

ACCEPTING  **Alipay™** AND  微信支付
WeChat Pay **TRANSACTIONS**

Taking alternative payment methods (APMs) used to be an issue when the world was regionalised. As the world has become more open and international, the number of ways to pay has expanded.

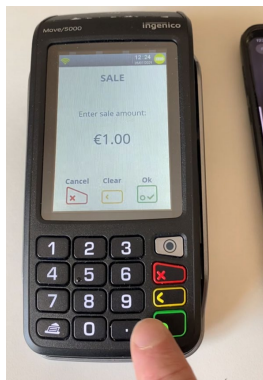
APMs don't have to be complicated - in fact, with Elavon, they are very much the opposite. The ease of which a payment can be made via any payment option no matter how niche is one of the ways your business can show that you are open to customers everywhere, and they can pay using their preferred method, which can boost sales online and on-site.

This guide looks at 2 increasingly popular APMs - AliPay and WeChat Pay. As demand grows for these payment methods to be accepted in more places - we show how you don't need new tools or terminals, no special software updates and no special way of retrieving money paid in these ways.

It is already part of the package of your Elavon terminal.

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(Demonstration devices: Ingenico Move/5000 & Android Mobile Device)



Step 1:

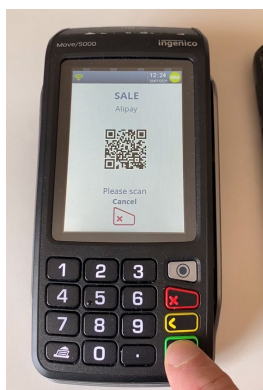
Enter the amount to be charged and press the green button.



Step 2:

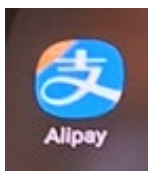
When the screen shows 'Alt Payment' in the bottom-right corner, select the yellow button.

On the next screen, 'ALIPAY' will appear as the first option, and 'WECHAT' as the other. To select one, press the green button on the desired choice.



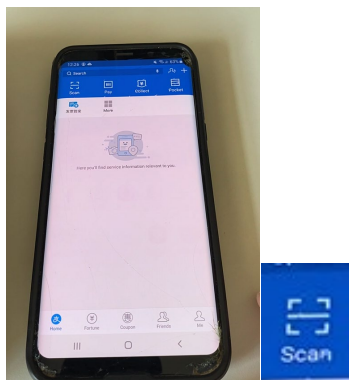
Step 3:

Following a loading/connection screen, a QR code will appear on the screen. This means the terminal is ready to be scanned to receive payment.



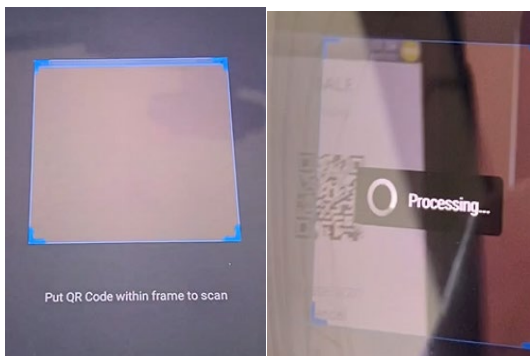
Step 4:

For the customer to send payment, they need to open the Alipay or WeChat app on their mobile device.



Step 5:

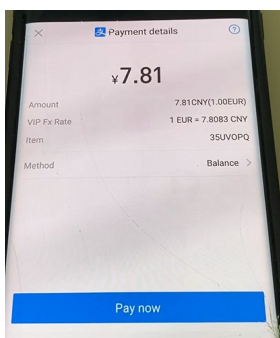
Once in the app – select ‘Scan’ in the top-left corner. This will open the camera functionality on the phone and prepare the device to scan for payment QR codes.



Step 6:

Align the scanning square with the QR code being displayed on the terminal.

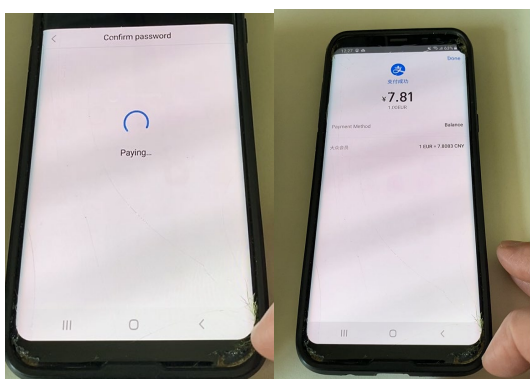
Once the QR code has been recognised, it will be signalled by a quiet ‘beep’ noise and the ‘Processing’ message in the centre of the screen.



Step 7:

The mobile device will then display the total amount to be paid (in Chinese Yen currency), also displaying the exchange rate for the desired currency for the transaction to be settled in.

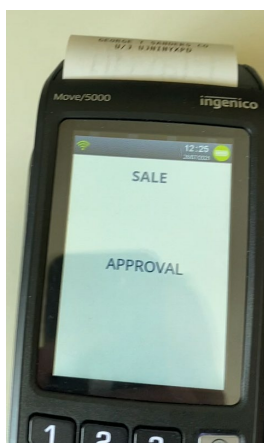
Once ready, press the blue ‘Pay now’ button at the bottom of the screen.



For confirmation of this transaction, the payee might be prompted to enter their account password to authorise the payment.

Once verified – the mobile device will display that it is paying the transaction.

Following a successful payment – a summary will be shown on screen. To close this, select ‘Done’ in the top-right corner.



Step 8:

The terminal shortly after the transaction has been successful should also display ‘Approved’ and begin printing the receipt for the payment. The transaction has been successfully completed.

In the event of a refund needing to be processed - the short code printed on the receipt will be needed for reference.

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