



Minor DISCOVERY Loyalty Programme for Team Members



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MINOR HOTELS

LUXURY



PREMIUM



SELECT



MINOR | DISCOVERY

DISCOVER MORE



Welcome

to the Minor Hotels loyalty
programme

Since Minor DISCOVERY is part of GHA DISCOVERY, you will enjoy benefits at

45+
Brands

850+
Hotels

100
Countries

GHA DISCOVERY
REWARDING LIFE'S JOURNEYS

ANANTARA
HOTELS & RESORTS SINCE 1981

ARAIYA
HOTELS & RESORTS

ASMALLWORLD

AVANI
Hotels & Resorts

B
BRISTORIA
HOTELS

*
CAPELLA
HOTEL GROUP

CORINTHIA
HOTELS

DIVANI
COLLECTION
HOTELS

THE DOYLE COLLECTION

elewana
COLLECTION

JA
RESORTS & HOTELS

Kempinski
HOTELS SINCE 1907

THE LEELA
PALACE HOTEL GROUP

LORE
GROUP

LUNARINO
COLLECTION

Maqo

MARCO POLO
HOTELS

mysk
BY SHAZA

TM COLLECTION
HOTELS

NH
HOTELS

nhow
HOTELS

N
NICCOLO
HOTELS

MINKI BERCH
HOTELS & RESORTS

NUO
诺金

BAKS
HOTELS & RESORTS

OUTRIGGER
RESORTS & HOTELS

PAN PACIFIC
HOTELS AND RESORTS

PARKROYAL
COLLECTION
HOTELS & RESORTS

PARKROYAL
HOTELS & RESORTS

PATINA
HOTELS & RESORTS

THE RESIDENCE
by Capella

THE SET
COLLECTION

SHAZA
HOTELS

THE SUKHOTHAI
HOTELS & RESORTS

Scam
International

TIVOLI
HOTELS & RESORTS

ultratravel
COLLECTION

VICEROY

Benefits for Team Members



YOUR STARTING TIER IS GOLD

		Fast track to Gold		
				
		Silver	Gold	Platinum
				
		Titanium		
Nights	Enrol	2 Stays	10 Nights	30 Nights
Spend		USD 1,000	USD 5,000	USD 15,000
Brands		2 Brands	3 Brands	

Employees are never downgraded to Silver

Important: becoming a member is not automatic, you need to sign up and accept loyalty program Terms & Conditions.

- How to register to Minor DISCOVERY as MHEA team member? [Click here.](#)
- If after register, you are not Gold tier, follow this procedure: [Click here.](#)



DISCOVERY DOLLARS (D\$) REWARDS

Get from 5% back in D\$ on net eligible spend at any of 560+ Minor Hotels worldwide, as well as at any of 850+ hotels belonging to Global Hotel Alliance.

Use your D\$ as a direct discount for paying your future stays at Minor Hotels globally or at any of other GHA hotels in 100+ countries.

Easily track your D\$ balance at Web/App private area.

Memorable Days & Incentives!

Sign up to D\$ promotions on the web and earn even more bonus D\$!



TEAM MEMBER RATES

Minor Hotels

Every time you book your fixed Team Member Rates (39€, 79€...etc), or any other Team Member rate, you are eligible to earn and burn D\$.

