



TMS4H_ Failovers Reservation Process

HOTELBEDS

FEBRUARY 1, 2017
NH HOTEL GROUP
HQ GDS Department – Distribution Sales

HOTELBEDS _ Failovers Reservation Process

This is an example of a failover from Hotelbeds. When enter the reservation please pay special attention to the following parameters highlighted in red:

Interlocutor: 1100000901 RATE TIGER

Error reserva 26819646

Datos cliente 1008949566 HOTELBEDS

Datos de la reserva

Referencia externa: 26819646

Bono: 102-6651940-38

Código TTOO 104300

Hotel ESBI.DEUST

Tipo habitación STDDBL

Regimen RO

Contrato HOTELBED15

Tarifa PRO_NC_10%

Fecha Check-in 20160614

Fecha Check-out 20160615

PAX tipo 1 01

Fecha de alta 20160510

Precios

Precio TMS forzado: 0.00 . Sin IVA: 0.00

Precio TMS original: 0.00 . Sin IVA: 0.00

Tasas forzado: 0.00 . Sin IVA: 0.00

Tasas original: 0.00 . Sin IVA: 0.00

Precio Integracion: 80.10

Observaciones

187357|CG-EASYJET**COM15**

ROOM ONLY

HOTELBEDS _ Failovers Reservation Process

Datos contacto

Nombre: Jose

Apellido: Rubio

Datos huéspedes:

Nombre: Jose

Apellido: Rubio

Información de log

ID Proceso: 00000000000007684563

Echotoken: 0000000000000006270

Line ID: 00000

In TMS hotelbeds has different contracts according to the commission, you can find this information in "Contract" field and also in "Remarks", so according this information a reservation should be done as follows:

* When "contrato/ contract" field is empty or missed, the information of the contract is present too in "observaciones/ Remarks" field: **CG-EASYJETCOM15**.

Hereby the correspondence of the contract you must enter in TMS

COM15: hotelbed15

COM20: hotelbed20

COM18: hotelbeds

In the main screen we have to select the following information:

The screenshot displays the TMS hotelbeds main screen. It is divided into two main sections: "Client's identification" and "Search parameters".

Client's identification:

- Main Customer: 1008949566 (Guest)
- Main client's name: HOTELBEDS PRODUCT ...
- Guest Id: [empty]
- Contact name: [empty]
- Company: 1100000901 EREVMAX INTERN ...
- CRS: [empty]
- Branch cust.: [empty]
- Queue CRO: [empty]
- Branch comp.: [empty]
- Branch CRS: [empty]
- TOTAL GUARANTY: [empty]

Search parameters:

- Arrival date: 14.06.2016 (Tu)
- Departure date: 15.06.2016 (We)
- Nights: 1
- Rooms: 1
- Guests: AD 2, JU, CH, BB
- Room type: [empty]
- Meal Plan: [empty]

At the bottom, there is a "Hotels" section with a filter for "Max. kms 10" and "Max. hotel 40". The list shows "ES North" and "ESBL.DEUST-NH Deusto". The "Selected Hotels (1 hotel)" section shows "ESBL.DEUST-NH Deusto" with a status of "f *** ✓ ✓ ✓".

Then in next screen we have to select the rate plan associated to the contract present in the failover

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44	ESBL.DEUS	Standard Dou...	1	PRO_NC_10%	HOTELBEDS	RC	80,10	65,68	0,00	18H	EUR	CXL_BAR	13,11	0,00
44	ESBL.DEUS	Standard Dou...	1	PRO_NC_10%	HOTELBEDS	BB	103,90	85,20	0,00	18H	EUR	CXL_BAR	17,01	0,00
44	ESBL.DEUS	Standard Dou...	1	PRO_NC_10%	HOTELBED20	RC	80,10	64,08	0,00	18H	EUR	CXL_100%	14,56	0,00
44	ESBL.DEUS	Standard Dou...	1	PRO_NC_10%	HOTELBED20	BB	103,90	83,12	0,00	18H	EUR	CXL_100%	18,88	0,00
44	ESBL.DEUS	Standard Dou...	1	PRO_NC_10%	HOTELBED15	RC	80,10	68,09	0,00	18H	EUR	CXL_100%	10,92	0,00
44	ESBL.DEUS	Standard Dou...	1	PRO_NC_10%	HOTELBED15	BB	103,90	88,33	0,00	18H	EUR	CXL_100%	14,16	0,00

Bono: 102-6820568
 Código TTOO 104300
 Hotel ESBA JUST
 Tipo habitación STDDBL
 Regimen BB
 Contrato HOTELBED15
 Tarifa PRO_BF_FRE
 Fecha Check-in 20160809
 Fecha Check-out 20160810
 PAX tipo 1 02
 Fecha de alta 20160704

☒ Contract
☐ Rate
☐ Allotment
☐ Expense code
☐ Manual price

HOTELBED15 1 HOTELBEDS - PUBLIC RATES - 15%
 PRO_BF_FRE Promotion Free Breakfast

Expense code CXL_BAR BAR CXL

Manual price 0,00

Recalcular precios diarios

Meal plan is informed in “observaciones/ Remarks”

Then finish the reservation as usual.

In case of manual price, remember to copy the commission according to the contract:

GO TO Price code Manual price

Price details

Date	Price code	Base Price	%	+/- Amount	%MeP	+/- MePi	Manual price
09.08.2016	BAR109_1	0,00	100,00	0,00	0,01	0,00	

Percentages by Manual price

Client % CRS %

Commission type
☒ Dedc ☐ Commas ☐ Exempt

Commission / Deduction by day

Date	Concept	Client %	% CRS

Exceptions

Price code	Concept	Client %	CRS %

Percentages by Price code

Price code	Client %	CRS %
BAR109_1	15,00	

Price code Base Price % +/- Amount %MeP +/- MePi Manual price Rate

Price code	Base Price	%	+/- Amount	%MeP	+/- MePi	Manual price	Rate
	0,00	100,00	0,00	0,01	0,00	32,00	PRO_BI

Percentages by Manual price

Client % 15,00 CRS %

Commission type
☒ Dedc ☐ Commas ☐ Exempt

Commission / Deduction by day

Date	Concept	Client %	% CRS

Exceptions

Price code	Concept	Client %	CRS %

Percentages by Price code

Price code	Client %	CRS %