

SAP BASIC TRAINING -PERSONNEL ADMINISTRATION

SAP Training Manual for end users

May 2014

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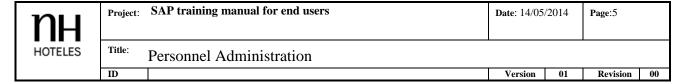


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1. Change control

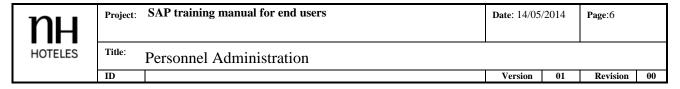
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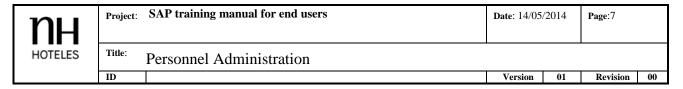
2. Distribution list

Name	Position	BU
End users	HR	Benelux, Central
		Europe, Italy, America



3. Introduction

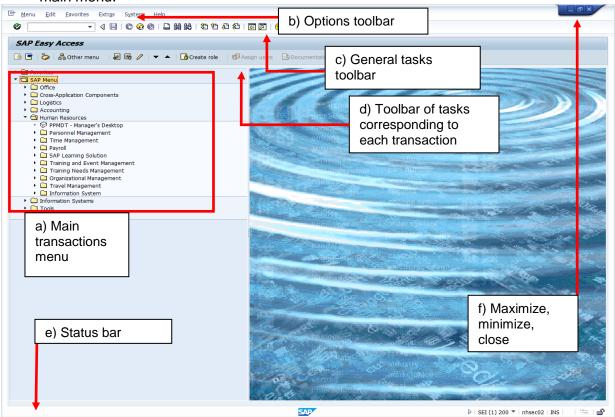
The objective of this manual is to introduce the user to the new computer system of personnel management, as well as to provide support and serve as a graphic and explanation guide for daily operations; in order to ensure the correct personnel management in the application and the quality of the data reported in the new system.



4. Basic Concepts

4.1. Access to the system.

To access the system, the user should click on the SAP Logon icon egistration screen is opened, log in with your username and password to access the main menu.



- a) Main transactions menu. Allows to navigate between different functionalities that each user has access to.
- b) Options toolbar. Allows to create shortcuts to access specific transactions, and to configure system options.
- c) General tasks toolbar. Contains icons for quick access to the most frequent actions, and allows to enter the key of the transaction to be executed.
- d) Toolbar of tasks corresponding to each transaction. Indicates the possible tasks to execute for each transaction.

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- e) Status bar. Indicates the progress of the task execution and the possible errors.
- f) Maximize, minimize, close. As in any application, the upper right corner allows us to maximize, minimize or close the tab.

4.2. Basic icons.

©	Continue	8 6	First page / Previous page
	New document	â	Delete
(D)	Execute	& &	Next page / Last page
	Save	**	Create new mode/window
©	Back	F1 🔞	Help
€	Finish		Set local device
\omega	Cancel	A 7	Ascending / Descending ranking
	Print		Insert / delete line
出出	Search / Continue search		Local file
L	Chart view	&	Bring variant
T	E-mail recipient	ℰ	Multiple / Alternative selection
F	Set filters	.	Position



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	Сору	ð	Select list value
	Select all / Unselect all	4	Multiple selection / Other assignment criteria
딱	Another document	Ø	Detail
	Edit text	₹	Expand / Collapse
	Display text		Create role
	SAP Menu	⊘	SAP Business Workplace
60	Display / Edit	*	Add / Delete favorites
0	Edit		Up / Down favorites

Note. Holding the mouse over each icon, it indicates the task to which it corresponds.

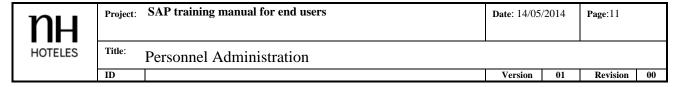


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4.3. Notifications.

In the status bar, SAP communicates the status of tasks to be executed, with the following messages:

- Information: Indicates that the task has been successfully completed.
- **Warning:** Indicates that the task will be executed, however informs of possible states or consequences. The task is executed by pressing ENTER.
- Error: The system reports that the task can not be executed until error is corrected.

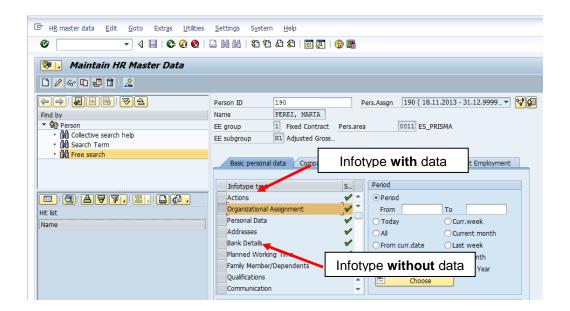


5. SAP functionality

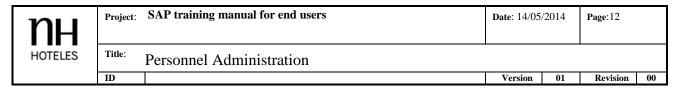
selected employee.

SAP works with different transactions depending on the task you want to perform: display, execute or modify data. The most common tasks are listed for the daily operational personnel management, as well as other features of the application:

- **PA40**: this transaction allows to perform actions applied to the employee.
- PA20: through this transaction we may view the employee data.
- PA30: this transaction allows us to modify the employee data.
- Infotypes: In SAP, the data related to an employee is stored in infotypes. An infotype represents a group of homogeneous data of an employee and is characterized by being limited in time. Infotypes have names and a 4-digit code. The infotypes that have the mark on their right, are updated for the

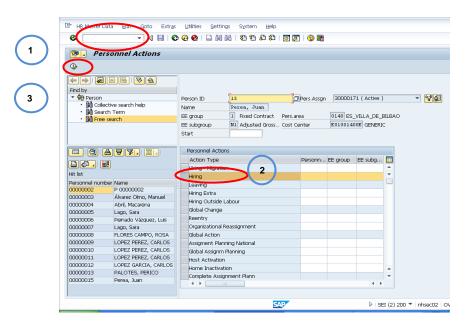


• **General search**: We are going to use the * symbol, to indicate that the search should contain the introduced values.



6. Employee hiring

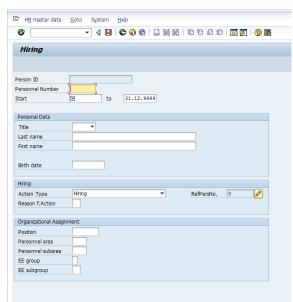
To process employee hiring, other than extra or outside labour, we enter the PA40 transaction, select the action HIRING and click on the execute icon.