Earn and burn D\$ for F&F and all public rates

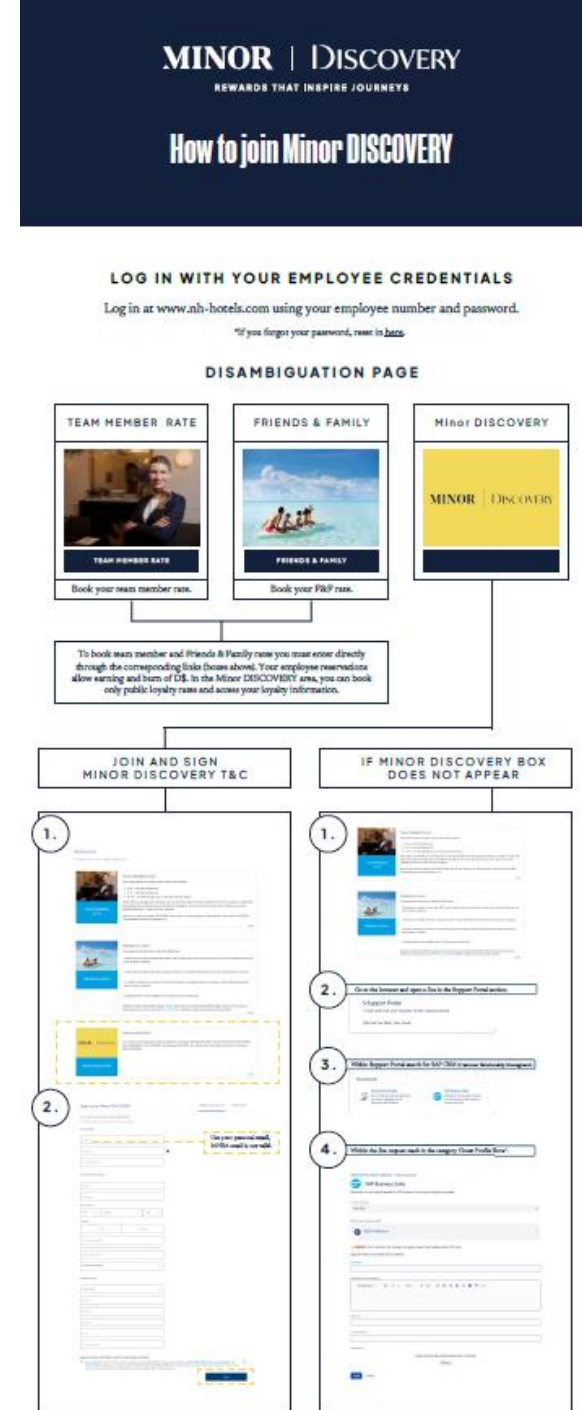
GHA

Book special employee and friends&family rates at any hotel of Global Hotel Alliance

▼

Registration Guide to Minor DISCOVERY for Team Members

▲



Navigate web logged space as a Team Member

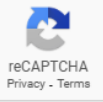
Log in

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.....


☐ Remember me

☐ I'm not a robot


reCAPTCHA
Privacy - Terms

[Forgot your password?](#)

If you have an **account for professionals**, access via [NH PRO web](#)



TEAM MEMBERS RATE

Enjoy great benefits for being a Minor Hotels team member:


- € 36 + VAT (HD/double use)
- € 72 + VAT (HD/double use)
- € 144 + VAT (HD/double use) on selected premium hotels

These rates are available up to 90 days prior to reservation date and when expected the hotel's occupancy is under 90%. When above 90%, a 25% discount on the BFR will be applied. You can extend your stay up to 14 days on your next getaway (maximum 2 rooms per team member).

Now you can earn and redeem DISCOVERY Dollars (D\$) on your bookings as Team Member! Check Minor DISCOVERY Team Member terms and conditions [here](#)

[Login >](#)

Book your EMPLOYEE rate by login here



FRIENDS & FAMILY

Your family and friends like to travel too! Offer them:

25% discount from Best Flexible Rate (BFR), that will apply when the occupancy forecast is less than 50% and book less than 90 days in advance.

15% discount will apply when the occupancy forecast is more than 90% or book with more than 90 days in advance.

It is hotel's discretion to provide 15% and 25% discount if occupancy forecast is between 50% to 90% and book less than 90 days in advance.

A Prepaid option is also available with 15% discount from public rate

Members of Minor DISCOVERY program will be able to earn and redeem DISCOVERY Dollars (D\$) with the Friends & Family rate. Invite them to join the [Minor DISCOVERY](#) program to enjoy this and many more benefits.

[Login >](#)

Book Friends&Family rates by log in here



MINOR DISCOVERY

Welcome to the Minor Hotels loyalty programme! As a Team Member, upon joining you will immediately enter the Gold tier and begin earning 5% in DISCOVERY Dollars (D\$) from your eligible stays, including team member rates and friends and family rates.

[Login >](#)

- If you are a member, check your bookings and D\$ movements
- If you did not sign up yet as Minor DISCOVERY Employee, you will see a join form here



What can I do if I've logged in my Minor DISCOVERY account, and I see that I am Silver?

Contact Minor DISCOVERY Customer Care via email minordiscovery@minor-hotels.com, and share the following information:

- Your personal email (you cannot use corporate email for the enrollment at the loyalty program)
- Name and Last Name
- Booking Code: *If your Booking Code is not registered as "NHEMPLOYEE", please open a JIRA ticket on NH ServiceDesk - SAPHR(Human Resource) – Booking Code.*
- Date of birth

Important: If the incident is related to a reservation, please indicate the booking number on the communication to the Minor DISCOVERY Customer Care team.

