



DVSC  
TMS FOR HOTELS

IT APPLICATIONS

05/12/14

# TMS for HOTELS new functionality: DVSC

In **business situations** is necessary that **some users** can **not respect** the restrictions / conditions defined in the system for create or modify a reservation.

The restriction / condition in system are associated essentially with:

- Overbooking restrictions
- Restriction / conditions in rates or Restriction Management Tool

**Overbooking management by date and room type**

General Occupancy | Occupancy by room type | House Status | Show occupancy | Blocked rooms

Hotel: ESBA.BARCE | Hotel rooms: 156 | Value:  | % Value:

Dates: 05.12.2014 to 10.01.2015

	Rooms	Fr 05.12.14	Sa 06.12.14	Su 07.12.14	Mo 08.12.14	Tu 09.12.14	We 10.12.14
Daily	156	162	157	162	162	162	
Room type	Description						
JSTDBL	Jr Suite Double	8	8	8	8	8	8
STDDBL	Standard Double	131	160	160	160	160	160
STDSDL	Standard Single	1	1-	1-	1-	1-	1-
SUPDBL	Superior Double	16	16	16	16	16	16

**ESBA.BARCE Restriction Management. 04.01.15 - 04.02.15. ST-RATE AND R**

Hotel and Dates | + month | Calendar | Select | Restriction Management | Stay | Rate and Room type

Legend: Checkin CTA, OCCUP ROOMS, MNLS, MXLS, DAYUSE, FPLOS, Stay C, OCCUP\_ST, ROOMS\_ST, MNLS

GROUPS	Su 04.01.15	Mo 05.01.15	Tu 06.01.15	We 07.01.15	Th 08.01.15	Fr 09.01.15	Sa 10.01.15
RL01	+ C	+ C	+ C	+ C	+ C	+ C	+ C

  

RATES	Su 04.01.15	Mo 05.01.15	Tu 06.01.15	We 07.01.15	Th 08.01.15	Fr 09.01.15	Sa 10.01.15
MAP_PC01	+ R156	+ R156	+ R156	+ R156	+ R156	+ R156	+ R156
NHR_SD1	+ C	+ C	+ C	+ C	+ C	+ C	+ C
PRO_C_10%	+ R156	+ R156	+ R156	+ R156	+ R156	+ R156	+ R156
PRO_NC_10%	+ R156	+ R156	+ R156	+ R156	+ R156	+ R156	+ R156
SD1_7-14D	+ C	+ C	+ C	+ C	+ C	+ C	+ C

## DVSC – DON'T VERIFY SALES CLOSING

Restriction Management Tool:

ESBA.BARCE Restriction Management. 04.01.15 - 04.02.15 . ST-RATE AND R

Hotel and Dates

+ month

Calendar

Select

Restriction Management

Stay

Rate and Room type

Legend: Checkin CTA OCCUP ROOMS MNLS MXLS DAYUSE FPLOS Stay C OCCUP\_ST ROOMS\_ST MNLS

GROUPS	Su 04.01.15	Mo 05.01.15	Tu 06.01.15	We 07.01.15	Th 08.01.15	Fr 09.01.15	Sa 10.01.15
RL01	+ ...	+ ...	+ ...	+ ...	+ ...	+ ...	+ ...

.....

RATES	Su 04.01.15	Mo 05.01.15	Tu 06.01.15	We 07.01.15	Th 08.01.15	Fr 09.01.15	Sa 10.01.15
MAP_PC01	+ R156	+ R156	+ R156	+ R156	+ R156	+ R156	+ R156
NHR_SD1	+ C	+ C	+ C	+ C	+ C	+ C	+ C
PRO_C_10%	+ R156	+ R156	+ R156	+ R156	+ R156	+ R156	+ R156
PRO_NC_10%	+ R156	+ R156	+ R156	+ R156	+ R156	+ R156	+ R156
SD1_7-14D	+ C	+ C	+ C	+ C	+ C	+ C	+ C

In example in ESBA.BARCE exist a restriction in **6/1/15** in RATE: **SD1\_7-14d (C= Close to selling)**

