



Daily house status summary

Business Processes – Operations

June 2025



▼ Objective

To support hotels in their daily briefings, a concise, department-specific daily summary is necessary.

Hotels require a clear, at-a-glance summary of daily operations, segmented by department, to support efficient communication and decision-making during daily briefings.



Daily house status summary

New report located in Front Office → Information System → ZEY_HS Daily house status summary

Main operational information in just one view:

1) Refresh and direct access to other reports.

2) Option to view all blocks or one by one:

- All Blocks
- Occupancy information
- Groups information
- Events information
- Long stay
- VIPs information
- Birthday information
- No block

Anantara The Marker Dublin - HOUSE STATUS

Occupancy Room Occupancy Event weekly planning Overb. 1

Date: 03.06.2025

All Blocks Occ. Info Grp. Info Evt. Info Long Stay VIPs Info Birthday Info No block 2

Occupancy Information

Forecast	Tuesday 03-JUN	Wednesday 04-JUN	Thursday 05-JUN	Friday 06-JUN	Saturday 07-JUN	Sunday 08-JUN	Monday 09-JUN
Rooms Occupied	172	187	186	170	186	155	184
Stayover Rooms	103	187	186	170	186	155	184
Guests in House	140	266	296	280	305	242	238
Kids in House	2	7	7	8	5	9	5
Arrival	70	75	90	100	86	101	95
Departure	30	60	93	116	70	132	67
MaxOccup %	92,47 %	100,54 %	100,00 %	91,40 %	99,47 %	82,89 %	98,40 %
MinOccup %	92,47 %	100,54 %	100,00 %	91,40 %	99,47 %	82,89 %	98,40 %
Breakfast Inclusive	103	115	141	126	147	159	109
Upselling Breakfast	15	18	14	16	6	2	4
Total Breakfast	118	133	155	142	153	161	113
Blocked rooms	1	1	1	1	1	0	0
RevPar (Financial, w/o taxes)	341,43	340,70	322,62	309,57	351,62	280,60	362,90
Average Rate (Financial, w/o taxes)	371,21	340,70	324,35	340,52	353,51	338,53	368,81

Groups Information

Event Information

Daily house status summary

Occupancy Information details:

- ✓ Rooms Occupied: stays + total arrival in confirmed and tentative status
- ✓ *Stayover Rooms*: room in house with check-ins done
- ✓ *Guests in House*: AD + CH + JR + BB in house (stays total pax)
- ✓ Kids in House: CH + JR + BB in house
- ✓ Arrival: total room arrivals for the day (confirmed status)
- ✓ Departure: total room departures of the day (confirmed status)
- ✓ MaxOccup %: $\text{total rooms (confirmed + tentative)} \times 100 / \text{total available rooms (total rooms - blocked)}$
- ✓ MinOccup %: $\text{total room (confirmed)} \times 100 / \text{total available rooms (total rooms - blocked)}$
- ✓ Breakfast Inclusive: guests with breakfast included (calculation= guests with breakfast included + breakfast upgrades)
- ✓ Upselling breakfast: guests with breakfast upgrade included
- ✓ Total breakfast: breakfast inclusive + breakfast upgrades
- ✓ Blocked rooms: blocked rooms
- ✓ RevPar (Financial, w/o taxes)*
- ✓ Average Rate (Financial, w/o taxes) *

* Hotels with connected rooms can have discrepancies between this information and the revenue report

Occupancy Information		
Forecast		
	Monday 02-JUN	Tuesday 03-JUN
Rooms Occupied	174	227
Stayover Rooms	149	227
Guests in House	310	435
Kids in House	27	26
Arrival	25	76
Departure	23	23
MaxOccup %	62,82 %	80,50 %
MinOccup %	62,82 %	80,50 %
Breakfast Inclusive	349	342
Upselling Breakfast	0	0
Total Breakfast	349	342
Blocked rooms	11	1
RevPar (Financial, w/o taxes)	100,53	128,36
Average Rate (Financial, w/o taxes)	164,08	160,60

Daily house status summary

Groups Information: Arrival, stay and check out groups with confirmed and tentative status.