We will see the HIRING window where we should fill in the following fields:

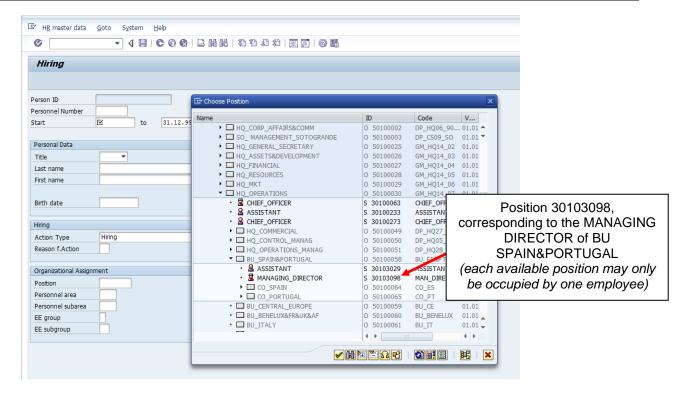
- Start (employee's start date)
- Title (treatment of the person)
- Last name
- First name
- Birth date
- Position (position of the employee in the organizational structure). Clicking on this field, a window with the organizational structure will be displayed. Clicking on different "boxes", the hierarchically lower ones will deploy, so we may see the different departments until finding the desired position.
- Personnel Area (work center)
- Personnel Subarea (department)
- EE group (employee type)
- EE subgroup (employee with agreed wage or convention)

The Personnel number field should not be filled in, as the system will generate it automatically when saving.





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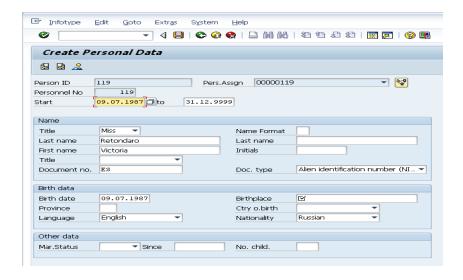


Once all the data is filled in, we click on the icon \square to save the information and continue to the next screen.

In the **infotype 0002** CREATE **PERSONAL DATA** the previously reported fields are displayed filled in; since the employee's last name was not previously requested, the second field *Last name* does not appear filled in.

In this infotype at least the mandatory fields should be reported: document type, document number, birthplace and nationality.

The date displayed in the start field is the employee's date of birth.



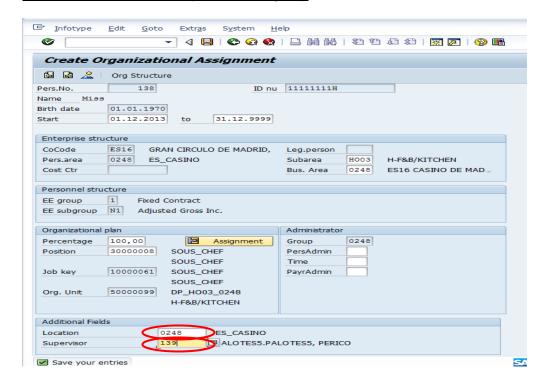


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After saving the reported data, the following screen will be displayed, corresponding to the **infotype 0001** CREATE **ORGANIZATIONAL ASSIGNMENT**, that shows the previously reported organizational data.

In this infotype the field *Location* (physical location of the employee) should be reported; clicking on this field, the list of values that can be selected will be displayed. In this infotype the field *Supervisor* should also be reported, when deploying the responsible person will be displayed, and clicking on Enter, the field with the employee number will be filled in, displaying the Last name and the First name.

The percentage displayed is related to the position and by default is 100%; this field is not related to the employee's working day.

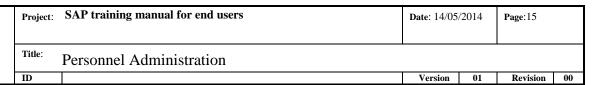


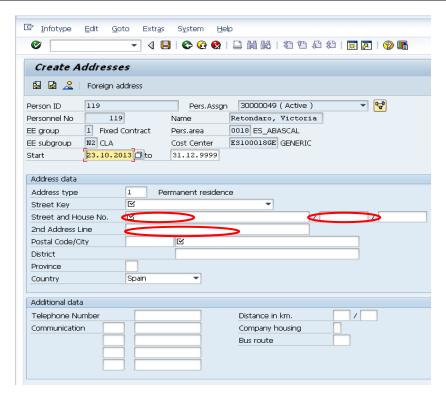
Once saved, you pass to the next screen corresponding to **infotype 0006** CREATE **ADDRESSES**, where we should fill in the required fields.

The address format to be taken into account to complete the open fields is:

- In the *first* field *Street and House No.* the <u>name</u> of the street should be reported
- In the second field Street and House No. the <u>number</u> of the street should be reported
- In the field 2nd Address Line the floor, letter, stairs,... should be reported





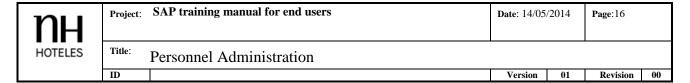


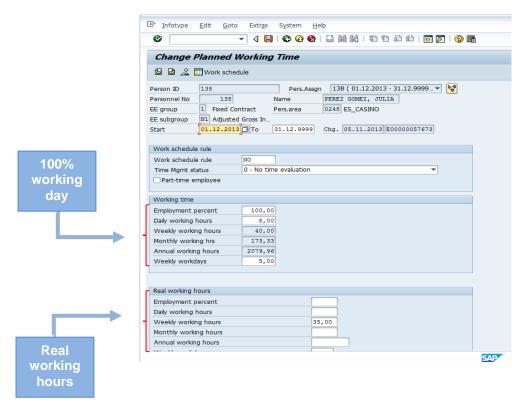
After saving the data, the **infotype 0007** of CREATE **PLANNED WORKING TIME** will be displayed, to fill in the data of the employee's working day.

By default the field *Time Mgmt status* is filled in with the value "0- No time evaluation", that should be maintained.

The fields corresponding to the section *Working time*, report the 100% of the employee's working day; by default the field Employment percent is filled in; clicking Enter will fill in the rest of the fields of this section, with general values defined for the 100% working day.

The fields of the section *Real working hour* should be always filled in, not only in case the employee has a reduced working day (either by legal conditions, or by partial contract), to report the working day that the employee actually has, filling in the field that proceed.





Once the data is saved, the infotype 0008 CREATE BASIC PAY will be displayed.

The mandatory fields in this infotype are: PS Type, PS Area and PS Group and Level, that will be filled in with general NH values, except the PS Area, which will be the corresponding collective agreement.

In the field Wage Type Long Text, the salary concepts of Reference Bonus, Employer Social Security, Base Salary should be reported, indicating the amount of each concept in the field *amount*, taking into consideration the 100% of the working day. The number of pays will be reported in the field *number/unit*. In the field *unit* the value with the corresponding units (months, years,...) will be reported.

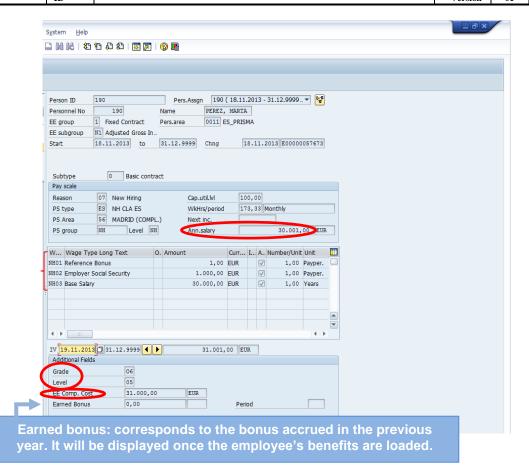
All the fields are mandatory, so in case there is no reference bonus, the value of 0,01€ should be reported in the field amount.

Finally, the fields *Grade* and *Level* should be reported, according to the grades policy of the Company.