## DVSC – DON'T VERIFY SALES CLOSING

**Call Center**

Availability Finish Call Go to reservation Convention reservation

Client: 0000001000-DIRECT GUEST || 06.01.15-07.01.15 Rooms: 1 GST: 02AD ||

[N]ESBA.BARCE-NH Barcelona Centro

06.01.15 - 07.01.15 with 02AD Shopping cart Reserv. created

Hotels	Avail	Amo...	C...	D..	W	Hotel	Room Type	Av...	R...	Rate	Price ...	Speci...	Disco...	Cu...	Meal P...	Contract	Guarantee	Canc.
> ESBA.BARCE-NH Barcelona	130	1.44	EUR	0.00		ESBA.BARCE	JSTDBL	8	1	BAR	121,59	1,44	0,00	E...	RO	PUBLIC	18H	CXI
						ESBA.BARCE	JSTDBL	8	1	BAR	151,41	1,44	0,00	E...	BB	PUBLIC	18H	CXI
						ESBA.BARCE	JSTDBL	8	1	FLEXBB	146,52	1,44	0,00	E...	BB	PUBLIC	18H	CXI
						ESBA.BARCE	JSTDBL	8	1	FLEXBB_LC	151,41	1,44	0,00	E...	BB	PUBLIC	18H	CXI
						ESBA.BARCE	JSTDBL	8	1	AP30D	103,58	1,44	0,00	E...	RO	PUBLIC	TGPN1C	CXI
						ESBA.BARCE	JSTDBL	8	1	NH_SURVEY	103,58	1,44	0,00	E...	RO	PUBLIC	18H	CXI
						ESBA.BARCE	JSTDBL	8	1	NH_SURVEY	133,40	1,44	0,00	E...	BB	PUBLIC	18H	CXI
						ESBA.BARCE	STDBL	110	1	BAR	90,44	1,44	0,00	E...	RO	PUBLIC	18H	CXI
						ESBA.BARCE	STDBL	110	1	BAR	120,26	1,44	0,00	E...	BB	PUBLIC	18H	CXI
						ESBA.BARCE	STDBL	110	1	FLEXBB	115,37	1,44	0,00	E...	BB	PUBLIC	18H	CXI
						ESBA.BARCE	STDBL	110	1	FLEXBB_LC	120,26	1,44	0,00	E...	BB	PUBLIC	18H	CXI
						ESBA.BARCE	STDBL	110	1	AP30D	77,09	1,44	0,00	E...	RO	PUBLIC	TGPN1C	CXI
						ESBA.BARCE	STDBL	110	1	NH_SURVEY	77,09	1,44	0,00	E...	RO	PUBLIC	18H	CXI

If the users from CRO or HOTEL try to reserve from CALL CENTER the system not offer by default the possibility to select **SD1\_7-14d (restricted in strategies in hotel)**.

## DVSC – DON'T VERIFY SALES CLOSING

Client: 0000001000-DIRECT GUEST || 06.01.15-07.01.15 Rooms: 1 GST: 02AD ||

[N]ESBA.BARCE-NH Barcelona Centro

06.01.15 - 07.01.15 with 02AD Shopping cart Reserv. created

Hotels

- ESBA.BARCE-NH Barcelona
  - Jr Suite Double 130 1.44 EUR 0.00
  - Standard Double 8 1.44 EUR 0.00
  - Superior Double 110 1.44 EUR 0.00
  - Superior Double 12 1.44 EUR 0.00
  - Superior Double 0 0.00 EUR 0.00
  - Jr Suite Double 0 0.00 EUR 0.00
  - Standard Double 0 0.00 EUR 0.00
  - Superior Double 0 0.00 EUR 0.00
  - PUBLIC-AP15-20 0 0.00 EUR 0.00
  - Jr Suite Double 0 0.00 EUR 0.00
  - Standard Double 0 0.00 EUR 0.00
  - Superior Double 0 0.00 EUR 0.00
  - PUBLIC-AP15-20 0 0.00 EUR 0.00
  - MAP\_EMP 0 0.00 EUR 0.00
  - MAP\_PKG4 0 0.00 EUR 0.00

W Hotel Room Type Av... R... Rate Price... Spec... Disco... Cu... Meal P... Contract Guarantee Cancell

