



TMS4H_ Failovers Reservation Process

RATE TIGER

FEBRUARY 1, 2017
NH HOTEL GROUP
HQ GDS Department – Distribution Sales

RATE TIGER_ Failovers Reservation Process

Due to ratetiger migration to TMS4C, from now on you will receive failovers in a different format. Hereby an example of new failover structure:

Interlocutor: 1100000901 RATE TIGER

Error reserva 26680684

Datos cliente 1100000901 RATE TIGER

Datos de la reserva

Referencia externa: 26680684

Bono: 665279062

Código TTOO 133000

Hotel ESCB.SANTA

Tipo habitación STDDBL

Regimen RO

Contrato RATETIGER

Tarifa SD1_7-14D

Fecha Check-in 20160514

Fecha Check-out 20160516

PAX tipo 1 02

Fecha de alta 20160503

Precios

Precio TMS forzado: 0.00 . Sin IVA: 0.00

Precio TMS original: 0.00 . Sin IVA: 0.00

Tasas forzado: 0.00 . Sin IVA: 0.00

Tasas original: 0.00 . Sin IVA: 0.00

Precio Integracion: 135.78

Observaciones

1 double or 2 twin beds

Non-Smoking

Bill only nghts bkd by Expedia to cc @ ck-in; gst pays incid

Datos contacto

Nombre: NURIA SALAS

Apellido: PACHECO

Teléfono: 0000034646928871

Datos huespedes:

Nombre: NURIA SALAS

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Teléfono: 0000034646928871

Información de log

ID Proceso: 00000000000006025980

Echotoken: 00000000000000000000

Line ID: 00000

Mensajes:

Error en la BCHAN

According to this, we have created the following guide in order you can enter the reservations in our system in the correct way.

Datos de cliente/ Customer Data: This field is where you can find the name of the channel through which the reservation has been made.

Interlocutor: 1100000901 RATE TIGER

Error Modif. Resv. 24319578

Datos cliente 1027783514 EXPEDIA HOTEL COLLECT



**** If the name shown in Datos de cliente is RateTiger, means that there has been a problem with channel identification. In case .**

Datos de la reserva/ Reservation data: under this category you can find the information related to the external reference, voucher, name of the hotel, roomtype, mealplan, contract, rateplan, dates and occupancy.

Datos de la reserva

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IMPORTANT: As a novelty , besides to add the channel voucher in the reservation you have to fill also the external reference

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Datos contacto/ contact info: you can ignore this filed

Nombre: NURIA SALAS

Apellido: PACHECO

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Datos huéspedes/ Guests info: this is the information related to pax names.

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