Once all the salary concepts are reported, the field *Ann Salary* will be calculated automatically, showing the sum of base salary and reference bonus. The field *EE Comp Cost* will be also calculated automatically, summing the base salary, employer social security and earned bonus.

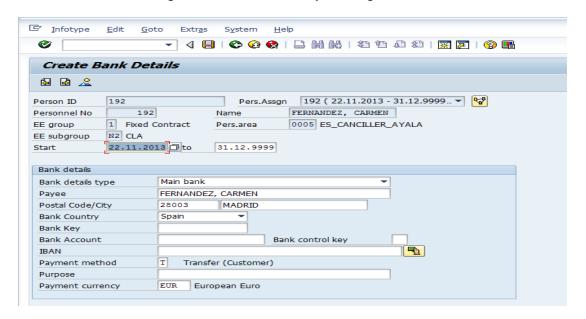


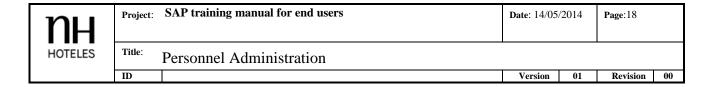
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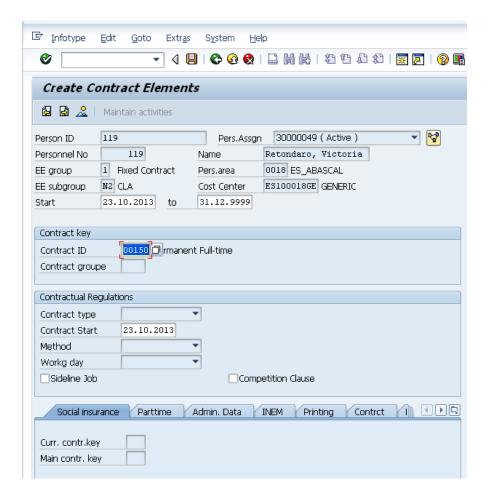
Once we save the economic data, we will see the **infotype 0009** CREATE **BANK DETAILS** where the method of payroll payment should be indicated in the field *Payment method*, being necessary to fill in the rest of the employee's bank details, in case the transference option has been selected.

The IBAN code will be generated automatically clicking on the icon

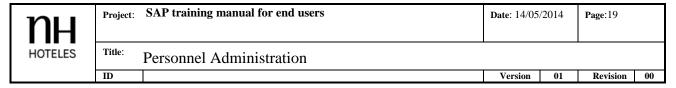


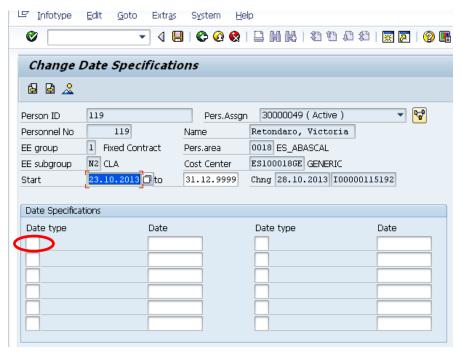


When we save the information of this screen, the **infotype 0016** CREATE **CONTRACT ELEMENTS** will be shown, where we should fill in the field *Contract ID*, with the employee's contract code.



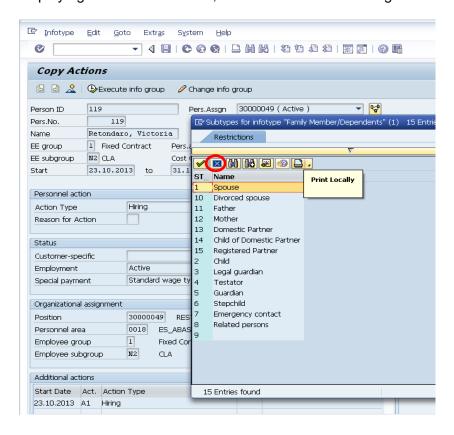
The next screen that will be displayed is **CHANGE DATE SPECIFICATIONS**, (**infotype 0041**) where we may report the employee's seniority date, in case it is different to the one of the hiring we are processing.





To do so, in the field *date type* it is necessary to select the option first working date and fill in the real seniority date, in the field *date*.

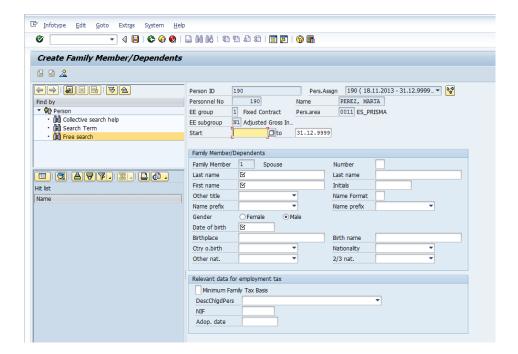
The next infotype to be displayed will be **0021 FAMILY MEMBER/DEPENDENTS**. In case we don't want to fill in the relatives' data, we may click on the X of the screen displaying the different values, in order to finish the Hiring transaction.

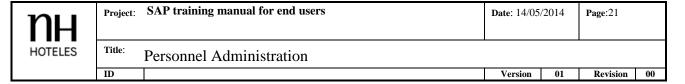




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When filling in this infotype, we should report at least the fields Last Name, First Name and Date of birth, corresponding to the spouse and/or children.





7. Internal changes

Through this action we may manage different changes of the employee (hours, contract, salary,.....)

To do so, access the transaction PA40, select the employee, the action INTERNAL CHANGES and click on the execute icon.

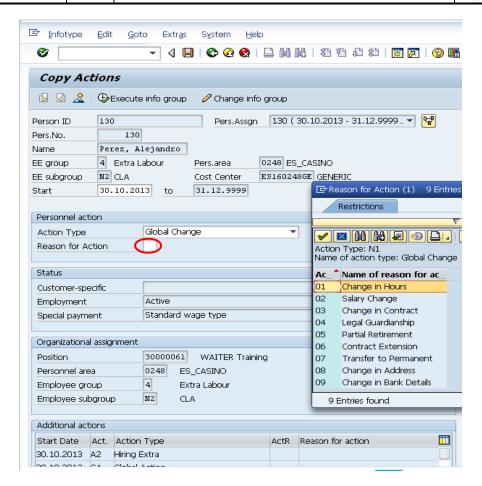
On the first screen the field *reason for action* should deploy, to choose the type of modification we want to manage.

The types of changes we may carry out are:

- **Change in Hours**: a measure to manage a change in the employee's working hours which does not involve a change in contract
- **Salary Change**: a change in the employee's salary which includes base salary, employer social security and reference bonus
- **Change in Contract**: a measure to manage a change in the employee's contract that does not involve a change in the employee's group
- Contract Extension: to manage the extension of the temporary contract duration
- **Transfer to fixed contract**: to manage a change in contract which also involves a change in the employee's group to "Fixed"
- **Change in Address**: an action to manage a change in the employee's home address information
- **Change in Bank Details**: to manage a change in the employee's bank details used for payroll payment and travel expenses.

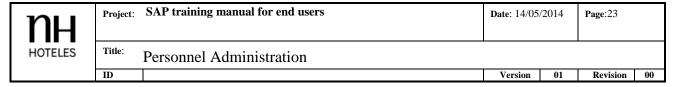


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Once the changes are saved, we will see different infotypes that will allow us to manage the selected change, from the change start date, indicated in the *start* field of the first screen; in case it was left in blank, the current date will be shown by default.

