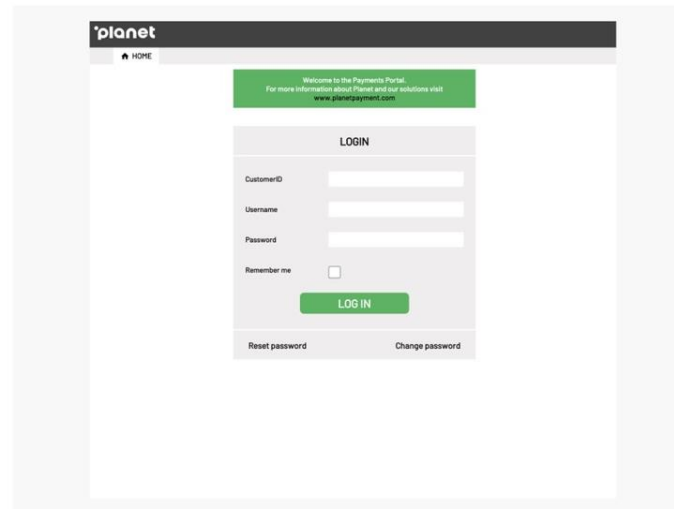# Introducing Planet Login

Planet Login is an upgraded, simplified login process to access all Planet products. It's more secure, multi-factor authentication (MFA) and only requires two fields: your current e-mail and password.

Going forward your users will need to login via: https://myaccount.weareplanet.com

Current Login — Old

The login that you currently use for the 3C portal.
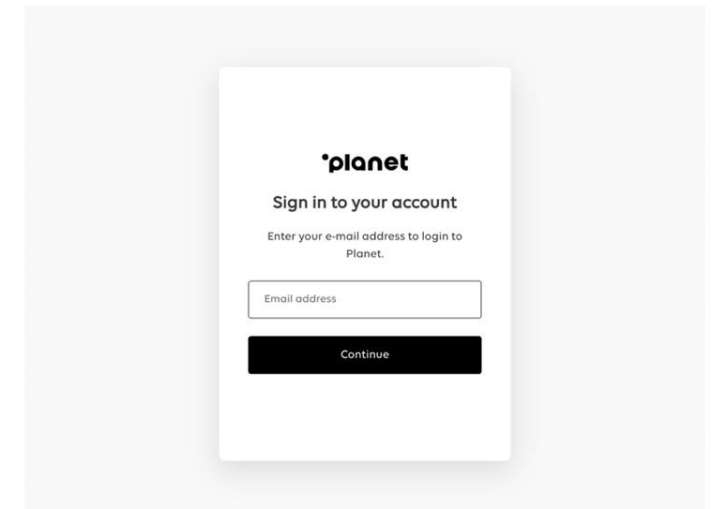
Planet Login — ✨ New

