

Billing Quality

This manual collects all the information related to Crews reservation procedures and Billing procedures



TMS4H_Crews Reservations and Billing procedure



The sales segment *Crews reservations* is generating a huge volume of discrepancies, since hotels do not issue the invoices according to the requirements of the companies.

Depending on the company, a weekly or monthly invoice is required.

The main requirements of each Airline are:

The name of Parties and their respective address

The invoicing period

The date on which the payment mustbe made

The name of the service

The quantities, unit and total pricesex Taxes

VATnumber and applicable rate (and/or taxes) The

bank account number of the hotel



The currency

Attach always a rooming list to the invoice with all the details (name, check in / check out date)



Hereby you can access to all the crews inforamation perBU:

TMS4H_Crews Information_BU Benelux

> TMS4H_Crews Information_BU Œ



TMS 4H_Crews Information_BU Italy



> TMS4H_Crews Information_BU Las Américas



> TMS4H_Crews Information_BU Spain



TMS4H Crews Information Colombia



TMS4H_Crews Information_Mexico





It is highly recommended to use in TMS4M the Group Family reservations for Crews reservations, click here for further information:



> TMS4M Groups Family Management

In case of any doubt, please contact the Airlines responsible in your BU:

BranchAccountHandlerName	BU	CountryAH
GAYPARA, MEVR. CAROLIENEC. CAROLIENE	BENELUX	BELGIUM
GEIS, HERRINGO	HEADQUARTERS	HEADQUARTERS
PELZ, HERRCHRISTIAN	Œ	GERMANY
Cocco, Armando	ITALY	ΠΆLΥ
AMADO, Srta. CARLA	SOUTH AMERICA	ARGENTINA
SANCHEZ-JAUREGUIALPAÑES, CARMEN	SPAIN	SPAIN
KORTEKAAS,MEVROUW KELYK. KELY	BENELUX	THE NETHERLANDS

THANKS!

TH HOTEL GROUP





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