The different infotypes should be filled in, in the same way as indicated in the paragraph 7.1. of Hiring.

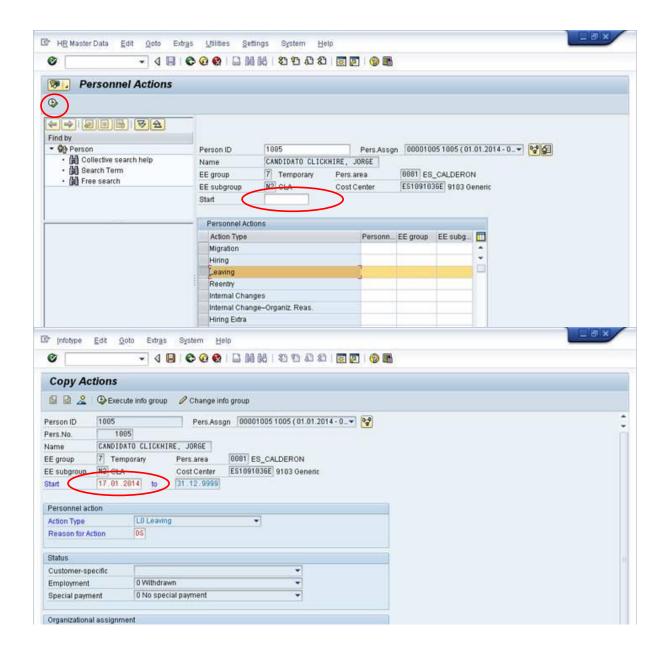


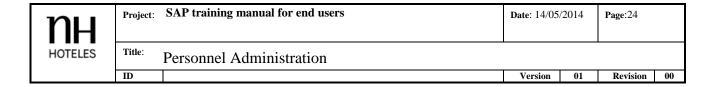
8. Employee's leave

The employee's leave is managed through the transaction PA40; once we have selected the employee, we choose the LEAVING option and execute it.

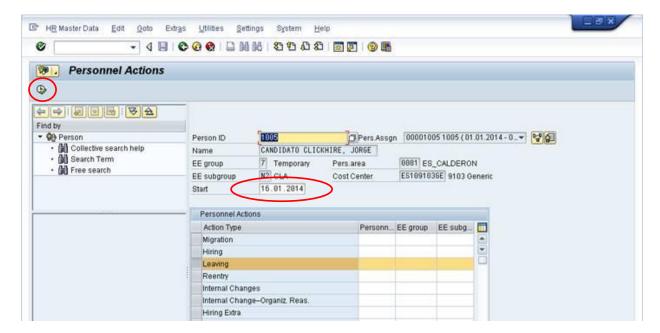
There are two ways to manage the withdrawal process, depending on what we choose, should be report one ending date or another:

 If you do not fill in the field "start" when choosing the leaving option, then you must do it in the following screen, by INFORMING THE DATE OF THE FIRST DAY OFF.

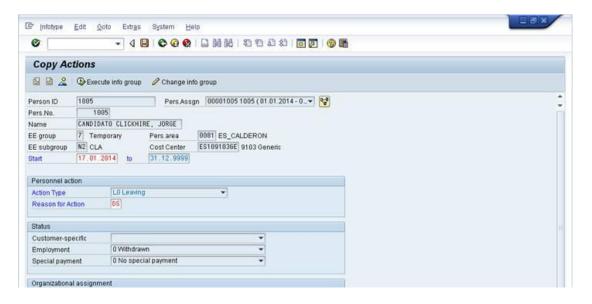




2. If the field "start" is filled in the first PA40 screen when choosing the leaving option, the DATE MUST BE INFORMED.



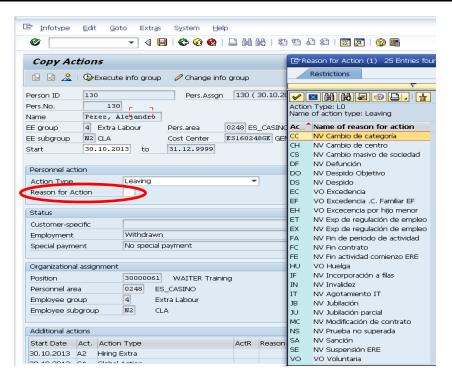
In both options, the infotype 0 "Actions" will have the same day recorded, the employee's first day off.



Then we choose the reason of the withdrawal in the field Reason for Action and save.



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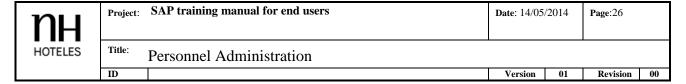


A screen will be displayed, asking us whether to create a vacancy for the position the employee has left. Click on the option *No*, so that the vacancy request will be needed, as the approval workflow is compulsory.



The position will become free and it can be chosen through Click & Hire when applying for a vacancy.

Then, the employee will have a generic position 99999999, which is not a "seat" of the organizational structure.



9. Reentry

This option is provided for those contracts of the employees previously hired in the Company, and that is why we already have their data in the application.

To manage a reentry, we enter in the transaction PA40 and choose the person we want to rehire, click on REENTRY and then click on execute.

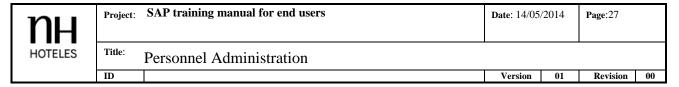
In the **infotype 0000 ACTIONS**, we will report the date of the new hiring in the field *start*; when saved, we will see an informational notification confirming the dates for the historical information of the employee.

The infotypes already seen in the paragraph 7.1 of Hiring will be displayed, with the fields filled in, proposing the data of the last hiring, so we should modify them when necessary. We should click on the save icon, for all the infotypes displayed.

10. Organizational reassignment

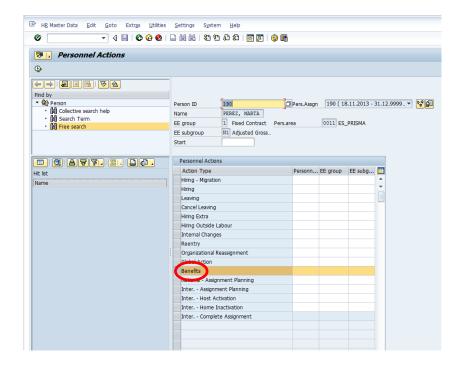
This option is used when we have to manage a position change of an employee (work center, department or job change). It is processed in the transaction PA40, where we chose an employee to change and click on ORGANIZATIONAL REASSIGNMENT.

We should report the new organizational data of the employee in the fields of the *organizational assignment* paragraph, of the first infotype that is displayed (Actions); save the data and view the infotype 0001, where we should fill in the field *Location*, to indicate the physical location of the employee. Once saved, the infotypes already seen in the paragraph 7.1 of Hiring will be displayed, that we are going to change with relevant data and saving the corresponding screens.