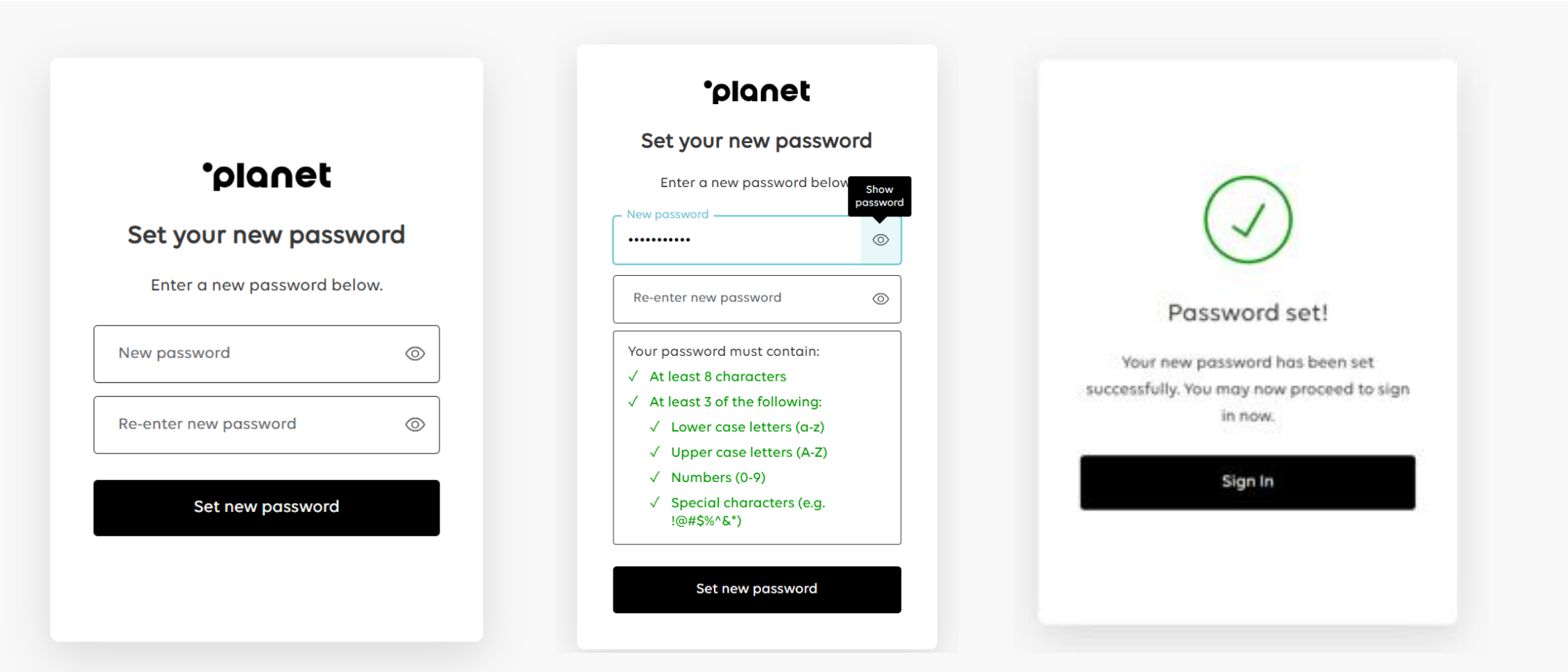The new flow that will replace your current login – myaccount.weareplanet.com.

With this change, your users will now only require one login to access any of our payment products. Gone are the days of you needing to store multiple logins. We will take care of that now. Your Planet Login will also be where you can set account settings, such as personal details or language preferences.