Groups Information							
Reservation	Reservation group name	Status	Client Name	Rooms Qty.	Arrival date	Departure	Booking File ID
120173471	THOMSON BIKE TOURS	Confirmed	THOMSON BIKE TOURS LLC	118	16.07.2024	28.11.2024	MB0003532569
120522443	TWERENBOLD	Confirmed	TWERENBOLD REISEN AG	11	06.11.2024	10.11.2024	MB0003543208
126086290	WEDDING DOUGLAS SCHRIER	Confirmed	GUEST DIRECT	20	27.05.2024	14.12.2024	MB0003717996

Events Information: Arrival, stay and check out events with confirmed and tentative status.

Event Information							
Event code	Arrival date	Departure	Status	Meeting Rooms	Booking File ID	Client Name	
EV02481054	17.12.2023	21.12.2024	Confirmed	RIVIERA B + MONT BORON + RIVIERA + SALEYA + RIVIERA A + REST...	MB0003413816	NHCO NUTRITION	
EV02845480	01.03.2024	01.12.2024	Confirmed	MONT BORON + MONT ALBAN + GARIBALDI	MB0003841508	FR01 ANANTARA PLAZA NICE HOTEL	
EV02590960	06.11.2024	10.11.2024	Confirmed	TERRASSE RESTA + RESTAURANT + MONT ALBAN	MB0003543208	TWERENBOLD REISEN AG	

Long stay: Arrival, stay and check out reservations with more than 7 days for urban ones and 14 for resorts hotels.

Long Stay (7 days)									
Arrival date	Departure da...	Nights	Reservation	Room	Room Type	Guest Name		Guest ID	Category
26.05.2025	05.06.2025	10	149093536	409	SUPDBV			80526146	
25.05.2025	06.06.2025	12	150033908	247	STDDBR			69922180	SILVER
25.05.2025	06.06.2025	12	150076765	408	SUPDBV			60907750	PLATINUM

Daily house status summary

VIPs Information: arrival, stay and check out of VIPS customers.

VIPs Information											
Reservation	Room	Desc.	Guest Name		Arrival date	Departure	AD	JU	CH	BB	Client Name
<u>133130602</u>	111	VIP 09			06.11.2024	10.11.2024	2	0	0	0	NH DISCOVERY
<u>137426331</u>		VIP 09			06.11.2024	07.11.2024	2	0	0	0	GUEST DIRECT
<u>137426332</u>	230	VIP 02			06.11.2024	07.11.2024	2	0	0	0	GUEST DIRECT

Birthday Information: Arrival, stay and check out guests whose birthday is on this day.

Birthday Information										
Room	Room Ty...	Guest	Date of birth	Number of Guests	Meal plan	Arrival date	Departure da...	Reservation	Client Name	
003	STDBL	<u>Apetri...</u>	30.05.1999	1	BB	30.05.2025	31.05.2025	<u>152148164</u>	VISTAJET TRAVEL GMBH	

- ❑ As other reports in TMS, all the information underlined allows you to navigate.
- ❑ You can expand or contract all blocks.

Long Stay (7 days)											
VIPs Information											
Reservati...	Room	Desc.	Guest Name		Arrival date	Departure	AD	JU	CH	BB	Client Name
<u>142079731</u>	425	VIP 07			26.05.2025	29.05.2025	2	0	0	0	COSTCO TRAVEL
<u>143443858</u>	235	VIP 07			29.05.2025	01.06.2025	2	0	2	0	BOOKING.COM B.V.
<u>144041761</u>	324	VIP 07			29.05.2025	30.05.2025	2	0	0	0	COSTCO TRAVEL



Long Stay (7 days)											
VIPs Information											
Birthday Information											

Daily house status summary

In line with company guidelines, printing reports should be avoided whenever possible.