11. Benefits

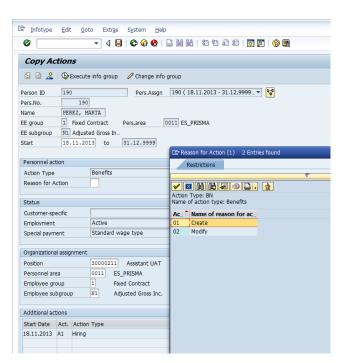
The benefits of the emloyee, the flexible remuneration and the received bonus, will be reported in SAP in the transaction Benefits, which may be accessed from the PA40.



When hiring an employee, by default the infotype 0171 General Benefits Information will be created, which will allow to later report the benefits, either corresponding to the infotype 0167 Health Plan, or those of 0377 Miscellaneous.

To do so, we will search the employee and click on the execute icon.

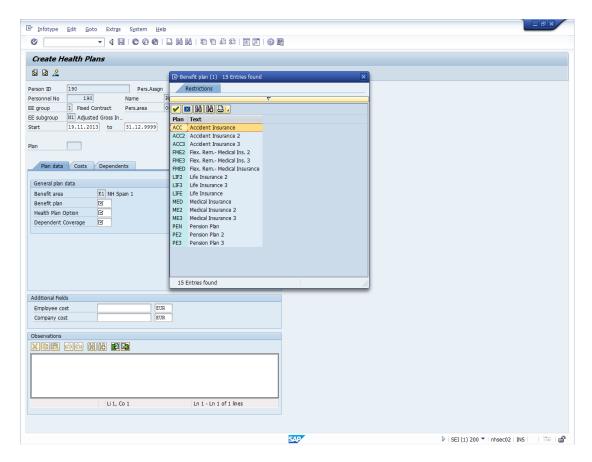
Automatically the attached screen will be displayed, where we should fill in the field *reason for action*, indicating *create* if we are going to introduce new benefits of the employee.





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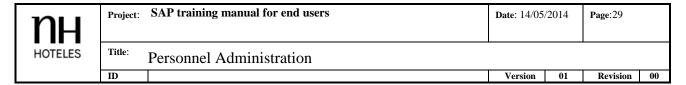
Once all the data is saved, the **infotype 0167 Health Plan** will be displayed, where we may report the following benefits of the employee: accident insurance, health insurance of flexible remuneration, life insurance, health insurance and pension plan.



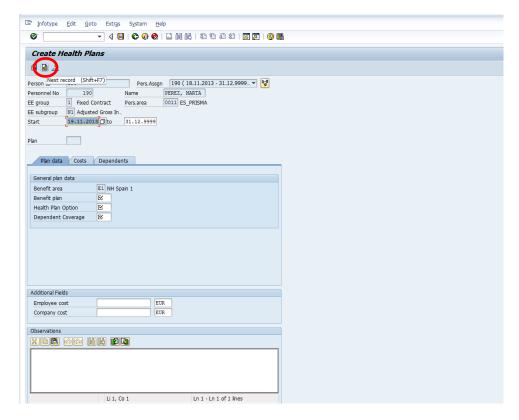
In this infotype we will see the following fields:

- Benefit area: filled in by default, according to the country. In case of a second assignment, we should choose the area corresponding to that country.
- Benefit plan / health plan option: necessary to indicate the benefits employee has a right to.
- Dependent coverage: in this field the included beneficiaries should be indicated.
- Company cost: we should indicate the cost assumed by the Company; it will be monthly or annual, according to the Company's procedure.
- *Employee cost*: in case the cost of the benefits is passed on the employee, it should be reported in this field; either with a monthly or an annual amount, according to the procedure established by the Company.

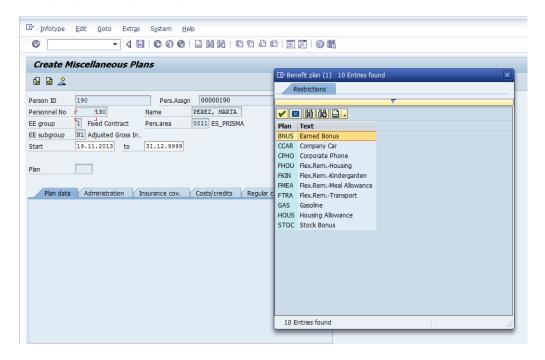
Once saved, a new screen will be displayed, to report more benefits of the infotype 0167 Health Plan.

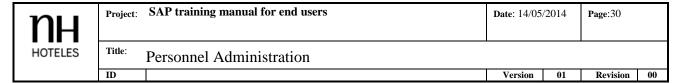


In case we don't want to fill in more benefits in this infotype, we will click on the icon next, to access the infotype 0377 Miscellaneous.



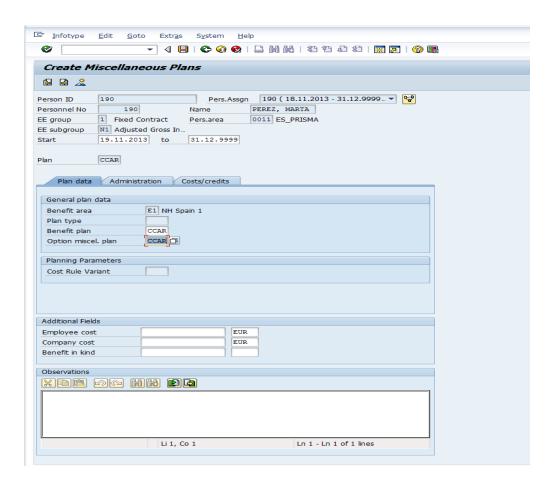
In this infotype we may report the rest of the benefits the employee will have, such as: company car, corporate phone, ...

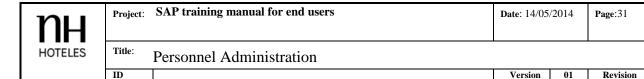




The fields we will see in this infotype are:

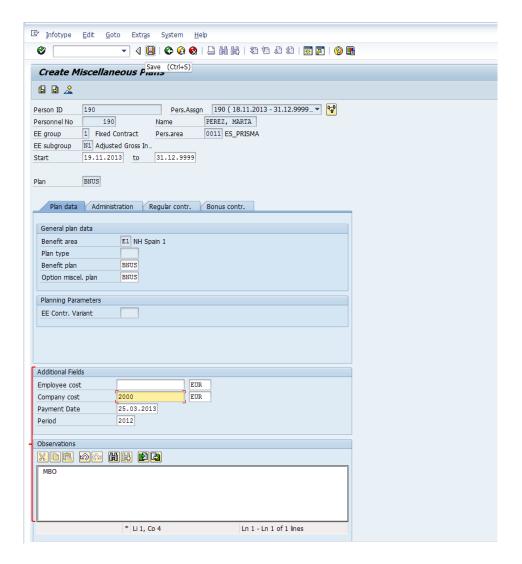
- Benefit plan and optional miscellaneous plan, where we will indicate the type of benefit we would like to report for this employee.
- Company cost: to report the cost assumed by the Company, monthly or annual, according to the procedure established by the Company.
- *Employee cost*: this field will be used to report the cost of the benefit that will be passed on to the employee, in case there is one; either by monthly or annual amount, according to the Company's procedure.
- Benefit in Kind: in this field we should report the taxable amount of the benefit.
- Observations: will be used, according to the procedure of the Company, to detail some data of the benefit, such as: policy number, model and car license plate number, renting contract number,...