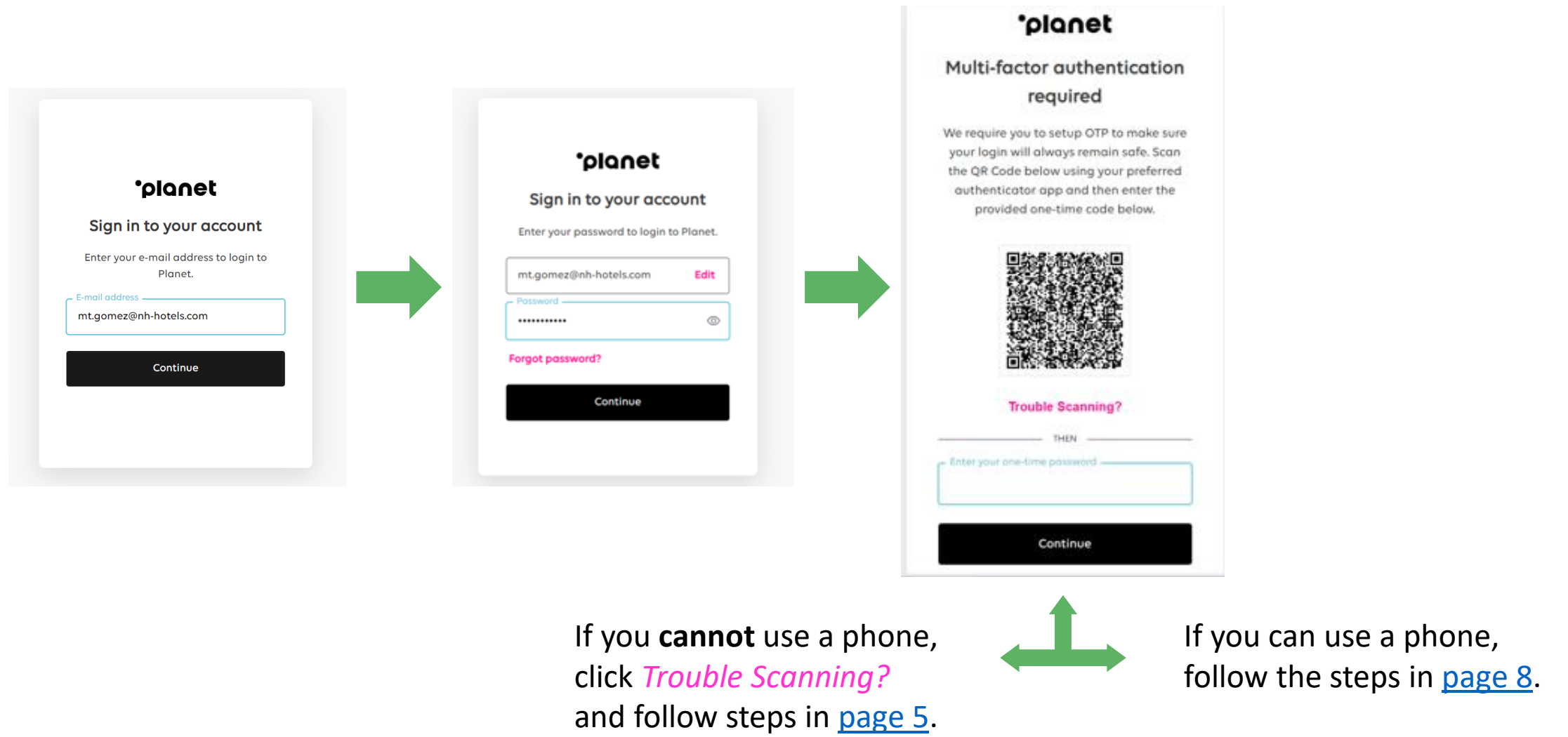You will receive an email Introducing you to the authentication change:
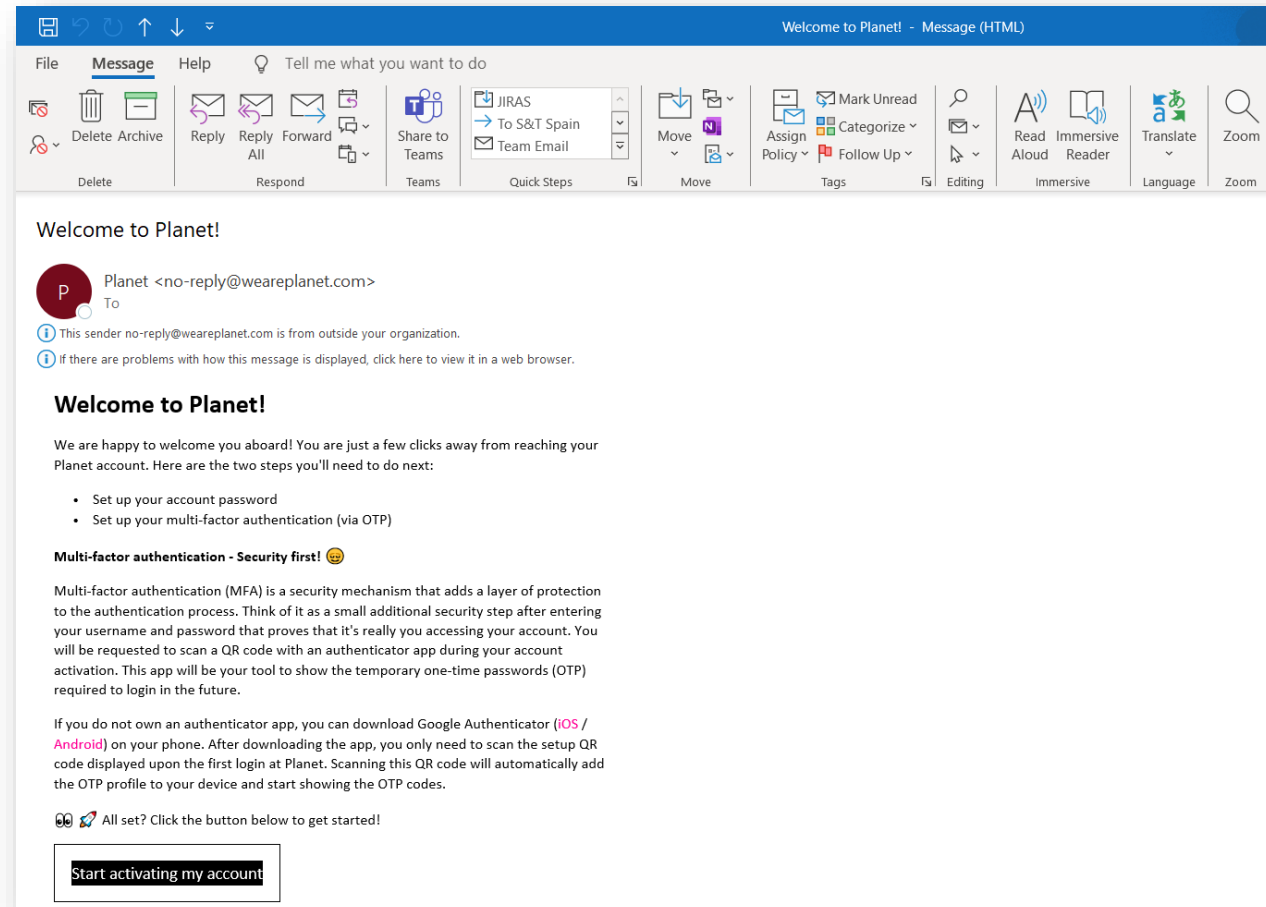
Establishing multifactor authentication