ESBA.BARCE	STDBL	110	1	FLEXBB	115,37	1,44	0,00	E...	BB	PUBLIC	18H	CX
ESBA.BARCE	STDBL	110	1	FLEXBB	115,37	1,44	0,00	E...	BB	PUBLIC	18H	CX
ESBA.BARCE	STDBL	110	1	FLEXBB	85,55	1,44	0,00	E...	RO	PUBLIC	18H	CX
ESBA.BARCE	SUPDBL	12	1	FLEXBB	133,16	1,44	0,00	E...	BB	PUBLIC	18H	CX
ESBA.BARCE	JSTDBL	8	1	NH_SURVEY	103,58	1,44	0,00	E...	RO	PUBLIC	18H	CX
ESBA.BARCE	JSTDBL	8	1	NH_SURVEY	133,40	1,44	0,00	E...	BB	PUBLIC	18H	CX
ESBA.BARCE	STDBL	110	1	NH_SURVEY	77,09	1,44	0,00	E...	RO	PUBLIC	18H	CX
ESBA.BARCE	STDBL	110	1	NH_SURVEY	106,91	1,44	0,00	E...	BB	PUBLIC	18H	CX
ESBA.BARCE	SUPDBL	12	1	NH_SURVEY	92,22	1,44	0,00	E...	RO	PUBLIC	18H	CX
ESBA.BARCE	SUPDBL	12	1	NH_SURVEY	122,04	1,44	0,00	E...	BB	PUBLIC	18H	CX
ESBA.BARCE	STDBL	110	1	PRO_SEASON	80,43	1,44	0,00	E...	RO	PUBLIC	TGPN10	CX
ESBA.BARCE	STDBL	110	1	PRO_SEASON	110,25	1,44	0,00	E...	BB	PUBLIC	TGPN10	CX
ESBA.BARCE	JSTDBL	8	1	SD1_7-14D	139,40	1,44	0,00	E...	BB	PUBLIC	18H	CX
ESBA.BARCE	JSTDBL	8	1	SD1_7-14D	109,58	1,44	0,00	E...	RO	PUBLIC	18H	CX
ESBA.BARCE	STDBL	110	1	SD1_7-14D	111,26	1,44	0,00	E...	BB	PUBLIC	18H	CX
ESBA.BARCE	STDBL	110	1	SD1_7-14D	81,54	1,44	0,00	E...	RO	PUBLIC	18H	CX
ESBA.BARCE	SUPDBL	12	1	SD1_7-14D	97,56	1,44	0,00	E...	RO	PUBLIC	18H	CX

Chain room type

Create Reserv. Add to shopping cart Chg Curr.

After select the RATE the SD1\_7-14D appear in option for reserve in CALL CENTER and the USER can access to CREATE RESERVATION.

## DVSC – DON'T VERIFY SALES CLOSING

Client: 0000001000-DIRECT GUEST || 06.01.15-07.01.15 Rooms: 1 GST: 02AD ||

[N]ESBA.BARCE-NH Barcelona Centro

06.01.15 - 07.01.15 with 02AD

Reserv. created

**Call Center**

Do not apply conditions/restrictions

Reason: [ ]

User: [ ]

Password: [\*\*\*\*\*]

☐ No conditions apply

Do not apply Overbooking

Reason: [ ]

User: [ ]

Password: [\*\*\*\*\*]

