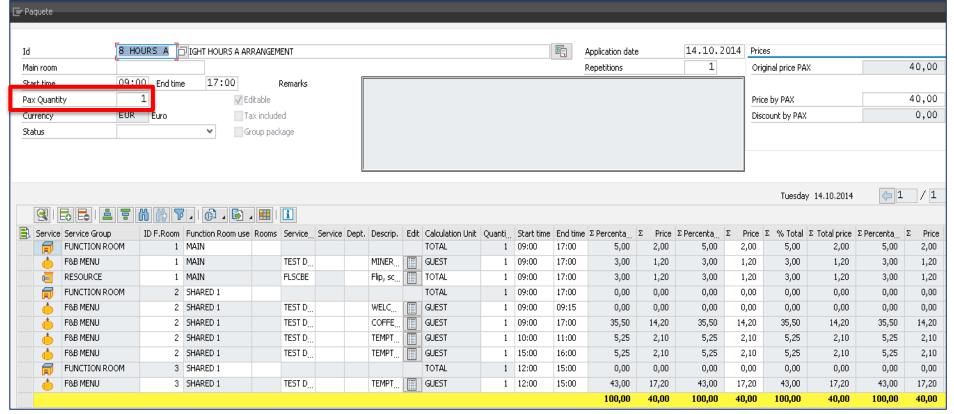


Because 1 package is canceled, it is displayed like above when selecting the button Event packages applied



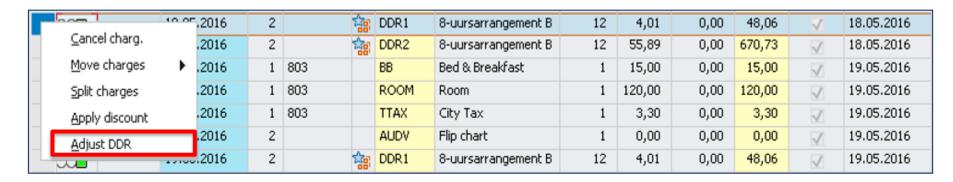
It is important that production and invoicing are matching, this are the 2 ways to cancel applied packages:

Cancellation of applied package – future production:
 Open the package via the tab 'packages' in the Event and correct the pax quantity
 The canceled packages will not return to the event

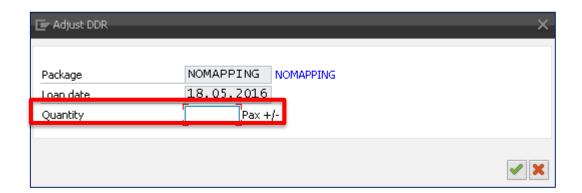




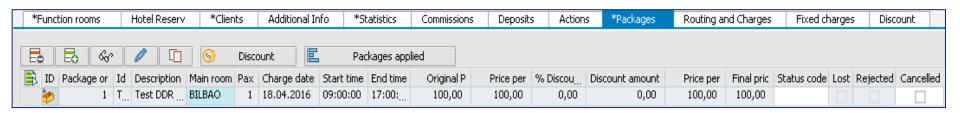
Cancellation of applied package – history production:
 Open the folio of the Event, select 1 line of the package and click 'Adjust DDR'



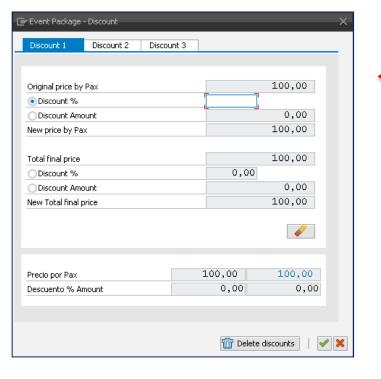
Enter the amount of packages you need to cancel -1 = 1 cancelation







All modifications related to the items of the package(s) need to be made from this tab. For modifications regarding invoicing, select the line of the package you want to modify and press the



When applying discount, select the package involved and this screen will appear.

One Discount

Fill in the discount % and the price will be modified. You have the option to give up to 3 discounts.

Example:

- 1- 10% of €10,- package price: €9,-
- 2- 10% of €9,- package price: €8,10
- 3- 10% of €8,10 package price: €7,29