

Minor DISCOVERY Customer Service contact information

Name Signature	BU	Language	PHONE NUMBER	Email CRO-Evolution current	EMAIL USE
CAC_Loyalty SilverGold&Corporate&HQ	All BUs	SP	0034 91 398 44 38	minordiscovery@minor-hotels.com	Generic email to any loyalty member contacting to CUAT. Published on web in T&C & FAQs
		PT	0035 121 556 52 35		
		NL	0031 868 000 966		
		EN	0044 203 332 851 42		
		GER	0049 203 332 851 42		
		-	-	unsubscribe@minorhotels.com	Generic email to any loyalty member who needs to unsubscribe from the programme. Published at FAQs at web.
		-	-	minordiscoverycorporate@minor-hotels.com	Email for Minor DISCOVERY Corporate sub-programme members. These members are employees of our key accounts (Accenture, EY, etc.)
		-	-	travelpartner@minor-hotels.com	Email for Minor DISCOVERY Travel Partner sub-programme members. Travel bookers & assistants of key accounts.
CAC_Loyalty Plantinum	All BUs	SP	0034 91 398 46 82	platinum@minor-hotels.com	Dedicated email for members of premium tier – PLATINUM. Published in CRM communication and have priority attention in CUAT
		PT	0039 848 390 301		
		NL	0033 844 880 047		
		EN	0044 301 050 19 05		
		GER	0049 018 610 510 95		
CAC_Loyalty Titanium	All BUs	SP	0034 91 398 44 38	titanium@minor-hotels.com	Dedicated email for members of premium tier – TITANIUM. Published in CRM communication and have priority attention in CUAT
		PT	848 390 299		
		NL	0033 844 880 047		
		EN	0044 301 050 19 05		
		GER	0049 018 610 511 09		
CRO VIP EU	BUSE & BUNE	SP/EN	0034 931 898 4440	minordiscoveryvip@minorhotels.com	Dedicated email for members of Minor DISCOVERY VIIP sub-program (titanium/red tiers). Published in exclusive invitations to this invitational programme
CAC_Loyalty Owner-Red	All BUs	SP/EN	0034 91 398 44 38	minordiscoveryred@minor-hotels.com	Dedicated email for Minor Hotels Travelers Owner DISCOVERY sub-program (red tier). Published in exclusive invitations to this invitational programme
CAC_Loyalty	All BUs	SP/EN	0034 913 984 437	loyalty@minor-hotels.com	Dedicated email to manage requests about FFPs (Frequent Flyers Programs partners): Iberia, Aeromexico, AirEuropa
CAC_Loyalty (Backup)	ALL BUs	-	-	GHA RESERVATIONS gha.reservations@minor-hotels.com	Email created for clients' assistance during migration from OCM to Synxis