




















	Option	Category	Subcategory
Error on stock value	MDM (Master Data Management)	Average Price Wrong	
Need help with: Goods Receipt Subsequent Delivery Stock Transfer Return Delivery Goods Issue Initial Stock Entry	SAP MM (Materials Management)	Good Receipt Procedure Issues	
Need help with: Error due to decimals in stock Error in inventory document Delete inventory document Item non inventoriable on stock Doubts in inventory Process	SAP MM (Materials Management)	Inventory Management	
Need help with: Packing Slip Missing PO Line Missing PO Consumed Price Incidences Quantity Incidences	SAP MM (Materials Management)	Invoicing Incidences Procedure Issues	
Technical error in Master Data	MDM (Master Data Management)	SAP MM Master Data Issues	
Unblock vendor Unblock material	MDM (Master Data Management)	Block/Unblock Vendors	
Errors in SAP in nominated vendors database (price, format...)	MDM (Master Data Management)	Nominated Vendor (Error in Data Base)	
Technical Error in Purchase Order: Error in Purchase Order PDF Error on account assignment Error on EAN code Error in GR	MDM (Master Data Management)	Procurement Technical Issue	
Need help with: Purchase Orders Creation Purchase Orders Modification	SAP MM (Materials Management)	Purchase Order Procedure Issues	
Error on Purchase Order integration Error on invoice integration	SAP FI (Finance)	Accounts Payables (AP)	Supplier Portal Integration
Request new warehouses Request new delivery address Request new delivery schedule	MDM (Master Data Management)	SAP MM Configuration Requests	
Remove tolerance on Purchase Order	MDM (Master Data Management)	Tolerances	
Need help with: Vendor request process Material request process	SAP MM (Materials Management)	Vendor & Material Request Procedure Issues	
Reassign workflow Restart workflow Error on workflow	SAP MM (Materials Management)	SAP MM Workflow (Approval/Incident)	
New user	SAP Logon/ User Management	New User	

All JIRAS of this document are under the option



	Option	Category	Subcategory
Request Access	SAP Logon/ User Management	Request Access	
Reset Password & User Blocked	SAP Logon/ User Management	Reset Password & User Blocked	
Coperama Marketplace: Catalog Issues: New Material or Materials missing	SAP MM (Materials Management)	Coperama Marketplace Issues	Catalog Issues: New Material or Materials missing
Coperama Marketplace: Technical Issues	SAP MM (Materials Management)	Reset Password & User Blocked	Technical Issues
Coperama Marketplace: Vendor Delivery Service Issues	SAP MM (Materials Management)	Coperama Marketplace Issues	Vendor Delivery Service Issues
Coperama Marketplace: User Credential Issues for Coperama Marketplace	SAP MM (Materials Management)	Reset Password & User Blocked	User Credential Issues for Coperama Marketplace
Coperama Marketplace: Process Issues: Doubts in How to do it	SAP MM (Materials Management)	Coperama Marketplace Issues	Process Issues: Doubts in How to do it
Esker platform: Request access	SAP FI (Finance)	Accounts Payables (AP)	Esker Access
Esker platform: help with reports	SAP FI (Finance)	Accounts Payables (AP)	Esker Reports
Esker platform: Workflow issues	SAP FI (Finance)	Accounts Payables (AP)	Esker WF Issues
Vendor or material is not visible in SAP PO assistant	SAP MM (Materials Management)	Vendor/Material not Available in PO Assistant	Esker WF Issues

Business Process	Group	Category	Subcategory
Error on stock value	MDM (Master Data Management)	 Average Price Wrong	
Need Help with: Goods Receipt Subsequent Delivery Stock Transfer Return Delivery Goods Issue Initial Stock Entry	SAP MM (Materials Management)	 Good Receipt Procedure Issues	
Need help with: Error due to decimals in stock Error in inventory document Delete inventory document Item non inventoriable on stock Doubts in inventory Process	SAP MM (Materials Management)	 Inventory Management	
Need help with: Packing Slip Missing PO Line Missing PO Consumed Price Incidences Quantity Incidences	SAP MM (Materials Management)	 Invoicing Incidences Procedure Issues	
Technical error in Master Data	MDM (Master Data Management)	 SAP MM Master Data Issues	
Unblock vendor Unblock material	MDM (Master Data Management)	 Block/Unblock Vendors	
Errors in SAP in nominated vendors database (price, format...)	MDM (Master Data Management)	 Nominated Vendor (Error in Data Base)	
Technical Error in Purchase Order: Error in Purchase Order PDF Error on account assignment Error on EAN code Error in GR	MDM (Master Data Management)	 Procurement Technical Issue	
Need help with: Purchase Orders Creation Purchase Orders Modification	SAP MM (Materials Management)	 Purchase Order Procedure Issues	
Error on Purchase Order integration Error on invoice integration	SAP FI (Finance)	 Accounts Payables (AP)	Supplier Portal Integration
Request new warehouses Request new delivery address Request new delivery schedule	MDM (Master Data Management)	 SAP MM Configuration Requests	
Remove tolerance on Purchase Order	MDM (Master Data Management)	 Tolerances	
Need help with: Vendor request process Material request process	SAP MM (Materials Management)	 Vendor & Material Request Procedure Issues	
Reassign workflow Restart workflow Error on workflow	SAP MM (Materials Management)	 SAP MM Workflow (Approval/Incident)	
New user	SAP Logon/ User Management	 New User	
Request Access	SAP Logon/ User Management	 Request Access	
Reset Password & User Blocked	SAP Logon/ User Management	 Reset Password & User Blocked	

