

Invoice report and Cancel invoice within reservation folios Business Processes – Operations September 2025

























Invoice report and Cancel invoice within reservation folios

The purpose of the *Invoice Report* and *Cancel Invoice* functionalities is to enable users to efficiently manage billing operations directly from reservation folios.

These functionalities streamline invoice handling by integrating billing actions into the reservation workflow, reducing manual effort and minimizing errors.





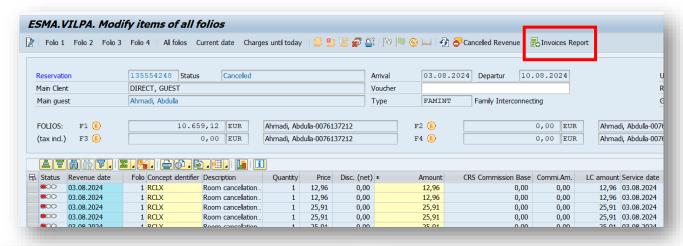




Invoice report

Invoice report

New access icon in folios to view the historical Invoices report:

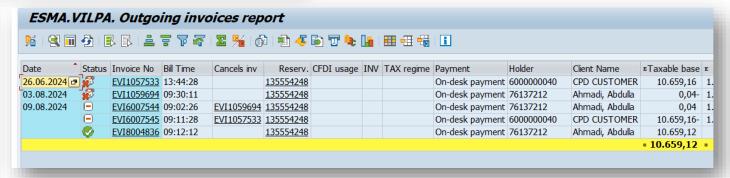


The option will be available for:

- All types of reservations: groups, events, individual and DGB.
- All reservations statuses (Confirmed, Cancelled, Check in, Check out...)



Here you can check the filter that system runs internally (you won't see it).



The results will appear immediately

MINOR HOTELS



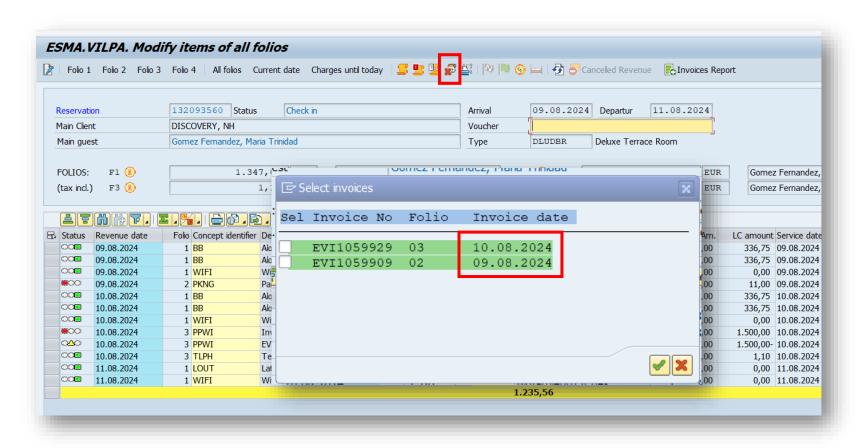


Cancel invoice



Cancel invoices

Possibility of canceling all invoices related to the reservation from the folios, even those issued in the past, without accessing the Invoice cancellation options.



The option will be available for:

- All kind of reservations: groups, events, individual and DGB.
- All reservations statuses
 (Confirmed, Cancelled, Check in, Check out...)

MINOR HOTELS

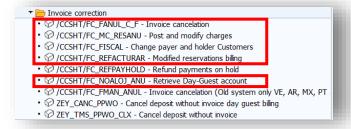




FAQ and Best Practices

FAQ and Best Practices

- ▶ What happens in countries with Prepayment without invoice, Caparras or Ricevuta fiscale? These are not final invoices, so:
- They will not appear in the *Invoices report*.
- They can't be canceled from the folios, transaction ZEY_TMS_PPWO_CLX Cancel deposit without invoice or /CCSHT/FC_LETTRA_CRE Lettera di Accredito (Italy) must be used.
- ▶ Previous transactions remain available and may still be used when more suitable:



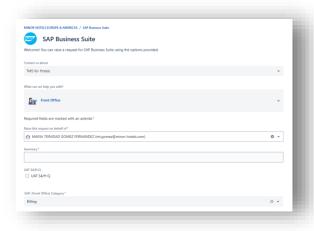
► How to report issues:

Create and track your requests via the Support Portal (JIRA Service Desk)



Use the right path:

SAP Business Suite - TMS for Hotels - Front office - Billing







Thank You