The first time you Login you will be prompted to set a new password and establish multi-factor authentication (MFA).

Sign in with your new password.

If you **cannot** use a phone, click *Trouble Scanning?* and follow steps in page 5.

If you can use a phone, follow the steps in page 8.

Email-Based MFA Setup

If you cannot use a phone for initial MFA setup, you may click *Trouble Scanning?* and use an app as a workaround for the initial setup, such as Dan Hersam's TOP Generator ([TOTP Generator](#)).

https://totp.danhersam.com/

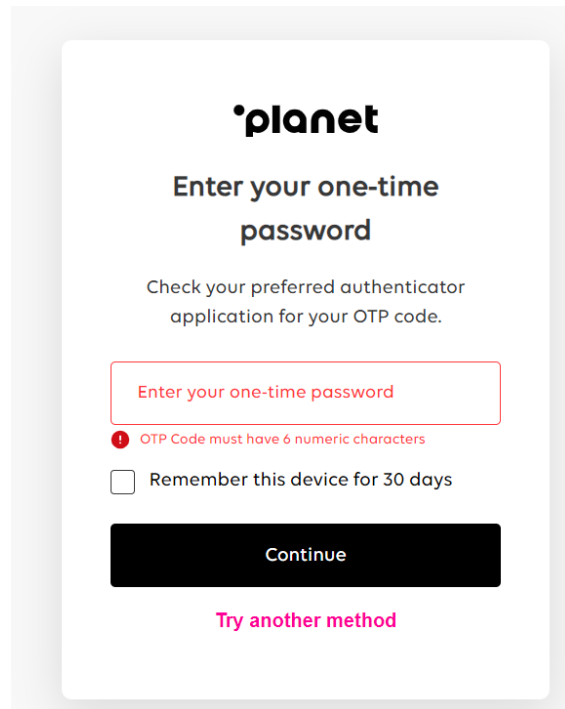1- Just copy your security code and paste it to the TOP Generator.