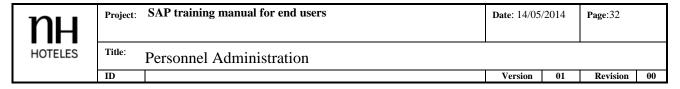




If the benefit we want to report is <u>Earned Bonus</u>, we should indicate the amount of earned bonus in the field *company cost*; additionally we should report the fields *payment date* and *period*. In the first one, the date of the payment will be reported, and in the second one, the year of accrual of the bonus.

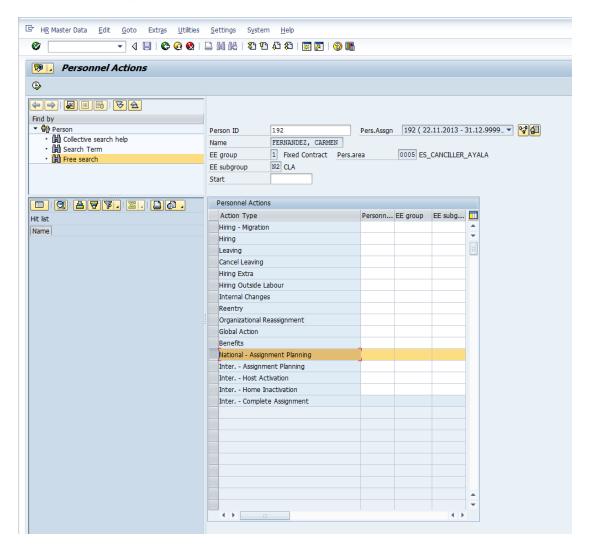
In the observations field we may indicate the variable remuneration program that encourages the payment of this bonus (e.g.: MBO).





12. Double national assignment

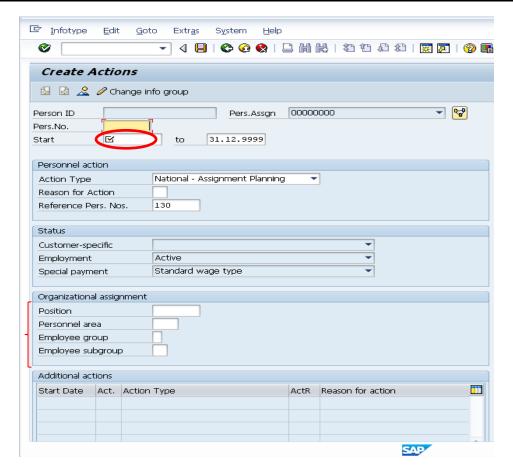
This transaction allows to register a new employee assignment, so that on the national level he has a double assignment. To do so, we execute the transaction PA40, mark the option NATIONAL - ASSIGNMENT PLANNING and execute.



We will see the infotype 0000 ACTIONS, where we should fill in: the date in the field Start and the new position, personnel area, employee group and subgroup; once the fields are filled in, we will save the information.



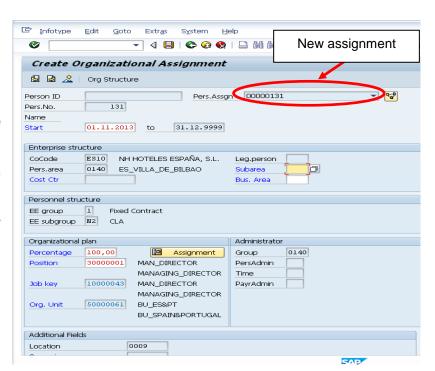
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Once the information is saved, the infotype 0001 ORGANIZATIONAL ASSIGNMENT will be displayed, with the number of the new assignment.

In this infotype we should fill in the mandatory fields: Subarea, Bus.Area and Location.

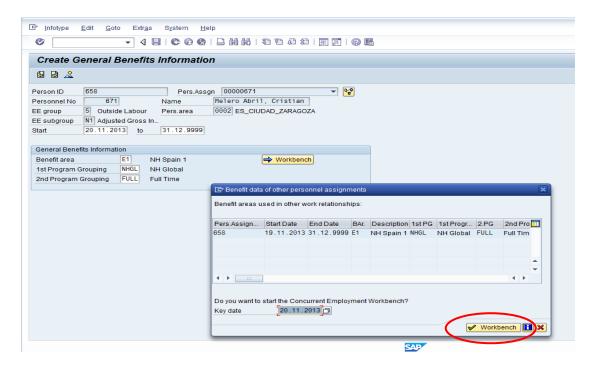
Once saved, we will pass through the screens already viewed in the paragraph 7.1 HIRING and filling in the data necessary for this new assignment.





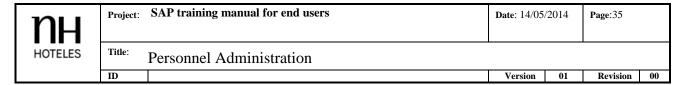
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In the infotype of benefits, in case the employee has different benefits for each assignment, we should create a new benefits area for the second assignment. When executing this hiring, the infotype 0171 GENERAL BENEFITS INFORMATION will be automatically created for the second assignment, that will allow to create the new benefits area.



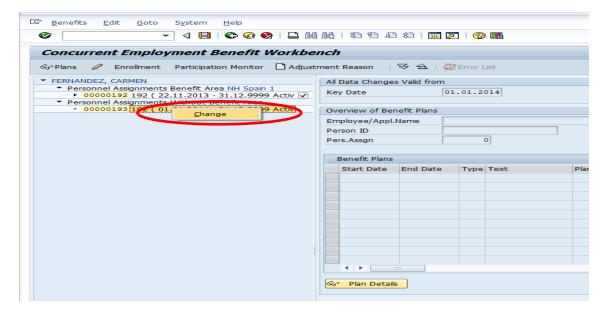
On this screen we will see the information of the benefits area related to the first assignment. The date indicated in the field "Key date" is the date starting from which the infotype 0171 will be created. It is important to take into consideration this date for future creation of the benefits, as they can not be created with a date prior to the one reported in this field. Clicking on "Workbench", we will access the screen allowing to create the area for the new assignment.





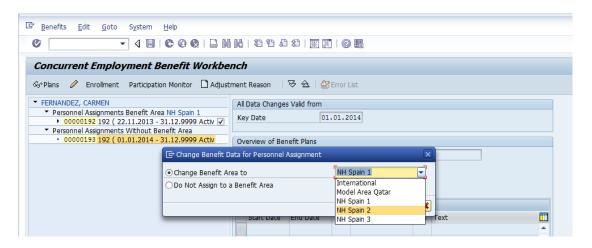
We will see a screen with the two assignments the employee will have and the benefits area of each one. For the first one, the benefits area is "NH Spain 1", and the second one doesn't have any assigned by default.

Clicking on this second assignment with the right mouse button, the option *change*, that we should select, will be displayed.

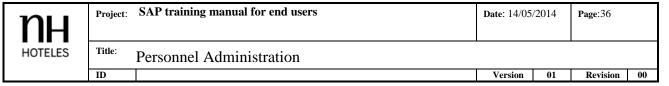


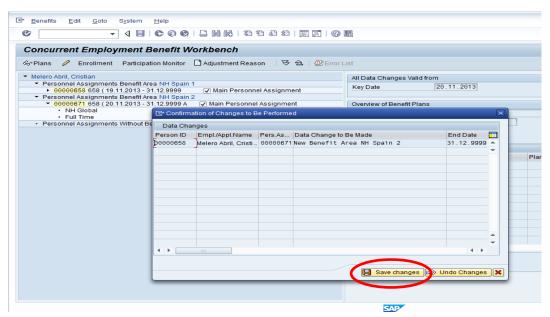
We will see a screen showing by default the option *change benefit area to*, and clicking on the dropdown menu, another screen will appear, allowing us to select another benefits area for this assignment.

