MINOR HOTELS

API included in the Onyx MICE Interface

Feb 2026

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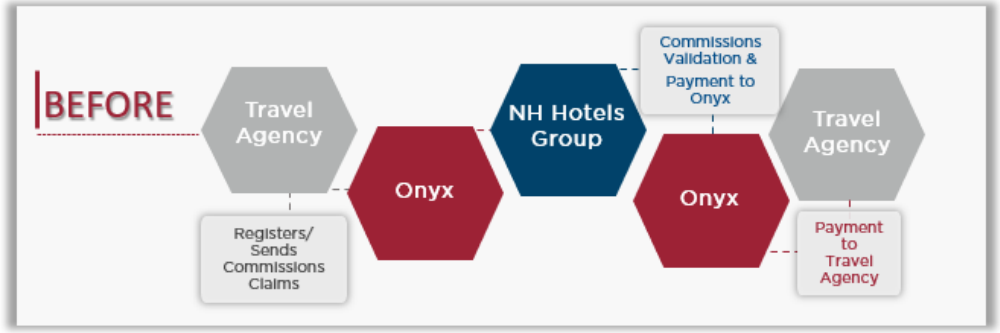
API included in Onyx MICE Interface

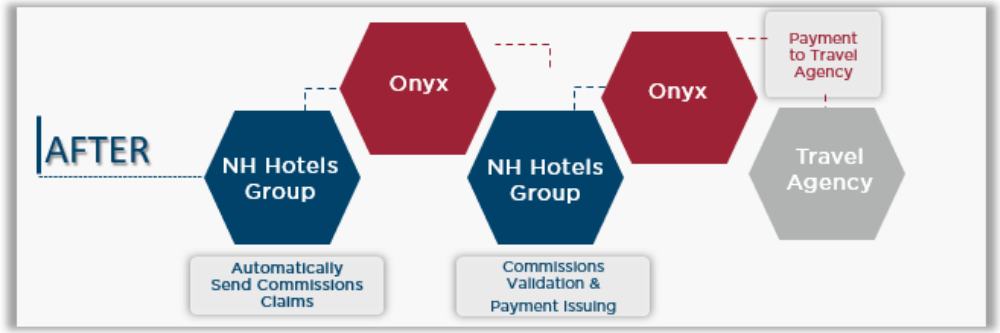
Since January 2025 we pay the commissions of 1018147322 - API ACCOMMODATIONS PLUS INTER using this functionality.

ONYX MICE INTERFACE

ONYX MICE REGULAR COMMISSIONS PROCESS



ONYX MICE COMMISSIONS PROCESS WITH AUTOMATIC INTERFACE



TO TAKE ACCOUNT IN THE HOTEL

Main features

- ✓ Specific Onyx Datasource for this commission claims: NH-MICE.
- ✓ After check-out & invoicing of the group/event, the commission calculated by TMS is sent to Onyx.
- ✓ Travel agency is not claiming any commission, NH sends the commission amount to pay to start the Onyx process.
- ✓ Progressive inclusion of travel agencies in this new model.

Key tasks at the hotel

- ➲ At the end of the event, the Hotel Event Organizer, Front-Office Manager or Account Handler must ensure the correct invoicing and commission amount of the booking file agreed with the travel agency.
- ➲ Any invoice correction and commission amount change will not be included in the Onyx monitor so it will become a dispute or an overpaid amount.
- ➲ Be aware of possible duplicate commission claims sent again by new included travel agencies. Please, check alerts type "Reservation assigned" in the TMS-Onyx monitor for include customers.
- ➲ Most of those commissions are automatically matched and accepted but if you detect one in the TMS monitor please be proactive to check it (not more than 3 days and always before deadline- 10 days).

BENETIFS FOR TA

NH - ONYX MICE COMMISSIONS AUTOMATIC INTERFACE

- NH will interface with Onyx to send the commission and avoid the client inputting the claim himself.
- The interface speed up the payment of the commissions because the time to inform Onyx and approve the commission amount is reduced.
- The interface only works for commissions of MICE reservations invoiced after the date of departure.
- Your agency must be registered in Onyx according the NH requirements to be able to receive payments.
- It's critical you agree with the hotel the final invoice and commission amount to know the exact payment you will receive.

