



Channel ID is a mandatory field in TMS from 8th July 2015:

The screenshot displays the SAP TMS reservation process interface. The 'Statistics' tab is active, showing various fields for data entry. The 'Channel ID' field is highlighted with a red box, and a red arrow points from it to an error message at the bottom of the screen: 'Fill in all required entry fields'.

Statistics

Geographic area	USA
Region	NY New York
Market segment	TRANSIENT CORPORATE CONTRACTE...
Market subsegment	CORP CORPORATE LRA & NON LRA
Source of business	BUSINESS INDIVIDUAL
Channel ID	<input checked="" type="checkbox"/>
SubChannel ID	
Travel Reason	BUSINESS INDIVIDUAL

Confirmed Guest: ROSELL, JOAN

Gr: 0

☐ Walk-in ☐ Check in

☐ Transferred ☐ Check out

00:00 Created E000000087 ... 11.02.2015 13:00

00:00 Modif.: E0000000873 29.04.2015 15:40

! Fill in all required entry fields

SAP

Within reservation process, in case Channel ID is not fulfilled an error emerge.

Based on the user who create the reservation , the channel ID should be automatically informed:

The screenshot shows a reservation system interface with several tabs: *General Data, *Billing Information, *Additional data, *Statistics, Deposits, and Guara. The *Statistics tab is active, displaying a form with the following fields:

- Geographic area: USA
- Region: NY (New York)
- Market segment: TRANSIENT CORPORATE CONTRACTE...
- Market subsegment: CORP (CORPORATE LRA & NON LRA)
- Source of business: BUSINESS INDIVIDUAL
- Channel ID: HOTEL
- SubChannel ID:
- Travel Reason: BUSINESS INDIVIDUAL

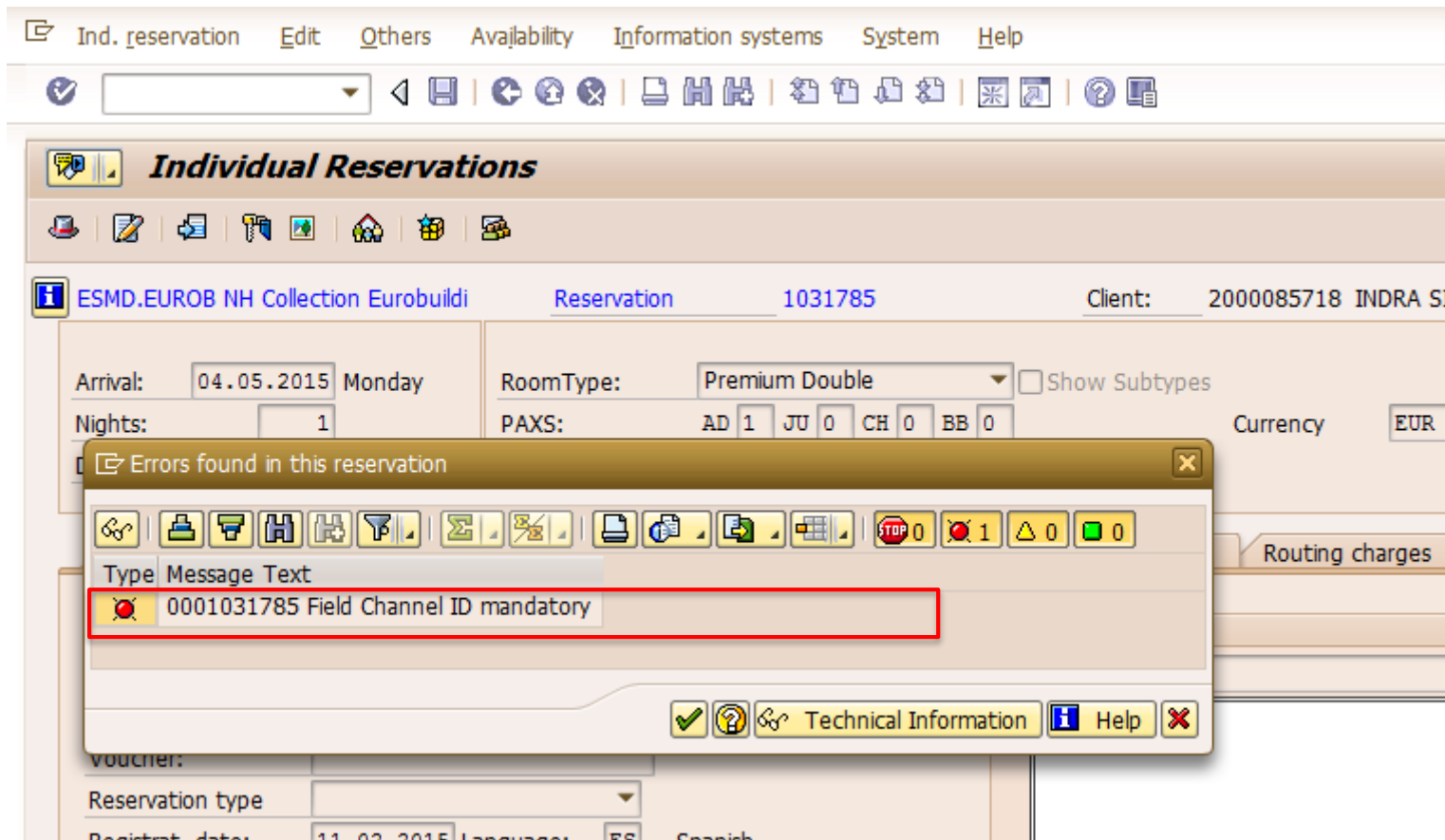
A red arrow points from the 'Channel ID' dropdown to a separate list of channel options. The list includes:

- TRUST
- GD SEVILLA
- GD SP&PT LEISURE
- GD SP&PT MICE
- GD UK
- HEAD OFFICE
- HOTEL
- INTERFACE DIRECTA
- IPAD
- IPHONE
- OTHER
- RATETIGER
- TRUST
- WEB
- WEB MOBILE

User	Channel
Hotel access (HESXXX)	Hotel
GD employees (nominated access E00000xxx)	GD ES;GD NL, etc.
HQ/CS employees (nominated access E00000xxx)	Head Office

User	Channel
INT_ENGISOFT (reservation coming from any interface)	WEB, WEB MOBILE, INTERFACE DI, IPAD, IPHONE, AMADEUS/TRUST/RATE TIGER
CRO Employees	CRO HQ
Etc..	

In case Channel ID is not fulfilled, an error is emerged and is not possible to record the reservation.



From 8th July Channel field is mandatory. For old reservations with no Channel informed an error message will emerge always the reservation is modified, for example at check in time:

ESMD.EUROB NH Collection Eurobuildi Reservation 666852 Client: 20178

Arrival: 05.05.2015 Tuesday RoomType: Superior Double ☐ Show Subtypes
Nights: 2 PAXS: AD 1 JU 0 CH 0 BB 0 Curr
Depart.: 07.05.2015 Thursday Room ☒ 973 [SUDBLT](#) ☐ No move

Errors found in this reservation

Type Message Text
E-Mail 0000666852 Field Channel ID mandatory

Technical Information Help

Room
assignment
within check
in process

Whenever Channel ID field is empty, hotel will select as Channel ID: **Hotel or Interface Directa** depending on who has created the reservation:

*Reservations done through any channel have informed: Created by *INT_Engisoft*.
Channel ID will be **Interface Directa**

Statistics

Geographic area	USA	
Region	IL	Illinois
Market segment	TRANSIENT CORPORATE CONTRACTE...	
Market subsegment	CORP	CORPORATE LRA & NON LRA
Source of business	BUSINESS INDIVIDUAL	
Channel ID	INTERFACE DIRECTA	
SubChannel ID		
Travel Reason	BUSINESS INDIVIDUAL	

Created by	Channel
Hotel access (HESXXX)	HOTEL
GD employees (nominated access E00000xxx)	HOTEL
HQ/CS employees (nominated access E00000xxx)	HOTEL
INT_ENGISOFT (reservation coming from any interface)	INTERFACE DIRECTA

Confirmed
Guest: TIAGOMR MINCHIN

☐ Walk-in
☐ Check in

☐ Transferred
☐ Check out

Created INT_ENGIS... 09.04.2015

00:00 Modif.: ZJOBS_PO 09.04.2015

*Reservations done by employees from Group Desk, CS/HQ or other Hotel will appear as created by a nominated access E00000xxx or HESHOTELNAME.

Channel ID will be = **Hotel**

Statistics

Geographic area

Spain

Region

01

Alava

Market segment

TRANSIENT CORPORATE CONTRACTE...

Market subsegment

CORP

CORPORATE LRA & NON LRA

Source of business

BUSINESS INDIVIDUAL

Channel ID

HOTEL

SubChannel ID

04VOICE

4. Voice

Travel Reason

Created by	Channel
Hotel access (HESXXX)	HOTEL
Nominated access E00000xxx)	HOTEL
INT_ENGISOFT (reservation coming from any interface)	INTERFACE DIRECTA

Confirmed

Guest: Fernando Salamero Laorden

☐ Walk-in

☐ Check in

Gr: 0

☐ Transferred

☐ Check out

00:00 Created E00000056... 14.04.

00:00 Modif.: E000000563 14.04.

THANKS!

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HOTELS


NH COLLECTION

nhow

Hesperia
RESORTS

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