In this case, we will select the area "NH Spain 2", so the two different benefits areas will be set for each assignment.



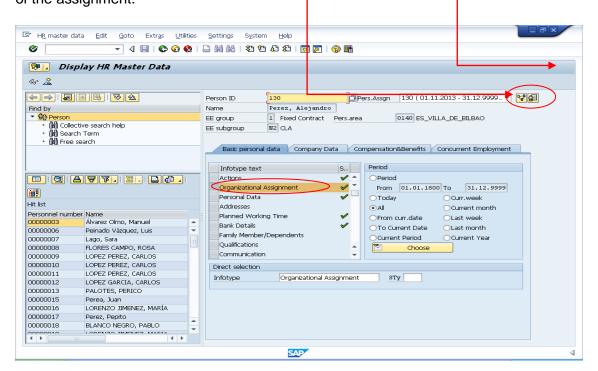
Then the change will be saved, and the window with changes confirmation will be opened.

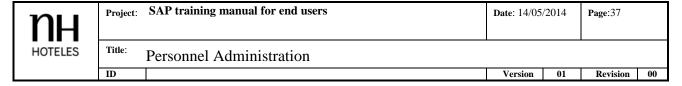




Once the assignment is finished, we should go back to continue with the benefits creation. To do so, we should select the icon, and the infotype 0167 HEALTH PLAN will be displayed, where we may report the corresponding benefits. Once saved, we will access the infotype 0377 MISCELLANEOUS, to continue reporting the rest of the necessary benefits.

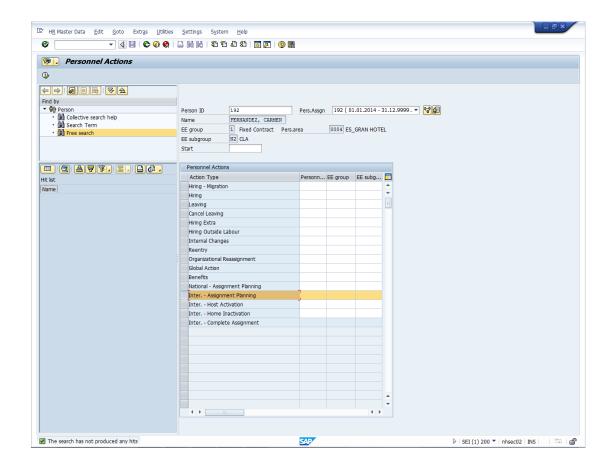
With the transaction PA20 we may view all the employee's assignments. Clicking on the icons of *Assignment Overview* y Assignment Details, we will have more information of the assignment.





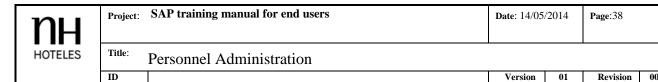
13. International assignment

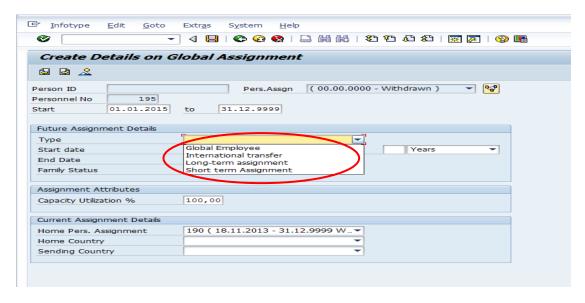
This transaction allows to create employee's international assignment, either expat of long or short duration, global employee or international transfer. To do so, in the PA40, select the option INTER – ASSIGNMENT PLANNING and click on the execute icon.



In the first infotype displayed, we will report the fields of the paragraph *organizational* assignment and the field *start* with the new assignment's start date; once saved, the infotype PERSONAL DATA will be displayed, that we should <u>always save</u>, so that the new assignment is correctly created.

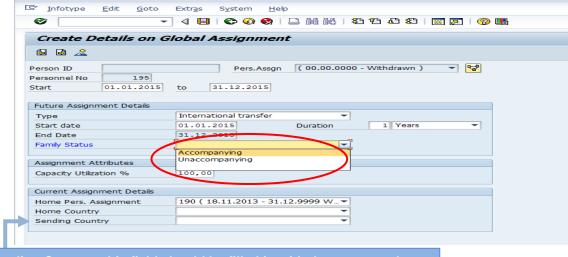
In the infotype Organizational Assignment we will indicate the position in the country of destination, in case we don't know it, we may report the general value 9999999; once the information is saved, the **infotype 0710 DETAILS ON GLOBAL ASSIGMENT** will be displayed, where we may indicate the type of international assignment: expat of long or short duration, global employee or international transfer.





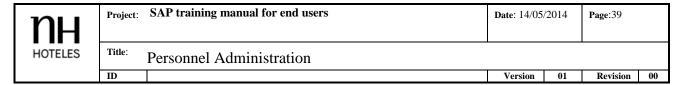
En the field *duration*, we will report the numerical value of the international assignment period, and the value in days, months or years, as appropriate.

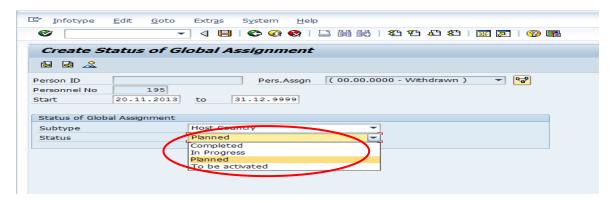
In the field *family status*, we should indicate if the employee will be accompanied or no, by his family.



Sending Country: this field should be filled in with the country where the employee is transferred.

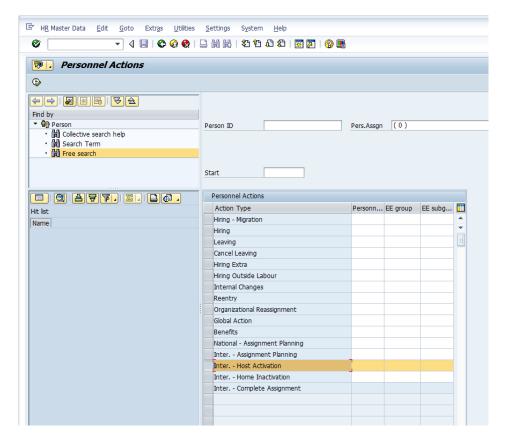
In the next infotype STATUS OF GLOBAL ASSIGMENT, we will report the status of the process in general, if we select *planned*, it means we haven't finished to fill in all the data, if we select *to be activated*, it means we are already enabling the country of destination to view the employee and activate the new assignment in that country.





The infotype FAMILY MEMBER / DEPENDETS will be displayed, to report the data corresponding to the employee's relatives; in case he travels with them, we should choose the field accompanying.

Already in the country of destination, we should carry out the transaction **INTER. – HOST ACTIVATION**, to activate the assignment in the new country.