2- This will generate a one-time code you'll need to enter to finish the MFA setup.

There will be an announcement the first time you login, and it will show again if you try to login to the portal in the old way:
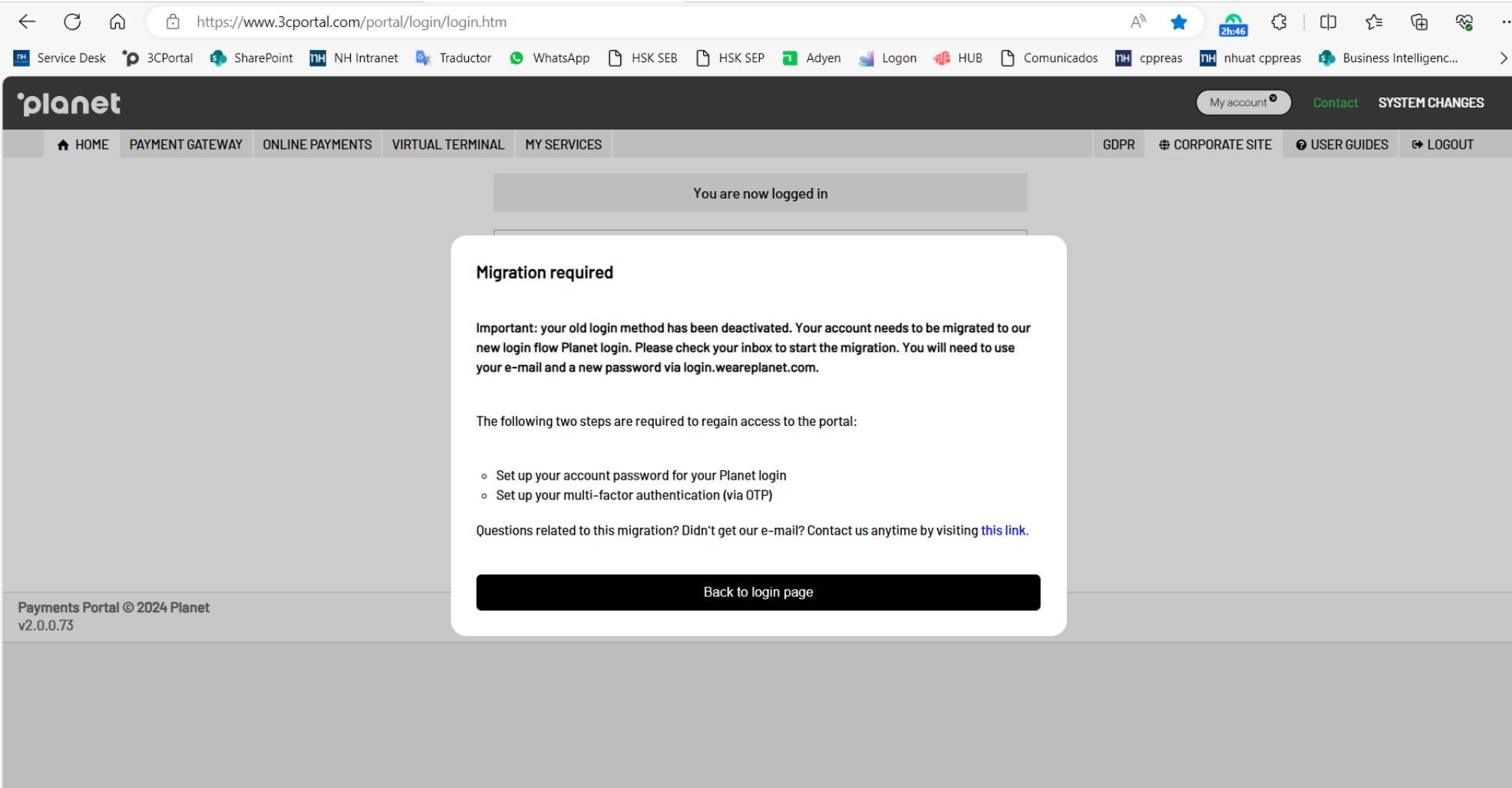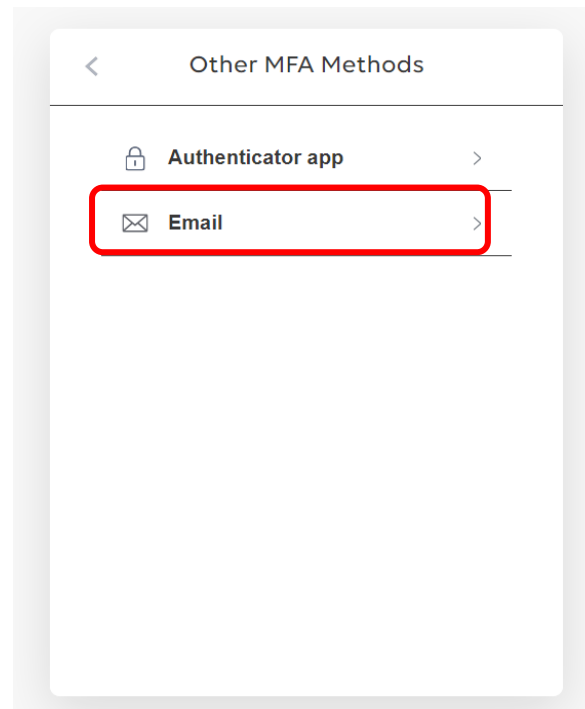
After completing this initial setup, **when signing in the future**, follow these steps to sign in with email codes:

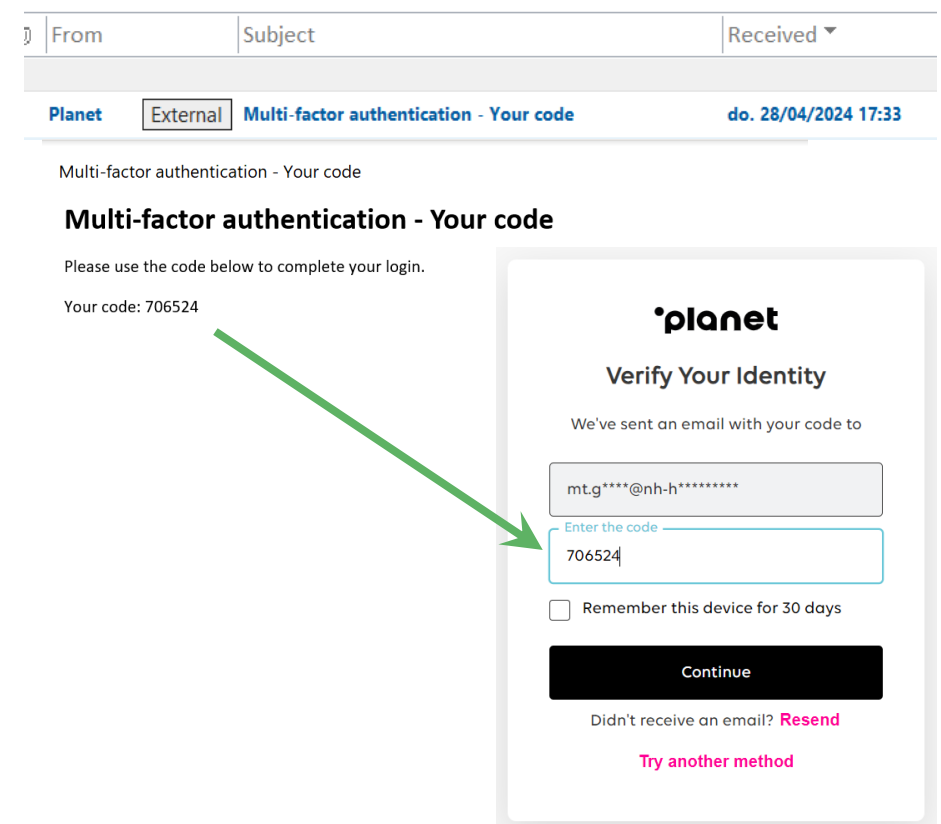1. Click on *Try another method* on the MFA selection screen.