☐ No validate defined overbooking

**Main Interface Table:**

W	Hotel	Room Type	Av...	R...	Rate	Price	Guar...	Disco...	Cu...	Meal
	ESBA.BARCE	STDBL	110	1	FLEXBB	115,37	1,44	0,00	E...	B
	ESBA.BARCE	STDBL	110	1	FLEXBB	115,37	1,44	0,00	E...	B
	ESBA.BARCE	STDBL	110	1	FLEXBB	85,55	1,44	0,00	E...	R
	ESBA.BARCE	SUPDBL	12	1	FLEXBB	133,16	1,44	0,00	E...	B
	ESBA.BARCE	JSTDBL	8	1	NH_SURVEY	103,58	1,44	0,00	E...	R
	ESBA.BARCE	JSTDBL	8	1	NH_SURVEY	133,40	1,44	0,00	E...	B
	ESBA.BARCE	STDBL	110	1	NH_SURVEY	77,09	1,44	0,00	E...	R
	ESBA.BARCE	STDBL	110	1	NH_SURVEY	106,91	1,44	0,00	E...	B
	ESBA.BARCE	SUPDBL	12	1	NH_SURVEY	92,22	1,44	0,00	E...	R
	ESBA.BARCE	SUPDBL	12	1	NH_SURVEY	122,04	1,44	0,00	E...	B
	ESBA.BARCE	STDBL	110	1	PRO_SEASON	80,43	1,44	0,00	E...	R
	ESBA.BARCE	STDBL	110	1	PRO_SEASON	110,25	1,44	0,00	E...	B
	ESBA.BARCE	JSTDBL	8	1	SD1_7-14D	139,40	1,44	0,00	E...	B
	ESBA.BARCE	JSTDBL	8	1	SD1_7-14D	109,58	1,44	0,00	E...	R
	ESBA.BARCE	STDBL	110	1	SD1_7-14D	111,36	1,44	0,00	E...	B
	ESBA.BARCE	STDBL	110	1	SD1_7-14D	81,54	1,44	0,00	E...	R
	ESBA.BARCE	SUPDBL	12	1	SD1_7-14D	127,38	1,44	0,00	E...	B
	ESBA.BARCE	SUPDBL	12	1	SD1_7-14D	97,56	1,44	0,00	E...	R

In this moment, the system request:

**REASON / USER / PASSWORD**

For better control in DVSC ( restrictions or in overbooking).

## DVSC – DON'T VERIFY SALES CLOSING

**Individual Reservations**

ESBA.BARCE NH Barcelona Centro \*\*\* Reservation 117521 Client: 1016882287 EXPEDIA INTERNACIONAL Amount 309,96 EUR

Arrival: 22.12.2014 Monday  
Nights: 7  
Depart.: 29.12.2014 Monday

RoomType: Standard Double Twin ☒ Show Subtypes  
PAXS: AD 2 JU 0 CH 1 BB 0   
Room   ☐ No move

Meal Plan RO  
First service:  
Last service:

Tasks | Loaned items | Notices for Reception | Messages | Special meal plans | Packages and stay option | \*Commissionable charges | Preference | **\*Conditions** | Guest notifications

☐ Do not apply conditions/restrictions User: Reason: 00:00:00  
☐ No validate defined overbooking User: Reason: 00:00:00

Date	Closed To ...	Min Length...	Max Length...	Closed	Min Length...	Hurdle	Closed To ...
22.12.2014	<input type="checkbox"/>	0	0	<input type="checkbox"/>	0	0,00	<input type="checkbox"/>
23.12.2014	<input type="checkbox"/>	0	0	<input type="checkbox"/>	0	0,00	<input type="checkbox"/>
24.12.2014	<input type="checkbox"/>	0	0	<input type="checkbox"/>	0	0,00	<input type="checkbox"/>

Obviously, we include the same functionality in **Individual Reservation** (modification dates, creation directly from /CCSHT/RS01\_IN – Create). In option **CONDITIONS** exist the same options.

## DVSC – DON'T VERIFY SALES CLOSING

Edit Miscellaneous Availability Information systems System Help

Display Conference Group Reservations

ESBA, BARCE NH Barcelona Cen Reserv. 127942 Client 1007282968 EMIN VATANSEVER VATANSEVER

\*Additional info. Breakdowns \*Routing Charges Fixed charge Actions Loan Items Packages \*Statistics \*Commissionable charge \*Conditions \*Prices and Commission D

☐ Do not apply conditions/restrictions User: Reason: 00:00:00  
☐ No validate defined overbooking User: Reason: 00:00:00

Date	Closed To ...	Min Length...	Max Length...	Closed	Min Length...	Closed To ...
20.03.2015		0	0		0	
21.03.2015		0	0		0	
22.03.2015		0	0		0	
23.03.2015		0	0		0	

Day	Date	TO...	JSTDBL	JSTDBLK	JSTDBLT	STDDBL	STDDBLQ	STDDBLT	STDSSL	SUPDBL	SUPDBLQ	SUPDBLT
Friday	20.03.2015	16	0	0	0	16	0	0	0	0	0	0
Saturday	21.03.2015	16	0	0	0	16	0	0	0	0	0	0

The same for Conference Group Reservations.



# THANKS!

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