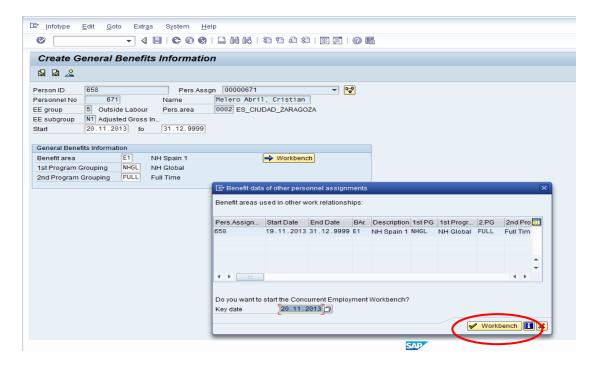
By default, the current date will be displayed, though we may change it, usually we indicate the date next to the day reported as the end of the assignment in withdraw status.

Once saved, we will pass through different infotypes already seen in the parapgraph 7.1 Hiring, where we may change the necessary data and save the changes.



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If an employee has different benefits for each assignment, we should create a new benefits area for the second assignment. It is done by creating the infotype 0171 GENERAL BENEFITS INFORMATION for the second assignment; the creation of this infotype appears automatically, when we are carrying out the hiring of the second assignment.



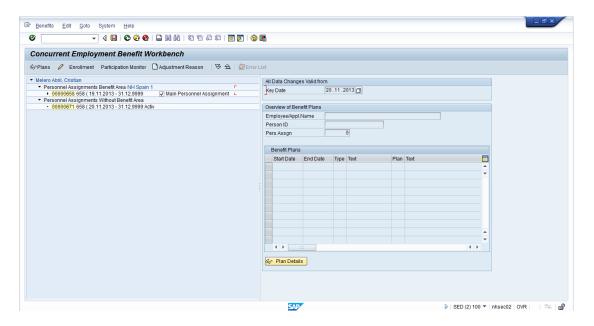
On this screen we will see the information of the benefits area corresponding to the first assignment. The date indicated in the field "Key date" is the day starting from which the infotype 0171 will be created. It is important to take into consideration this date for the future creation of benefits, as we can not create those with a date prior to the one reported in this field. Clicking on the "Workbench" button, we may access the screen allowing to create the area for the new assignment.



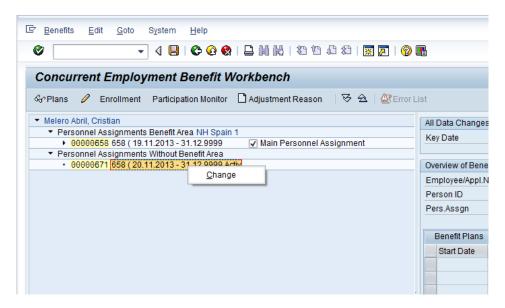


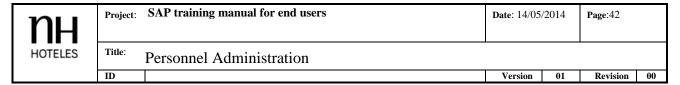
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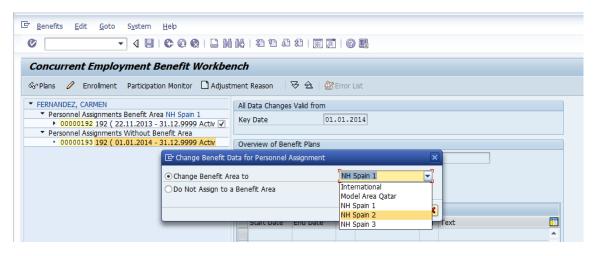
We will see the screen with the two assignments the employee will have, and the benefits area for each of them. In the first one, the benefits area is "NH Spain 1", and the second one does not have any assigned by default.



Clicking on it with the mouse right button, we will view the option *change*, and selecting it, a new window will appear, allowing to select other benefits area for the assignment.

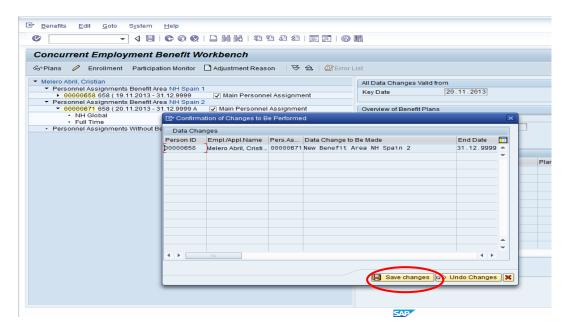






In this case, we will choose the area "NH Spain 2", so that both assignments have different benefits areas.

Then the change will be saved, and a window for changes confirmation will be opened.



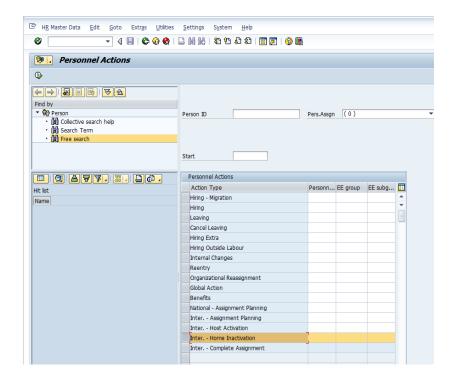
Once the assignment is finished, we should go back to continue creating the benefits.

To do so, we select the icon and the intotype 0167 HEALTH PLAN will be displayed, where we may report the corresponding benefits. Once saved, we will access the infotype 0377 MISCELLANEOUS, to continue reporting the rest of the necessary benefits.



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Once we have finished the transaction INTER. – HOST ACTIVATION, we should manage the option **HOME INACTIVATION** from the PA40, in case we want to leave vacant the position occupied by the employee in the home country.



Once setting it as free, the system will automatically report us the position 999999, we click on save, and the status is automatically changed and the previous position is set as free

If the position should be maintained as occupied, this transaction should not be carried out.

Finally, if we want to change any data reported in this new employee's international assignment, in the transaction PA40, we should select the option **MODIFICATION**, to be able to view all the infotypes and save the corresponding changes.



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14. Good use

The correct personnel management and the quality of the data reported in the new system, is an essential aspect that should be guaranteed by the good use of the application. With this purpose, some essential aspects are detailed below, and should be taken into consideration in daily operations.

1) Data format:

- all characters will be written in <u>capitals</u> (except the field e-mail) and <u>without accents</u>. For individuals, the use of and 'will be allowed.
- the \tilde{N} will be replaced by N
- the characters Ä, Ö, Ü, ß will be replaced be AE, OE, UE, SS, respectively
- in the <u>numeric</u> fields (tax identification, telephone, fax, ...), no symbols or spacers of any kind will be used
- the dates will always be registered in the format: DD.MM.YYYY
- in the <u>alphanumeric</u> fields, will be registered with a separation and not including abbreviations of ordinals

2) Transactions and common errors:

- Once the transaction LEAVING is realized for an employee, it is not possible to apply Hiring, the correct would be to realize the transaction REENTRY for this employee.
- If when hiring an employee, we have not filled in all the infotypes due to an error, we should go to the transaction PA40, search that employee and execute the option of HIRING; we will be able to find him, as once the first infotype is saved (Action), the employee number appears.

On the initial screen (infotype 0000 Action) we fill in the necessary data; we will pass through different infotypes, saving all of them.

In we have made a mistake in the hiring date, we may modify it in the PA30 transaction, by clicking on the option *utilities / change entry or leaving date*.