2. Choose Email as the MFA factor.

3. Retrieve the code sent via email.
4. Enter this code in the MFA verification window to complete the sign-in process.
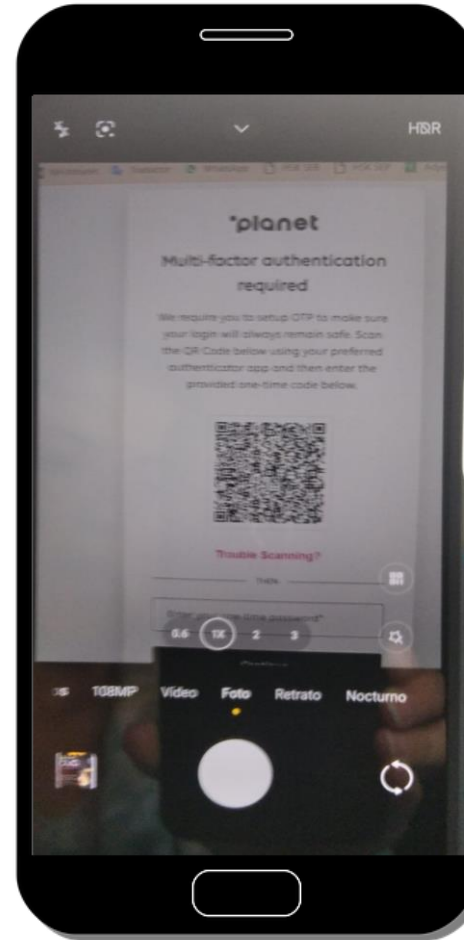
Mobile MFA Setup
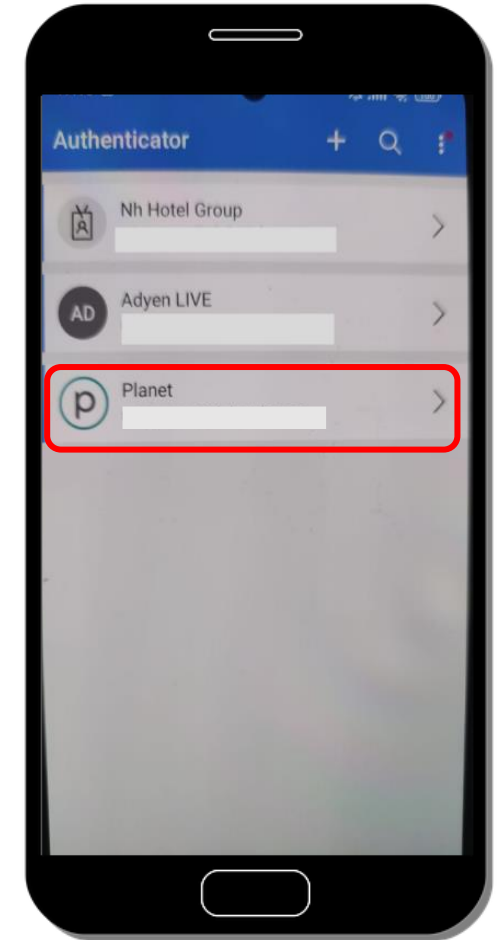
1. Open your Authenticator App.