However, by clicking the printer icon, you can generate a Word document that organizes all the information into clearly defined sections.

NH Málaga - HOUSE STATUS

Occupancy Room Occupancy Event weekly planning Overb.

Date: 30.05.2025 [Navigation Icons]

[Buttons: All Blocks, Occ. Info, Grp. Info, Evt. Info, Long Stay]

Occupancy Information

Forecast	Friday 30-MAY	Saturday 31-MAY	Sunday 01-JUN	Monday 02-JUN	Tuesday 03-JUN	Wednesday 04-JUN	Thursday 05-JUN
Rooms Occupied	238	188	217	214	199	234	228
Stayover Rooms	204	187	217	214	199	234	228
Guests in House	312	307	340	294	270	329	338
Kids in House	8	10	7	5	6	7	6
Arrival	33	96	128	102	85	128	90
Departure	0	146	98	105	100	93	96
MaxOccup %	97,14 %	76,73 %	88,57 %	87,35 %	81,22 %	95,51 %	93,06 %
MinOccup %	97,14 %	76,73 %	88,57 %	87,35 %	81,22 %	95,51 %	93,06 %
Breakfast Inclusive	174	237	163	208	172	162	226
Upselling Breakfast	10	12	12	4	2	2	2
Total Breakfast	184	249	175	212	174	164	228
Blocked rooms	0	0	0	0	0	0	0
RevPar (Financial, w/o taxes)	199,29	125,30	132,00	137,16	128,10	162,83	168,24
Average Rate (Financial, w/o taxes)	206,02	164,17	149,04	157,03	157,71	170,48	180,79

Occupancy Information

Forecast	Wednesday 28-MAY	Thursday 29-MAY	Friday 30-MAY	Saturday 31-MAY	Sunday 01-JUN	Monday 02-JUN	Tuesday 03-JUN
<u>Rooms Occupied</u>	184	182	175	184	145	156	186
<u>Stayover Rooms</u>	100	182	175	184	145	156	186
<u>Guests in House</u>	166	298	303	337	244	219	235
<u>Kids in House</u>	2	14	12	15	7	3	3
<u>Arrival</u>	84	91	109	97	88	86	91
<u>Departure</u>	67	95	116	88	127	75	61
<u>MaxOccup %</u>	98,40 %	97,33 %	93,58 %	98,40 %	77,54 %	83,42 %	99,47 %
<u>MinOccup %</u>	98,40 %	97,33 %	93,58 %	98,40 %	77,54 %	83,42 %	99,47 %
<u>Breakfast Inclusive</u>	113	127	113	141	181	116	104
<u>Upselling Breakfast</u>	27	14	13	4	6	7	7
<u>Total Breakfast</u>	140	141	126	145	187	123	111
<u>Blocked rooms</u>	0	0	0	0	0	0	0
<u>RevPar (Financial, w/o taxes)</u>	331,99	364,60	369,09	404,54	233,09	253,33	319,51
<u>Average Rate (Financial, w/o taxes)</u>	337,40	374,62	394,40	411,14	300,61	303,67	321,22

Groups Information

Reservation No.	Reservation group name	Status	Client Name	Rooms quantity	Arrival date	Departure date	Booking File ID
0125842152	A&K 29MAY2024 - #1933396	Confirmed	ABERCROMBIE & KENT EUROPE LTD	2	26/05/2025	01/06/2025	MB0003710618
0139366748	DELTA MAY 2025	Confirmed	DELTA AIR LINES DUBIN LIMITED	25	01/05/2025	01/06/2025	MB0004126896

Event Information

Event code	Arrival date	Departure date	Status	Meeting Rooms	Booking File ID	Client Name	Description
EV03A00207	28/05/2025	28/05/2025	Confirmed	CARHIM	MR0004495543	IE03 THE	GPTW FEEDBACK SESSION SALES AND

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Thank You

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