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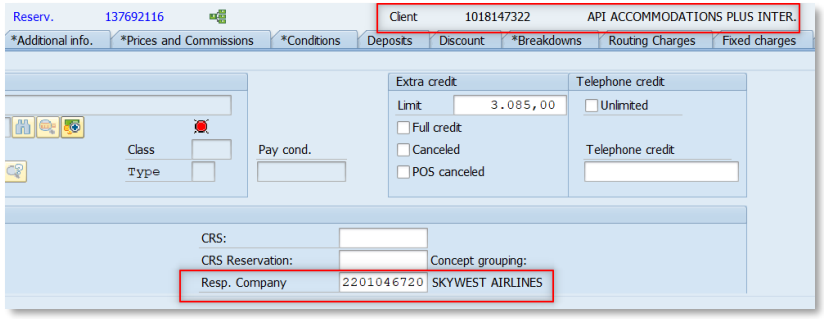
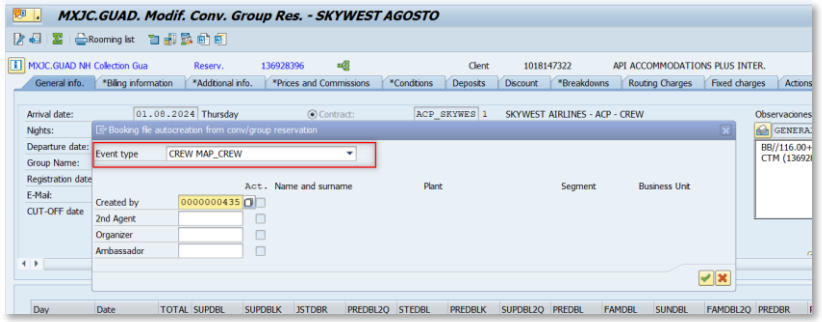


MAIN CLIENT

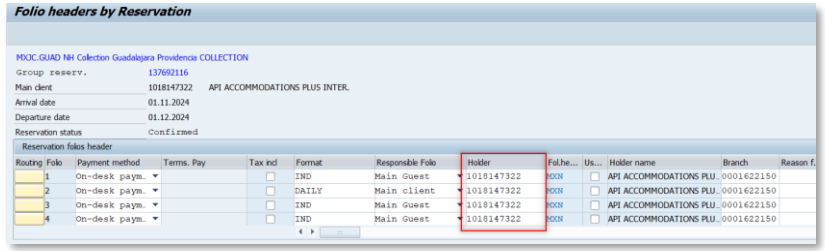
MC API and Resp.Company the airline



BOOKING FILE (MB)

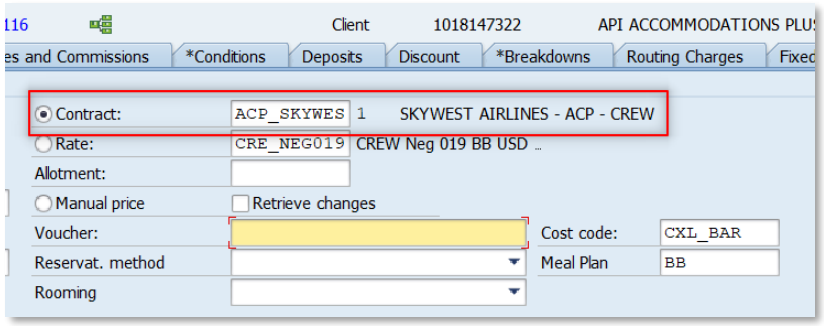
Always create a Booking File (MB) selecting type of event “CREW MAP CREW”

The name of the MB must include the name of the AIRLINE + month + year



FOLIOS & INVOICING

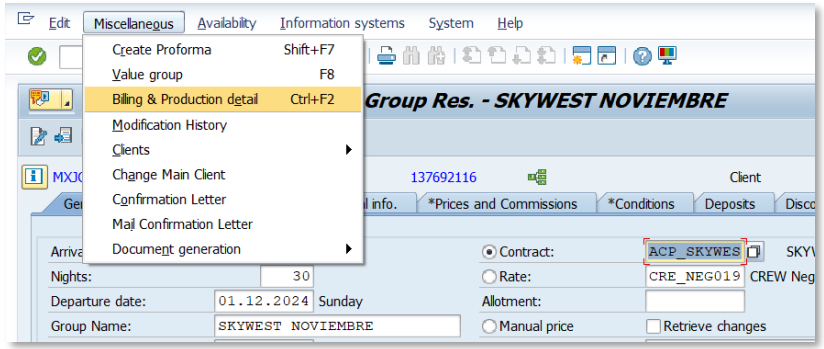
API is shown as holder of all the folios. If we need to invoice to the airline, add manually the ID in the corresponding folio header



TMS CONTRACT

A contract must be shown

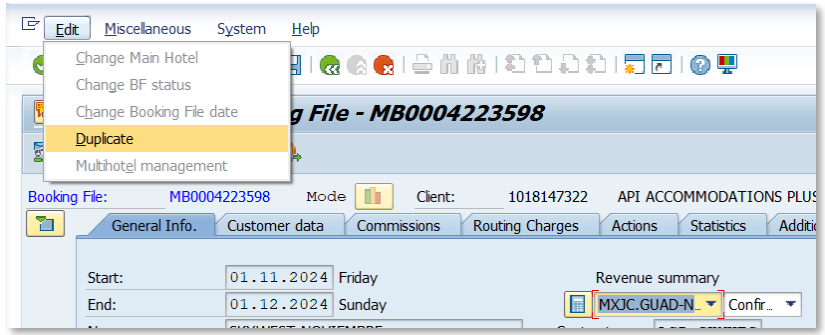
If the contract is created only with the Airline, request to modify to the commercial account handler



COMMISSIONS

At least once a week check the commissions

Once the group is fully invoiced, any invoice correction or commission amount change will not be included in the interface



MONTHLY GROUP RESERVATIONS

Duplicate the MB and create monthly group reservations

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Thank You

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