Earn and redeem D\$ rewards, but if you are registered to Minor DISCOVERY

01 Staff Member Rates at Minor Hotels EUAM

Go to the nh-hotels.com website and log in:

- Username: Employee number (without Eooooo)
- Password: Same as NH intranet's password

Choose Employee rate and book!

02 Team Member Rates at other Minor Hotels Regions (MHEA, ANZ)



- Book directly at MINOR Hotels website:
<https://www.minorhotels.com/en>
- Enter the promo code: **MINOR** for Staff rates
- Identify yourself as Minor DISCOVERY member during check-in, so you will earn D\$ over your stay

03 GHA Rates

- Find other GHA brands at <https://www.ghadiscovery.com>
- Use these promo codes:
 - **DISCSTA** for Staff rates (Minor team members)
 - **DISCFAF** for Friends & Family rates

04 Public Rates

Book any public rate and earn & redeem D\$!

**As a Team Member you can book all the above rates, but
you will earn & redeem D\$ ONLY if you are Minor
DISCOVERY member**

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FAQs

Where can I get more information about Minor DISCOVERY benefits?

Find all information at minordiscovery.com

I am not a Minor DISCOVERY member. How can I get my D\$?

D\$ can only be awarded to Minor DISCOVERY members. Therefore, if you wish to receive D\$, whether as a reward for your stays or as a company incentive, you must enroll in the program by completing online sign-up form and accepting the program's Terms and Conditions. Should you require any assistance, please contact the Customer Service Team for Minor DISCOVERY Members at +34 91 398 44 38 or via email at minordiscovery@minor-hotels.com, and indicate that you are a Team Member.

Where can I find my account status?

Log in at www.nh-hotels.com, chose Minor DISCOVERY login and to access your Member Dashboard, which includes: Your tier status and benefits, D\$ rewards balance and transaction history, Booking history and upcoming stays at Minor-managed hotels, Stay preferences

Does my Member ID and Minor DISCOVERY number card change if the I leave the company?

No, the Member ID and Minor DISCOVERY membership number will remain the same, but you won't have the Team Member benefits.

What is DISCOVERY Dollars (D\$) worth?

D\$1 equals USD 1. When using DISCOVERY Dollars (D\$) in other currencies, the amount converts at the exchange rate. You can use D\$ for discounts on eligible stays, but cash reimbursements are not available. For more details on eligible and ineligible transactions, please refer to the DISCOVERY Terms & Conditions .

How to earn DISCOVERY Dollars (D\$)?

As an NH DISCOVERY Employee member, you will automatically earn DISCOVERY Dollars (D\$) when you stay and make eligible purchases at our hotels, based on your room rate and any other eligible spend, excluding taxes and fees. With tier progression, the rate at which you earn DISCOVERY Dollars on your eligible spending increases accordingly.

- Gold - 5%; Platinum - 6%; Titanium - 7%.

The amount of D\$ earned is rounded down to the nearest dollar, with a minimum earning of D\$5.

When my D\$ will expire?

As a Team member you will earn 5% in D\$ on your eligible stays which expire based on Membership Tier:

- Gold: 18 months, Platinum & Titanium: 24 months

DISCOVERY Dollars (D\$) earned through employee incentives, like Memorable Days, have a 24-month expiration.

Is there a minimum DISCOVERY Dollars (D\$) to redeem?

You should have min 10D\$ to be able to redeem towards your stay.

Can I use the DISCOVERY Dollars (D\$) in F&B?

If you stay in the hotel and consume F&B, you can use D\$ towards your total bill

Can I book an employee rate if I'm not a Minor DISCOVERY member?

You can access employee rates without being a Minor DISCOVERY member, but you can't earn or redeem DISCOVERY Dollars (D\$).

Which GHA brands offer discounts and allow earning and redeeming D\$?

You can find all the 45 brands that are part of GHA in [here](#).

I have more than one DISCOVERY membership, what should I do?

If you have two Minor DISCOVERY profiles, open a JIRA to → [SAP Business Suite – Loyalty – Gest Profile Error](#)

If you have two profiles, one Minor DISCOVERY and other one GHA DISCOVERY go to <https://www.ghadiscovery.com/member/gha-nh-discovery-profile-merge> and request the merge keeping the Minor DISCOVERY profile. As an Employee you can belong only to Minor DISCOVERY.

If tier levels differ, the membership tier will be upgraded based on the combined stay history of both accounts. DISCOVERY Dollars (D\$) will be transferred to the loyalty program account that the members choose to retain.

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Thank You

MINORHOTELS.COM