

# General Data Protection Regulation (GDPR)

COURSE ID: ONLINE TRNGG\_NH000033721



1 hour



E-learning



EN/SP/GE/IT/FR/DU/PT

## GOALS

To know the use and proper treatment of personal data, especially from customers, as it is key in our sector and requires the most attention and diligence.

## CONTENTS

1. **Introduction**, the importance of GDPR in the company.
2. **Working with Personal Data**: what is personal data, data protection, the confidentiality of personal data, different types of personal data, concepts in the GDPR and data protection agencies.
3. **Rights and Obligations**: obligations of the data controller, register of processing activities and information supports.
4. **Test GDPR**.

## TARGET

This course is mandatory for all the team members of NH Hotels Group.

## ADDITIONAL INFO

**Criteria to complete it:** do all the content in the modules and pass the test with at least 70%.

**Time to complete it:** 15 days since the item has been assigned.