2. Choose the correct option.
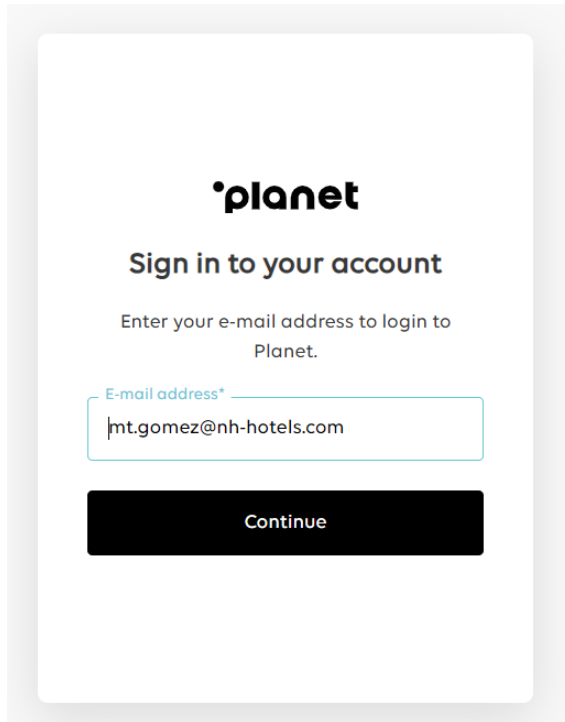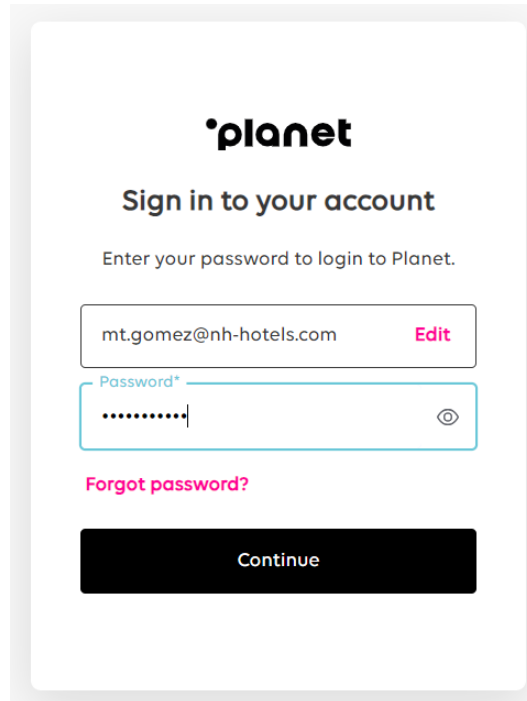
3. Scan the QR code

4. Planet account will be added.

After completing this initial setup, **when signing in the future**, follow these steps to sign in with authenticator codes:
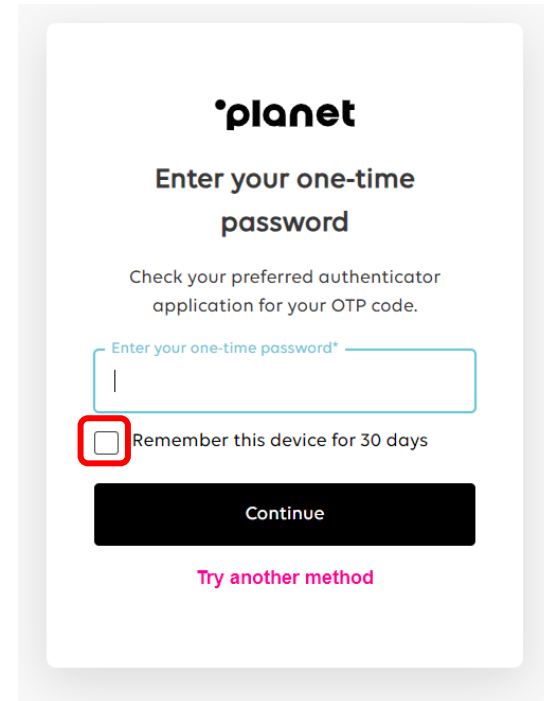
1. Indicate your user

2. Include your password

3. Go to the Authenticator APP and type here the code:

There will be a possibility to click on *Remember this device for 30 days.*